

**STATE OF MICHIGAN**

**BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION**

\*\*\*\*\*

**In the Matter of the Application of CenturyTel ) Case No. U-21143**  
**Broadband Services, LLC for a License to )**  
**Provide Basic Local Exchange Service )**  
**Throughout the State of Michigan )**

**DIRECT TESTIMONY OF TED M. HANKINS**

**ON BEHALF OF CENTURYTEL BROADBAND SERVICES, LLC**

**Q. PLEASE STATE YOUR NAME, TITLE, AND BUSINESS ADDRESS FOR THE RECORD.**

A. My name is Ted M. Hankins and I am the Government Affairs Director of CenturyTel Broadband Services, LLC (CTBS). The company's mailing address is 100 CenturyLink Drive, Monroe, LA 71203.

**Q. PLEASE SUMMARIZE YOUR EDUCATIONAL EXPERIENCE.**

A. I received my Bachelor of Science Degree in Business Administration from the California State University - Chico, in December 1979. My undergraduate work included among other areas of study course work in economics and industrial relations. I have also completed additional course work towards a Master of Business Degree as well as courses on industry topics.

**Q. HAVE YOU PREVIOUSLY TESTIFIED BEFORE OTHER STATE COMMISSIONS?**

A. Yes. I have presented testimony before state commissions in Alabama, Arkansas, Colorado, Illinois, Indiana, Missouri, Michigan, New Mexico and Oklahoma.

**Q. PLEASE GIVE A BRIEF DESCRIPTION OF YOUR BACKGROUND AND PROFESSIONAL EXPERIENCE.**

A. I have worked in the telecommunications industry in various capacities for over 40 years. I have held positions in Fixed Asset Accounting, Separations, Toll Billing, Carrier Access Billing, Intrastate Settlements, Economic Analysis, Government Relations, and Regulatory Operations.

**Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THIS PROCEEDING?**

A. The purpose of my testimony is to describe and support CTBS's Application for the license to provide service throughout the State of Michigan.

**Q. PLEASE DESCRIBE THE APPLICANT AND ITS CURRENT OPERATIONS.**

A. CTBS is a Louisiana limited liability company formed on October 21, 1999. It is a direct, wholly owned subsidiary of Lumen, a Louisiana corporation.<sup>1</sup> On March 14, 2000, CTBS was registered to do business in Michigan. CTBS's Articles of Organization and its Certificate of Authority to Transact Business or Conduct Affairs in Michigan are attached as Exhibit A. CTBS is a direct, wholly-owned subsidiary of Lumen Technologies, Inc. ("Lumen"). Lumen, through its subsidiaries, including CTBS, provides high-quality voice and data services to enterprise, government, wholesale, and carrier customers over its IP-based network in all 50 states, the District of Columbia, and more than 60 countries. A list of the Lumen subsidiaries currently certificated in Michigan is attached as Exhibit C.

**Q. DOES APPLICANT CURRENTLY PROVIDE TELECOMMUNICATIONS SERVICES IN ANY OTHER STATES OR HAVE APPLICATIONS PENDING?**

A. At the time of filing this application, CTBS has been granted CLEC and IXC certification in Missouri (Case Nos. DA-2022-0067 and LA-2022-0068). Additionally, CTBS has or will be seeking CLEC and IXC certification in 18 other states: Alabama, Arkansas, Georgia, Illinois (Docket No. 21-0665), Indiana (Cause No. 45605), Kansas, Louisiana,

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<sup>1</sup> On September 14, 2020, CenturyLink, Inc., the ultimate parent of CTBS, announced the launch of its "Lumen" brand. Effective September 18, 2020, the stock of CenturyLink, Inc. began trading under the symbol "LUMN." On January 22, 2021, CenturyLink, Inc. formally changed its name to Lumen Technologies, Inc. As a result, the company is now referred to as "Lumen Technologies," or simply "Lumen."

Mississippi, North Carolina (Docket No. P-1650 Sub 0 and P-1650 Sub 1), New Jersey (Docket No. TE21091130), Ohio, Oklahoma, Pennsylvania (Docket Nos. A-2021-3028246, A-2021-3028251, A-2021-3028254), South Carolina, Tennessee, Texas, Virginia, and Wisconsin (Docket No. 11141-NC-100).

**Q. PLEASE DESCRIBE THE APPLICANT’S MANAGERIAL AND TECHNICAL QUALIFICATIONS.**

A. This leadership team currently operates 450,000 route miles of fiber and possesses more than 250 years of telecommunications and technology experience. Their extensive financial, managerial and technical experience will ensure the efficient delivery of the services CenturyTel Broadband Services, LLC proposes to offer - high-quality voice and data services. A list of CenturyTel Broadband Services, LLC’s directors and officers is attached as Exhibit B.

Additionally, CenturyTel Broadband Services, LLC will offer resold services. As such, it will rely upon the managerial and technical competence of the CenturyLink ILECs as well as CenturyLink Communications, LLC, which have been certified and deemed technically and managerially able to provide service by the Commission.

**Q. PLEASE DESCRIBE APPLICANT’S FINANCIAL ABILITY TO PROVIDE SERVICE.**

A. CenturyTel Broadband Services, LLC has the financial ability to provide the services it offers and will be financially backed by Lumen Technologies, Inc. Lumen Technologies, Inc.’s financials and its filings with the United States Securities and Exchange Commission can be found its website at <https://ir.lumen.com/financials/results-overview/default.aspx>.

**Q. DOES APPLICANT AGREE TO ABIDE BY ALL RULES, REGULATIONS, POLICIES, AND ORDERS OF THIS COMMISSION, AND THE LAWS OF THE STATE OF MICHIGAN, IN ITS PROVISION OF TELECOMMUNICATIONS SERVICE?**

A. Yes.

**Q. HOW ARE CUSTOMER INQUIRIES/DISPUTES HANDLED?**

A. CTBS understands the importance of effective customer service for its customers and provides a toll free telephone number for customer inquiries, complaints and repair.

**Q. PLEASE PROVIDE THE CONTACT INFORMATION FOR THE CUSTOMER SERVICE DIVISION FOR COMPLAINT RESOLUTION.**

A. Customers can call CTBS's toll free number 866-642-0444 for complaints or any other concerns. Its customer service representatives are prepared to respond to a broad range of service matters, including the types of services offered, billing questions, concerns pertaining to the customer's current service, and general telecommunications matters.

**Q. PLEASE DESCRIBE THE PUBLIC INTEREST BENEFITS ASSOCIATED WITH APPLICANT'S PROPOSED OFFERING OF TELECOMMUNICATIONS SERVICES IN MICHIGAN.**

A. CTBS's proposed services will provide multiple public benefits by increasing the efficiency of incumbent carriers by providing users of telecommunications services with greater reliability, and by increasing the competitive choices available to users in the state. Enhanced competition in telecommunications services likely will further stimulate economic development in Michigan. In addition, increased competition will create

incentives for lower prices, more innovative services, and more responsive customer service.

Furthermore, the grant of a license will not adversely affect the incumbent carriers' service. As has been the case with other competitive initiatives in Michigan, a grant of the instant authority will have minimal impact on the incumbent. In fact, incumbent providers have benefited from market incentives to improve the efficiency of their operations, and from increased usage of their services due to expansion of the total market spurred by competition and lower prices. Local exchange service competition will also stimulate the demand for the services supplied by all local service carriers, including those of the incumbent carriers. The incumbent carriers will have market incentives to improve the efficiency of its operations, and it will benefit from the increased use of its services, due to the expansion of the total market and by their competitively driven prices.

Further, as demonstrated above, the grant of this license will provide significant benefits to consumers in terms of carrier choice, price, increased reliability, responsiveness, and the introduction of new services. Additionally, as competition has driven telecommunication prices downward, businesses have seen reductions in their operating costs and increases in their sales, which have contributed to the viability of the economy and employment levels.

**Q. DO YOU HAVE ANY EXHIBITS THAT ARE REFERENCED IN THE APPLICANT'S APPLICATION?**

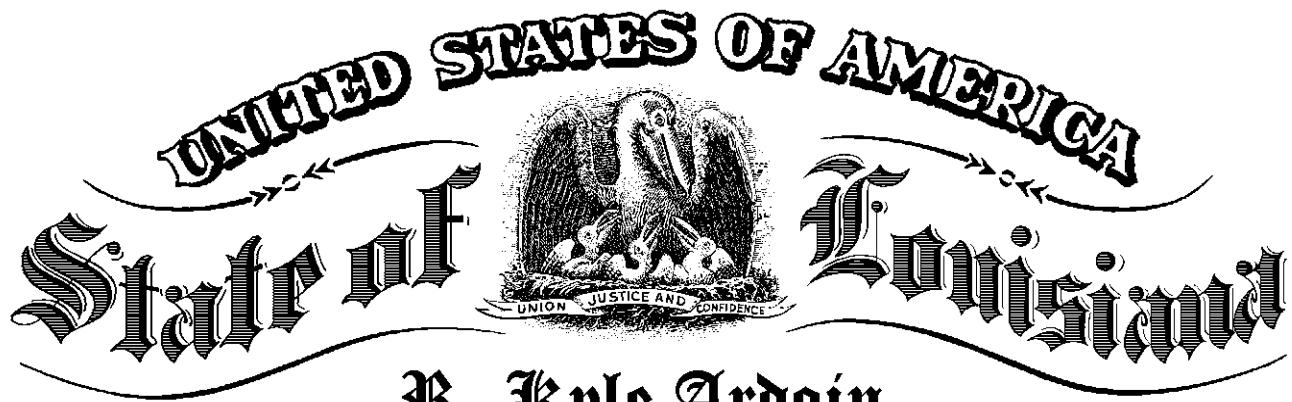
A. Yes, see attached Exhibits A, B and C.

**Q. DO YOU RATIFY AND CONFIRM THE STATEMENTS MADE IN APPLICANT'S APPLICATION?**

A. Yes.

**Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

A. Yes.



**R. Kyle Ardoin**  
 SECRETARY OF STATE

*As Secretary of State, of the State of Louisiana, I do hereby Certify that*

the attached document(s) of

**CENTURYTEL BROADBAND SERVICES, LLC**

are true and correct and are filed in the Louisiana Secretary of State's Office.

34852296K	ORIGF	10/21/1999	2 page (s)
34865426	RESTA	12/7/1999	3 page (s)
34865431	CHOFF	12/7/1999	1 page (s)
35922589	NMCHG	4/20/2005	2 page (s)
36015549	1308	1/29/2008	2 page (s)
42045059	1308	10/18/2015	1 page (s)
44117299	20 AR	10/18/2020	2 page (s)

In testimony whereof, I have hereunto set my hand and caused the Seal of my Office to be affixed at the City of Baton Rouge on,

August 13, 2021

*Secretary of State*

WEB 34852296K



Certificate ID: 11442247#AEG62

To validate this certificate, visit the following web site, go to **Business Services**, Search for **Louisiana Business Filings**, Validate a **Certificate**, then follow the instructions displayed.

[www.sos.la.gov](http://www.sos.la.gov)

W. Fox McKeithen  
Secretary of State



**ARTICLES OF ORGANIZATION  
(R.S. 12:1301)**

**Domestic Limited Liability Company**

Enclose \$60.00 filing fee

Make remittance payable to:

Secretary of State

*Do not send cash*

**Return to:**

Corporations Division

P.O. Box 94125

Baton Rouge, LA 70804-9125

Phone (504) 925-4704

STATE OF LOUISIANA

PARISH OF OUACHITA

Check one:  Business ( ) Non Profit

1. The name of this limited liability company is: CenturyTel Internet Services, LLC

2. This company is formed for the purpose of: (check one)

Engaging in any lawful activity for which limited liability companies may be formed.

( ) \_\_\_\_\_  
(use for limiting activity)

3. The duration of this limited liability company is: (may be perpetual) perpetual

4. Other provisions: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signature: \_\_\_\_\_

STACEY W. GOFF

Sworn to and subscribed before me at Monroe, LA, this 11th

day of October, 19 99.

\_\_\_\_\_  
Notary

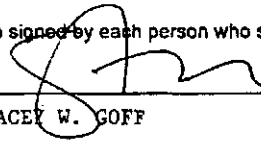
W. Fox McKeithen  
Secretary of State



**LIMITED LIABILITY COMPANY INITIAL REPORT**  
(R.S. 12:1305 (E))

- 1. The name of this limited liability company is: CenturyTel Internet Services, LLC
- 2. The location and municipal address, not a post office box only, of this limited liability company's registered office:  
100 Century Park Drive, Monroe, LA 71203
- 3. The full name and municipal address, not a post office box only, of each of this limited liability company's registered agent(s) is/are:  
C T Corporation System, 8550 United Plaza Boulevard, Baton Rouge, La 70809
- 4. The names and municipal addresses, not a post office box only, of the first managers, or the members:  
Stacey W. Goff, 100 Century Park Drive, Monroe, LA 71203

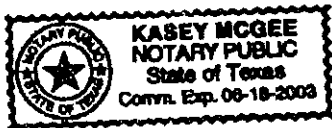
To be signed by each person who signed the articles of organization:

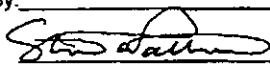
  
 \_\_\_\_\_  
 STACEY W. GOFF  
 \_\_\_\_\_  
 \_\_\_\_\_

**AGENT'S AFFIDAVIT AND ACKNOWLEDGEMENT OF ACCEPTANCE**

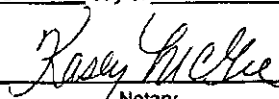
I hereby acknowledge and accept the appointment of registered agent for and on behalf of the above named limited liability company.

Registered agent(s) signature(s):  
C T Corporation System



By:  Steven C. Patterson  
 Special Assistant Secretary

Sworn to and subscribed before me this 21 day of October, 19 99

  
 \_\_\_\_\_  
 Notary

**AMENDED AND RESTATED  
ARTICLES OF ORGANIZATION  
OF  
CENTURYTEL INTERNET SERVICES, LLC**

On this date and by his consent, the undersigned, the sole member of CenturyTel Internet Services, LLC (the "Company"), acting pursuant to La. R.S. 12:1309, amends and restates the Articles of Organization (the "Articles") as follows:

All provisions of the existing Articles of Organization are hereby deleted and restated to read as follows:

**ARTICLE I  
NAME**

The name of the limited liability company is CenturyTel Internet Services, LLC (the "Company").

**ARTICLE II  
PURPOSE**

The purpose of the Company is to engage in any lawful activity for which limited liability companies may be formed under the Act.

**ARTICLE III  
OPERATING AGREEMENT**

The Company shall at all times have a written operating agreement (the "Operating Agreement"). In the event of a conflict between the Articles and the Operating Agreement, the Articles shall govern.

**ARTICLE IV  
MANAGEMENT BY MANAGERS**

The Company shall be managed by managers (the "Managers"), consisting of director managers elected by the members (the "Director Managers") and officer managers appointed by the Director Managers (the "Officer Managers"), as provided in the Operating Agreement. The members ("Shareholders") are not mandataries of the Company and have no authority to act on its behalf. The vote, consent or approval of the Shareholders shall not be required for: (a) the incurrence of any indebtedness by the Company (whether or not in the ordinary course of business); (b) the sale, exchange, lease or other alienation or transfer of assets, including immovable and other real property, involving less than all or substantially all of the assets of the

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Company; or (c) any mortgage, plodge, or other security transaction or encumbrance, all of which may be authorized by the Director Managers, who may delegate authority to execute documents taking such actions to Officer Managers.

A person may be elected to scerve both as a Director Manager and as an Officer Manager. Director Managers may be referred to as Directors and Officer Managers may be referred to as Officers.

Any rcstrictions on the authority of Managers are contained in the Operating Agreement.

**ARTICLE V  
TERM**

The term of the Company shall be pcrpetual.

**ARTICLE VI  
WITHDRAWAL**

No Sharcholder can withdraw from the Company. If these Articles cannot validly prohibit withdrawal, then a Sharcholder can withdraw for just cause and his Shares shall ipso facto be redeemed and converted into the right to receive distributions if and when the Company is dissolved and his distributions shall be made in accordance with the Act.

**ARTICLE VII  
RELIANCE ON CERTIFICATE**

Persons dealing with the Company may rely upon a certificate of any Manager pursuant to La. R.S. 12:1317(C) to establish the membership of any Shareholder, the authenticity of any records of the Company, or the authority of any person to act on behalf of the Company, including but not limited to the authority to take the actions referred to in La. R.S. 12:1318(B).

**WITNESSES:**

*Stacy W. Goff*  
*Karen Patterson*

*Stacy W. Goff*  
**STACEY W. GOFF, Member**

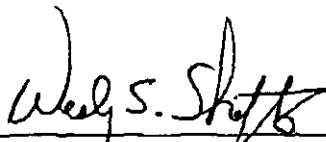
**ACKNOWLEDGMENT**

**STATE OF LOUISIANA**

**PARISH OF OUACHITA**

**BEFORE ME**, the undersigned authority, personally came and appeared **STACEY W. GOFF**, to me known to be the person described in and who executed the foregoing instrument as the Member, and acknowledged that he executed such instrument as his free act and deed.

**IN WITNESS WHEREOF**, I have hereunto affixed my hand on this 29<sup>th</sup> day of October, 1999, in the above State and Parish.

  
\_\_\_\_\_  
**NOTARY PUBLIC**

**NOTICE OF CHANGE  
TO THE INITIAL REPORT  
OF**

**CENTURYTEL INTERNET SERVICES, LLC**

Pursuant to R.S. §1305(E)(4), the Initial Report of CenturyTel Internet Services, LLC, filed on October 21, 1999, is hereby changed as follows:

**The name and address of the member is:**

**Name**

**Address**

CenturyTel, Inc.

100 Century Park Drive, Monroce, LA 71203

Dated: October 29, 1999

To be signed by each person who signed the articles of organization:

  
\_\_\_\_\_  
Stacy W Goff

ARTICLES OF AMENDMENT  
OF A LIMITED LIABILITY COMPANY

Pursuant to Louisiana R.S. 12:1309, the undersigned submits the following Articles of Amendment:

- 1. The name of the limited liability company is: CenturyTel Internet Services, LLC
- 2. The amendment to its articles of organization is as follows:

The name of the limited liability company is CenturyTel Broadband Services, LLC

- 3. The date and manner of adoption of the amendment are:  
By Unanimous Consent of the Manager/Directors of the LLC.

Dated at Monroe, Louisiana on the 15<sup>th</sup> day of April, 2005.

CenturyTel Internet Services, LLC

Name of Entity

By: Kay Buchart

Kay Buchart

Print Name

Manager

Title

STATE OF Louisiana )  
 ) SS:  
COUNTY OF Ouachita )

I, Carrick Inabnett, a Notary Public, do hereby certify that on the 15<sup>th</sup> day of April, 2005, personally appeared before me Kay Buehart, and, being first duly sworn by me acknowledged that he/she signed the foregoing document in the capacity therein set forth and declared that the statements therein contained are true.

IN WITNESS WHEREOF, I have hereunto set my hand and seal the day and year before written.

By: *[Signature]*

Carrick B. Inabnett Dir. No.  
Notary Public 21635

My Commission expires on: Death

(Notary Seal)

NOTICE OF NEW ADDRESS OF REGISTERED  
AGENT FOR SERVICE OF PROCESS


Notice is hereby given pursuant to Louisiana R.S. Title 12:104; 308; 236;1308; 1350 and 9:3432; 9:3422; 9:3401 of the new address of C T Corporation System in the State of Louisiana where process may be served for the domestic and foreign profit corporations, non profit corporations, limited liability companies and limited partnerships represented by C T Corporation System as shown on the records of the Secretary of State.

The agent for service of process, C T Corporation System, was formerly located at: 8550 United Plaza Blvd., Baton Rouge, Louisiana 70809. The new address for the said agent for service of process is: 5615 Corporate Blvd, Suite 400B, Baton Rouge, Louisiana 70808.

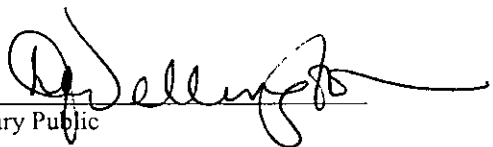
Please record the change of registered address for the entities shown on the record of the Secretary of State as being represented by C T Corporation System, as the registered agent. The list of entities is attached to this notice. These entities may now be served at the new address of the agent for service of process as set forth above as of the date of this document is received and filed with the Secretary of State of Louisiana.

I, Kenneth Uva, Vice President of C T Corporation System, hereby declare the contents of this Notice true to the best of my knowledge and belief as of this 28<sup>th</sup> day of January, 2008.

C T CORPORATION SYSTEM

  
Kenneth Uva, Vice President

Sworn to and subscribed before me, the undersigned Notary Public on this date: January 28, 2008.

  
Notary Public

LAUREL JEAN WELLINGTON  
Notary Public, State of New York  
No 01WE6035039  
Qualified in Kings County  
Certificate Filed in New York County  
Commission Expires Dec. 20, 2009

**JAY DARDENNE  
SECRETARY OF STATE**

STATE OF LOUISIANA  
SECRETARY OF STATE



**COMMERCIAL DIVISION**

**Uniform Commercial Code**  
225.925.4704

**Fax**  
225-922-0452

**Administrative Services**

225.925.4704  
**Fax**  
225-925.4726

**Corporations**  
225.925.4704

**Fax**  
225-922-0435

This letter serves as certification that on or about January 29, 2008, our office created a list of the companies for which C T Corporation System serves as registered agent. As per the instructions on the previous page, referred to as Amendment 36015549, we have taken appropriate action to change this registered agent address for all of the clients of C T Corporation System.

Sincerely,

*Carla Bonaventure*

Carla Bonaventure  
Commercial Division Administrator

CT

111 Eighth Avenue  
New York, NY 10011  
212.894.8940 tel  
212.590.9180 fax  
www.ctcorporation.com

October 16, 2015

Louisiana Secretary of State's Office  
Att: Jewel Moore  
8585 Archives Avenue  
Baton Rouge, LA 70809

RE: CHANGE OF ADDRESS OF AGENT FOR SERVICE OF PROCESS

Dear Ms. Moore,

C T Corporation System provides the agent for service of process in Louisiana. Please be advised that the address of the agent for service process has been changed from: 5615 Corporate Blvd., Suite 400B, Baton Rouge, LA 70808: to:

C T Corporation System  
3867 Plaza Tower Dr  
Baton Rouge, LA 70816-4378  
Phone # (225) 292-9400 ext. 107  
Email: [CLS-Reps-Louisiana@wolterskluwer.com](mailto:CLS-Reps-Louisiana@wolterskluwer.com)

The registered agent has notified all of the corporations for which it serves as registered agent of the change in its address to: 3867 Plaza Tower Dr., Baton Rouge, LA 70816-4378

Enclosed is our check for \$99,985.00 to cover the filing fee.

Please advise us when the address change has been noted and issue whatever evidence of filing that may be usual.

Thank you,

C T Corporation System  
Marie Hauer, Manager Agent Services  
111 8<sup>th</sup> Avenue, 13<sup>th</sup> Floor  
New York, NY 10011  
[marie.hauer@wolterskluwer.com](mailto:marie.hauer@wolterskluwer.com)

Officer Signature: Candice Pignataro

Candice Pignataro  
Vice President



**Annual Report Supplemental Page  
for Period Ending 10/21/2020**

**Charter Number :** 34852296K

**Charter Name:** CENTURYTEL BROADBAND SERVICES, LLC

**Additional Officers**

ERIC MORTENSEN            **Manager**  
1025 ELDORADO BLVD BROOMFIELD, CO 80021

GARY COX                 **Manager**  
100 CENTURYLINK DRIVE MONROE, LA 71203



# OFFICE OF THE SECRETARY OF STATE

JESSE WHITE-Secretary of State

10629152  
AUGUST 18, 2021

C T CORPORATION SYSTEM  
208 SO LASALLE ST, SUITE 814  
CHICAGO, IL 60604-1101

RE CENTURY TEL BROADBAND SERVICES, LLC

DEAR SIR OR MADAM:

IT HAS BEEN OUR PLEASURE TO APPROVE YOUR REQUEST TO TRANSACT BUSINESS IN THE STATE OF ILLINOIS. WE EXTEND OUR BEST WISHES FOR SUCCESS WITH YOUR BUSINESS HERE.

PLEASE NOTE! THE LIMITED LIABILITY COMPANY MUST FILE AN ANNUAL REPORT PRIOR TO THE FIRST DAY OF THIS MONTH OF ADMISSION NEXT YEAR. FAILURE TO TIMELY FILE MAY RESULT IN A PENALTY AND REVOCATION. A PRE-PRINTED ANNUAL REPORT WILL BE MAILED TO THE REGISTERED AGENT AT THE REGISTERED OFFICE ADDRESS APPROXIMATELY 45 DAYS BEFORE THE DUE DATE.

PUBLICATIONS/FORMS AND OTHER SERVICES ARE AVAILABLE ON OUR WEBSITE. VISIT [WWW.CYBERDRIVEILLINOIS.COM](http://WWW.CYBERDRIVEILLINOIS.COM) TO VIEW THE STATUS OF THIS COMPANY, PURCHASE A CERTIFICATE OF GOOD STANDING, OR EVEN FILE THE ANNUAL REPORT REFERRED TO IN THE EARLIER PARAGRAPH.

SINCERELY YOURS,

JESSE WHITE  
ILLINOIS SECRETARY OF STATE  
DEPARTMENT OF BUSINESS SERVICES  
LIMITED LIABILITY DIVISION  
217-524-8008

Form **LLC-45.5**

May 2018

**Secretary of State**

Department of Business Services  
 Limited Liability Division  
 501 S. Second St., Rm. 351  
 Springfield, IL 62756  
 217-524-8008  
 www.cyberdriveillinois.com

Payment must be made by certified check,  
 cashier's check, Illinois attorney's check,  
 C.P.A.'s check or money order payable to  
 Secretary of State. If check is returned for  
 any reason this filing will be void.

Illinois  
 Limited Liability Company Act  
**Application for Admission to  
 Transact Business**

**SUBMIT IN DUPLICATE**

Type or print clearly.

Filing Fee: \$150

Penalty: \$

Approved: MG

FILE #

This space for use by Secretary of State.

**FILED**

AUG 18 2021

**JESSE WHITE  
 SECRETARY OF STATE**

1. Limited Liability Company name (see Note 1): CenturyTel Broadband Services, LLC

2. Assumed name: \_\_\_\_\_

(This item is only applicable if the company name in Item 1 is not available for use in Illinois, in which case form  
 LLC 1.20 must be completed and submitted with this application.)

3. Jurisdiction of organization: Louisiana4. Date of organization: 10/21/19995. Period of duration: Perpetual

(Enter perpetual unless there is a date of dissolution provided in the agreement, in which case enter that date.)

6. Address of the principal place of business: (P.O. Box alone or c/o is unacceptable.)

100 CenturyLink Drive

Number

Street

Suite #

Monroe, LA

City

State

71203

ZIP

7. Registered agent: C T Corporation System

First Name

Middle Name

Last Name

Registered office: 208 South LaSalle Street, Suite 814

(P.O. Box alone or c/o  
 is unacceptable.)

Number

Street

Suite #

Chicago

City

IL60604

ZIP

**Note: The registered agent must reside in Illinois. If the agent is a business entity, it must be authorized to act as agent in this state.**

8. If applicable, date on which company first conducted business in Illinois: Upon Qualification

(continued on back)

**LLC-45.5**

9. Purpose(s) for which the company is organized and proposes to conduct business in Illinois (see Note 2):

Interexchange Carriers (IXCs), provide long distance services, IP voice services (VoIP), SIP trunking, routed services, and other business solutions

10. The Limited Liability Company: (check one)

is managed by the **manager(s)** or has management vested in the **member(s)**:

11. List names and business addresses of all managers and any member with the authority of manager:

Lumen Technologies, Inc., 100 Centurylink Dr, Monroec, LA 71203

12. The Illinois Secretary of State is hereby appointed the agent of the Limited Liability Company for service of process under circumstances set forth in subsection (b) of Section 1-50 of the Illinois Limited Liability Company Act.

13. This application is accompanied by a Certificate of Good Standing or Existence, duly authenticated within the last 60 days, by the officer of the state or country wherein the LLC is formed.

14. The undersigned affirms, under penalties of perjury, having authority to sign hereto, that this application for admission to transact business is to the best of my knowledge and belief, true, correct and complete.

Dated: August 9, 2021  
Month, Day, Year



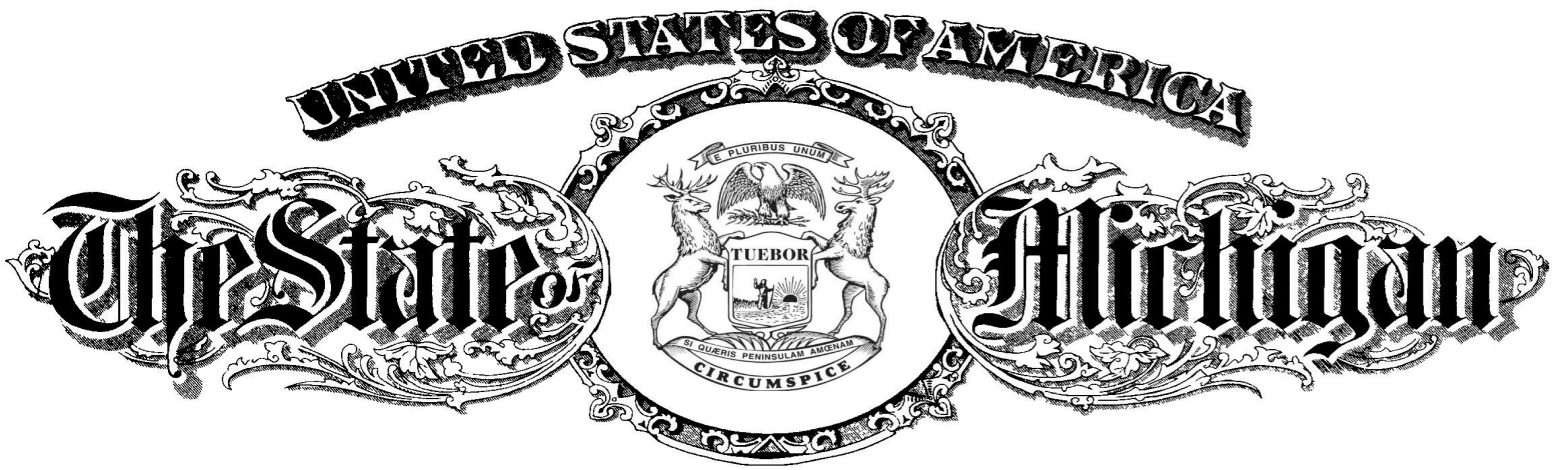
Signature

Gary Maxwell Cox, Assistant Secretary of  
Name and Title (type or print)

Lumen Technologies, Inc., Member  
If applicant is signing for a company or other entity,  
state name of company or entity.

**Note 1:** The name must contain the term Limited Liability Company, LLC or L.L.C. The name cannot contain any of the following terms: "Corporation," "Corp." "Incorporated," "Inc.," "Ltd.," "Co.," "Limited Partnership" or "LP." However, a limited liability company that will provide services licensed by the Illinois Department of Financial and Professional Regulation must instead contain the term Professional Limited Liability Company, PLLC or P.L.L.C. in the name.

**Note 2:** A professional limited liability company must state the specific professional service or related professional services to be rendered by the professional limited liability company.



Department of Licensing and Regulatory Affairs

Lansing, Michigan

This is to Certify That

**CENTURYTEL BROADBAND SERVICES, LLC**

*a(n) Louisiana FOREIGN LIMITED LIABILITY COMPANY.*

*was validly authorized on March 14 , 2000, to transact business in Michigan, and that said limited liability company holds a valid certificate of authority to transact business in this state, and has satisfied its annual filing obligations.*

*This certificate is issued pursuant to the provisions of 1993 PA 23 to attest to the fact that the limited liability company is in good standing in Michigan as of this date and is duly authorized to transact in this state any business set forth in its application which a domestic limited liability company formed under this act may lawfully conduct except as limited by statements in its Application for Certificate of Authority or under the law of its jurisdiction of organization.*

*This certificate is in due form, made by me as the proper officer, and is entitled to have full faith and credit given it in every court and office within the United States.*



*In testimony whereof, I have hereunto set my hand,  
in the City of Lansing, this 18th day of August , 2021.*

Linda Clegg, Director

Corporations, Securities & Commercial Licensing Bureau

Sent by electronic transmission

Certificate Number: 21080447507

## **Exhibit B**

### **CenturyTel Broadband Services, LLC Directors and Officers**

#### DIRECTORS:

Lumen's Executive Vice President and General Counsel	Stacey Goff
Lumen's Senior Vice President and Controller	Andrea Genschaw

#### OFFICERS:

President & Chief Executive Officer	Jeffrey K. Storey
Executive Vice President & General Counsel	Stacey W. Goff
Executive Vice President & Chief Financial Officer	Indraneel Dev
President – Consumer Markets	Maxine L. Moreau
President – Strategic Enterprise & Government Markets	Edward Morche
President – Global Accounts Management & International	Laurinda Pang
Senior Vice President – Treasurer	Rafael Martinez-Chapman
Senior Vice President – Public Policy and Regulatory	G. Clay Bailey
Senior Vice President – Global Tax	Douglas A. Richards
Senior Vice President & Controller	Andrea L. Genschaw
Senior Vice President – Business Development	Robert W. McCarthy
Vice President & Secretary	Gary Maxwell Cox
Assistant Secretary	Maxwell B. Kallenberger
Assistant Secretary	Joan E. Randazzo

**Exhibit C**  
**Lumen Michigan Subsidiaries**

Broadwing Communications, LLC

CenturyLink, Communications, LLC

CenturyTel Midwest- Michigan, Inc. d/b/a CenturyLink

CenturyTel of Michigan, Inc. d/b/a CenturyLink

CenturyTel of Northern Michigan, Inc. d/b/a CenturyLink

CenturyTel of Upper Michigan, Inc. d/b/a CenturyLink

Global Crossing Local Services, Inc.

Global Crossing Telecommunications, Inc.

Level 3 Communications, LLC

Level 3 Telecom Data Services, LLC

TelCove Operations, LLC

WilTel Communications, LLC