

From: [KP Pelleran](#)
To: [MPSCEDOCKETS](#)
Cc: ["John Mitchell"](#); [Christine Robere](#)
Subject: Support Letter - RE: Case No. U-18493
Date: Tuesday, February 27, 2018 3:51:10 PM
Attachments: _____

This is in support for the change in designation from C.A.L.L. 2-1-1 to Heart of West Michigan United Way 2-1-1.

On December 21, 2017, Heart of West Michigan United Way filed an application, as amended January 25, 2018, with the Michigan Public Service Commission (Commission) requesting the transfer of the designation as the community resource information and referral answering point for exchanges located primarily in Lake, Mason, Mecosta, Newaygo, Oceana, and Osceola counties, as well as the assignment of the abbreviated dialing number 2-1-1 for use in these counties.

The 2-1-1 service center in Grand Rapids is better suited to align all of the nonprofit program referrals for the contiguous counties.

We urge your favorable consideration of this requested transfer in designation. Thank you for your kind attention to this important matter.

Best regards,

K.P.

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