



A CMS Energy Company

May 29, 2018

Ms. Kavita Kale
Executive Secretary
Michigan Public Service Commission
7109 West Saginaw Highway
Post Office Box 30221
Lansing, MI 48909

General Offices:
One Energy Plaza
Jackson, MI 49201
Tel: (517) 788-0550
Fax: (517) 768-3644
*Washington Office:
1730 Rhode Island Ave. N.W.
Suite 1007
Washington, DC 20036
Tel: (202) 778-3340
Fax: (202) 778-3355
Writer's Direct Dial Number: (517) 788-2194
Writer's E-mail Address: michael.rampe@cmsenergy.com

LEGAL DEPARTMENT
CATHERINE M REYNOLDS
Senior Vice President
and General Counsel
ASHLEY L Bancroft
ROBERT W Beach
DON A D'Amato
ROBERT A. Farr
GARY A Gensch, Jr.
GARY L Kelterborn
CHANTEZ P Knowles
MARY JO Lawrie
JASON M Milstone
RHONDA M MORRIS
DEBORAH A Moss*
MIRCE MICHAEL Nestor
MICHAEL C. Rampe
JAMES D W Roush
SCOTT J Sinkwitts
ADAM C Smith
THERESA A G Staley
JANAE M Thayer
ANNE M Uitvlugt
AARON L VORCE
Attorney

RE: MPSC Case No. U-20140 – In the matter, on the Commission’s Own Motion, to process extreme weather condition policies filed in compliance with Mich Admin Code, R 460.134 for approval.

Dear Ms. Kale:

Enclosed for electronic filing in the above-captioned case, please find the Consumers Energy Company’s Extreme Weather Policy. This is a paperless filing and is therefore being filed only in PDF.

Sincerely,

Michael C. Rampe

STATE OF MICHIGAN

BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

In the matter, on the Commission’s own motion,)
to process extreme weather condition policies filed in)
compliance with Mich Admin Code, R 460.134 for)
approval.)
_____)

Case No. U-20140

CONSUMERS ENERGY COMPANY’S
EXTREME WEATHER POLICY

Consumers Energy Company (“Consumers Energy” or the “Company”), pursuant to Rule 34 of the Consumer Standards and Billing Practices for Electric and Natural Gas Service, Mich Admin Code R 460.134, and the Michigan Public Service Commission’s (“MPSC” or the “Commission”) April 12, 2018 Order in the above-captioned case, hereby files its Extreme Weather Policy. In support of this filing, the Company states as follows:

1. Consumers Energy is, among other things, engaged as a public utility in the business of generating, purchasing, distributing, and selling electric energy to approximately 1.8 million retail electric customers in the state of Michigan. The retail electric system of Consumers Energy is operated as a single utility system. Consumers Energy is also engaged as a public utility in the distribution and sale of natural gas to approximately 1.8 million retail customers in the state of Michigan. Consumers Energy’s natural gas system is fully integrated and interconnected.

2. Consumers Energy’s retail electric and natural gas businesses are subject to the jurisdiction of the Commission pursuant to various provisions of law including 1909 PA 106, as amended, MCL 460.551 et seq.; 1919 PA 419, as amended, MCL 460.51 et seq.; 1939 PA 3, as amended, MCL 460.1, et seq.; 2008 PA 295, MCL 460.1001 et seq.; and 2016 PA 342,

MCL 460.1001 et seq. Pursuant to its statutory authority, the Commission has power and jurisdiction to regulate Consumers Energy's retail electric and natural gas rates.

3. On April 12, 2018, the Commission issued an Order opening the instant case for the processing and approval of utility extreme weather condition policies filed in compliance with Rule 34. Rule 34 states:

“(1) Within 6 months of the effective date of this rule, a utility shall adopt and submit an extreme weather condition policy to the commission for approval that provides, at a minimum, both of the following:

“(a) The criteria or factors a utility follows in suspending disconnection of service to residential customers during extreme hot and cold weather.

“(b) Any preferential treatment given to certain classes of residential customers.

“(2) In the event of any subsequent changes to the extreme weather condition policy, a utility shall submit those changes to the commission for its review and approval.”

4. As required by Rule 34, the Company prepared its Extreme Weather Policy, appended as Attachment A hereto. The policy sets forth the circumstances in which the Company will suspend disconnection of electric or natural gas service for residential customers during periods of extreme heat and cold, as described therein, including the criteria for determining when extreme heat and cold exists. The policy does not give any preferential treatment to certain classes of residential customers.

5. Consumers Energy submits that its Extreme Weather Policy as set forth in Attachment A meets the requirements of Rule 34 and should be approved. If the Company updates its policy in the future, it will submit the updated policy to the Commission for review and approval pursuant to Rule 34(2).

Respectfully submitted,

CONSUMERS ENERGY COMPANY

Dated: May 29, 2018

Attachment A

Extreme Weather Policy

In the interest of customer safety, Consumers Energy will adhere to the following policy as it relates to extreme weather conditions and disconnections of electric and natural gas residential customer service.

Consumers Energy will delay or suspend manual and remote disconnections on days of Extreme Heat or Extreme Cold, defined as follows:

- Extreme Heat – Actual temperatures over 90 degrees Fahrenheit
- Extreme Cold – Actual temperatures below 15 degrees Fahrenheit, and/or wind chills below zero degrees Fahrenheit

Determinations are based upon weather details for the following 3 regions: West, East and Metro. Weather details are reviewed from 3 weather-related websites: weather.gov, weather.com, accuweather.com. Depending on weather assessment for the region, disconnection will be suspended or cancelled for residential customers in the impacted regions using an average of the three aforementioned websites.

At present, Consumers Energy does not give preferential treatment to any classes of residential customers.

Below is a list of counties by region:

East

Alcona	Crawford	Isabella	Roscommon
Alpena	Genesee	Midland	Saginaw
Arenac	Gladwin	Mt. Morency	Sanilac
Bay	Gratiot	Ogemaw	Shiawassee
Cheboygan	Huron	Oscoda	Tuscola
Claire	Ingham	Ostego	
Clinton	Iosco	Presque Isle	

Metro

Lapeer	Oakland
Lenawee	St. Clair
Livingston	Washtenaw
Macomb	Wayne
Monroe	

West

Allegan	Eaton	Kent	Muskegon
Antrim	Emmet	Lake	Newaygo
Barry	Grand Traverse	Leelanau	Oceania
Benzie	Hillsdale	Manistee	Osceola
Berrien	Ionia	Mason	Ottawa

Count on Us

Branch	Jackson	Mecosta	St. Joseph
Calhoun	Kalamazoo	Missaukee	Van Buren
Cass	Kalkaska	Montcalm	Wexford
Charlevoix			