

STATE OF MICHIGAN

BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

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In the matter, on the Commission’s own motion, )  
to process extreme weather condition policies filed in )  
compliance with Mich Admin Code, R 460.134 for )  
approval. )  
\_\_\_\_\_ )

Case No. U-20140

At the April 12, 2018 meeting of the Michigan Public Service Commission in Lansing,  
Michigan.

PRESENT: Hon. Sally A. Talberg, Chairman  
Hon. Norman J. Saari, Commissioner  
Hon. Rachael A. Eubanks, Commissioner

**ORDER OPENING DOCKET**

This order opens a docket for the processing and approval of extreme weather condition policies filed in compliance with Mich Admin Code, R 460.134 (Rule 34) of the Commission’s Consumer Standards and Billing Practices for Electric and Natural Gas Service. Rule 34 provides as follows:

R 460.134 Extreme weather condition policy.

Rule 34. (1) Within 6 months of the effective date of this rule, a utility shall adopt and submit an extreme weather condition policy to the commission for approval that provides, at a minimum, both of the following:

(a) The criteria or factors a utility follows in suspending disconnection of service to residential customers during extreme hot and cold weather.

(b) Any preferential treatment given to certain classes of residential customers.

(2) In the event of any subsequent changes to the extreme weather condition policy, a utility shall submit those changes to the commission for its review and approval.

Following up on the Commission's June 15, 2015 order in Case No. U-17844<sup>1</sup> that adopted the Commission Staff's recommendation to consider creating a rule regarding utility disconnection policies during extreme weather conditions, Rule 34 was added during a recent rulemaking in Case No. U-18120 where the Commission revised and consolidated two of its previous rule sets that pertain to consumer standards and billing practices for residential and non-residential electric and gas service. Rule 34 addresses the extreme weather condition policies of Michigan's regulated electric and natural gas utilities and directs those utilities to adopt and submit such a policy to the Commission for approval within six months of the effective date of the rule. This docket will serve as a repository for all such policies, enables the Commission to review and approve each policy in a Commission order, and provides the general public with access to the policies filed in the docket. To comply with the provisions of Rule 34(1), each electric and natural gas utility is directed to file an extreme weather condition policy in this docket by June 11, 2018. Upon conclusion of the Commission's review of each policy, the Commission will issue a second order in this docket indicating whether it approves each policy. Further, the Commission's Executive Secretary shall electronically serve a copy of this order on each Commission-regulated electric and natural gas utility in Michigan.

THEREFORE, IT IS ORDERED that:

A. Each electric and natural gas utility shall file an extreme weather condition policy in this docket by June 11, 2018.

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<sup>1</sup> Case No. U-17844 involved a Commission investigation into the death of a 69-year-old resident of a house located in Hazel Park, Michigan in Consumers Energy Company's service territory.

B. The Commission's Executive Secretary shall electronically serve a copy of this order on each Commission-regulated electric and natural gas utility in Michigan.

The Commission reserves jurisdiction and may issue further orders as necessary.

MICHIGAN PUBLIC SERVICE COMMISSION

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Sally A. Talberg, Chairman

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Norman J. Saari, Commissioner

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Rachael A. Eubanks, Commissioner

By its action of April 12, 2018.

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Kavita Kale, Executive Secretary

# PROOF OF SERVICE

STATE OF MICHIGAN )

Case No. U-20140

County of Ingham )

Lisa Felice being duly sworn, deposes and says that on April 12, 2018 A.D. she electronically notified the attached list of this **Commission Order via e-mail transmission**, to the persons as shown on the attached service list (Listserv Distribution List).



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Lisa Felice

Subscribed and sworn to before me  
this 12th day of April 2018



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Steven J. Cook  
Notary Public, Ingham County, Michigan  
As acting in Eaton County  
My Commission Expires: April 30, 2018

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