

Michigan PSC Complaint. Please respond within 3 days.

On Behalf Of

NSA Global, LLC
Sharad Manandhar
4702 West Main Street
Kalamazoo, MI 49006
ansarikabir@hotmail.com
(269)384-0432

(201)675-5801

Service Quality Section
Energy Operations Division
6545 Mercantile Way, Lansing, MI 48910
Fax: 517-241-6272
mpsc_energyop@michigan.gov

(201)675-5803

Company Consumers Energy Co
Co. Person
Industry Electric

Bus/Res BS
Complaint Code DEE & CEE Power Outage
Status Comment For Commissi

History

Date	Type	User	Reference
7/7/08	E-Mail	TIMCKAY	CEE, EML:ce_ecac@cmsenergy.com, ccEnergyOp.htm (oc:Sharad M
			Date: Mon, 07 Jul 2008 09:43:07 From: EMAIL Subject: CEE, EML:ce_ecac@cmsenergy.com, ccEnergyOp.htm (oc:Sharad Manandhar) To: --X-GM-USER-- Mime-Version: 1.0 Organization: X-Mailer: GoldMine [5.00.404] Content-Type: multipart/mixed; boundary="nqp=nb64=()kb7fZp5Tm" --nqp=nb64=()kb7fZp5Tm Content-Type: text/plain; charset="iso-8859-1"; Content-Transfer-Encoding: quoted-printable --== OMNIRUSH RESULT ==-- E-Mail message sent to: "Sharad Manandhar" From: "Teressa McKay" Completed on Monday, July 07, 2008 9:43:03 AM 2,922 bytes sent ----- USER NOTES ----- --nqp=nb64=()kb7fZp5Tm Content-Type: text/plain; charset="iso-8859-1"; name="00002YT3.HTM" Content-Disposition: attachment; filename="00002YT3.HTM" Content-Transfer-Encoding: base64 \\10.42.126.201\gmshare\goldmine\omnirush\link files\archive_07_2008\00002YT3.HTM --nqp=nb64=()kb7fZp5Tm--
7/7/08	Call	TIMCKAY	Email from Customer (oc:Sharad Manandhar) We did not have power since Wednesday afternoon at 6:30. We are the only business do not have power in our area. They kept changing the service appointment and they did not fix for 4 days. We are losing our business and the products are being damaged. They gave us service time for 11:00 am on July 5th but they did not fix it and postponing the date. Still at this time, we do not have power. Taking so long to address the problem makes us difficult to survive our business. I hope you will consider our complaints and take necessary action against Consumer Energy.
7/7/08	E-Mail	TIMCKAY	Your Energy E-Mail Complaint (oc:Sharad Manandhar)

7/14/2001 By: Howard Bradshaw
(517)241-6241
bradshaw@michigan.gov

History

Date	Type	User	Reference
			Date: Mon, 7 Jul 2008 09:42:59 -0400 From: Teresa McKay Subject: Your Energy E-Mail Complaint To: Sharad Manandhar Message-ID: Mime-Version: 1.0 Organization: State of Michigan X-Mailer: GoldMine [6.70.50123] Content-Type: text/plain Content-Transfer-Encoding: quoted-printable Your complaint to the Michigan Public Service Commission (MPSC) regarding your energy company has been received and forwarded to the company for investigation, response and resolution. If you are not contacted by the company / your complaint is not resolved within ten (10) business days please contact the MPSC again at the same web address or you may call us toll-free at 1-800-292-9555. Sincerely, Service Quality Section Energy Operations Division
7/7/08	Call	HLBRADS	Please handle email complaint (oc:Sharad Manandhar)
7/10/08	Other	HLBRADS	Updated (1): Comp. Status (oc:Sharad Manandhar) Comp. Status: 'Open Complaint' to 'Comment For Commissi'

7/14/2008 By: Howard Bradshaw
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