

STATE OF MICHIGAN

BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

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In the matter, on the Commission's own motion, )  
regarding assignment of the telephone digits 2-1-1 )  
to a statewide routing system pursuant to Section 214 )  
of the Michigan Telecommunications Act. )  
\_\_\_\_\_ )

Case No. U-15205

At the February 14, 2007 meeting of the Michigan Public Service Commission in Lansing,  
Michigan.

PRESENT: Hon. J. Peter Lark, Chairman  
Hon. Laura Chappelle, Commissioner  
Hon. Monica Martinez, Commissioner

**ORDER**

On November 21, 2005, Governor Jennifer M. Granholm signed into law 2005 PA 235 (Act 235), which amends the Michigan Telecommunications Act, 1991 PA 179, MCL 484.2102 *et seq.* Section 214(7) of Act 235 provides that:

By 2008, the commission shall issue orders that assign the telephone digits 2-1-1 to a statewide central routing system connecting regional community resource information and referral answering points established under subsection (3). Each provider of basic local exchange service in the state will reassign the telephone number 2-1-1 to the central system without additional charge.

MCL 484.2214(7).

Currently, the state of Michigan has nine 2-1-1 call centers<sup>1</sup> covering 27 of the 83 Michigan counties.<sup>2</sup>

The Commission is requesting comments from the public on issues related to the assignment of the telephone number 2-1-1 to a statewide routing system. Comments must be submitted no later than April 2, 2007 to be considered, and may include discussion of the following:

1. The current efforts by carriers, 2-1-1 centers, and Michigan's 2-1-1 coordinating agency (Michigan 2-1-1) to develop a statewide routing system for 2-1-1 (i.e., timetables for completion, interoperability issues, etc.).
2. In the March 14, 2006 order in Case No. U-14725 Michigan 2-1-1 was selected as the state 2-1-1 coordinating agency. Michigan 2-1-1's Business Plan states, "This plan proposes creation of an integrated statewide 2-1-1 system, *Michigan 2-1-1*, that will make 2-1-1 services available to everyone in all of Michigan's 83 counties, 24/7/365 via Michigan-based telephone call centers and internet." The Commission requests comment on whether Michigan 2-1-1 is meeting the requirements for a statewide routing system for 2-1-1.

The Commission has selected this case for participation in its Electronic Filings Program. The Commission recognizes that some members of the general public may not have the computer equipment necessary to submit documents electronically. Therefore, members of the general public may submit documents in the traditional paper format and mail them to: Executive Secretary, Michigan Public Service Commission, 6545 Mercantile Way, P.O. Box 30221, Lansing, Michigan 48909.

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<sup>1</sup>Those centers are: Volunteer Center of Battle Creek, Heart of West Michigan United Way, Gryphon Place, First Call of Ottawa County, Jackson 2-1-1 Call Center, f/k/a First Call for Help of Jackson County, Community Access Line of the Lakeshore, Inc., United Way for Southwest Michigan, UPCAP Services, Inc. and the United Way Regional Call Center.

<sup>2</sup>Those counties are: Calhoun, Kent, Kalamazoo, Ottawa, Jackson, Muskegon, Wayne, Oakland, Macomb, Mackinac, Chippewa, Luce, Schoolcraft, Alger, Delta, Marquette, Menominee, Dickinson, Iron, Baraga, Houghton, Keweenaw, Ontonogon, Gogebic, Livingston, Monroe, and Washtenaw counties. In an order issued today in Case No. U-15110, the Commission approved an expansion of the Jackson 2-1-1 Call Center to include Clinton, Eaton, Hillsdale, and Ingham counties.

The Commission FINDS that:

- a. Jurisdiction is pursuant to 1991 PA 179, as amended, MCL 484.2101 *et seq.*; 1969 PA 306, as amended, MCL 24.201 *et seq.*; and the Commission's Rules of Practice and Procedure, as amended, 1999 AC, R 460.17101 *et seq.*
- b. Interested persons should be permitted to submit comments concerning the issues outlined in this order no later than April 2, 2007.

The Commission reserves jurisdiction and may issue further orders as necessary.

MICHIGAN PUBLIC SERVICE COMMISSION

/s/ J. Peter Lark  
Chairman

( S E A L )

/s/ Laura Chappelle  
Commissioner

/s/ Monica Martinez  
Commissioner

By its action of February 14, 2007.

/s/ Mary Jo Kunkle  
Its Executive Secretary

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- b. Interested persons should be permitted to submit comments concerning the issues outlined in this order no later than April 2, 2007.

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MICHIGAN PUBLIC SERVICE COMMISSION

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Chairman

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Commissioner

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Commissioner

By its action of February 14, 2007.

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Its Executive Secretary

# P R O O F O F S E R V I C E

STATE OF MICHIGAN )

Case No. U-15205

County of Ingham )

April M. Arman being duly sworn, deposes and says that on February 14, 2007 A.D. she served a copy of the attached Commission orders via E-Mail, to the persons as shown on the attached service list.

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April M. Arman

Subscribed and sworn to before me  
this 14th day of February 2007

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Gloria Pearl Jones  
Notary Public, Eaton County, MI  
Acting in Ingham County, MI  
My Commission Expires June 5, 2007

**SUBSCRIPTION LIST  
ALL COMMUNICATION ORDERS**

MR. DON EITNIEAR  
DIT – TELECOMMUNICATIONS DIV.  
HANNA BUILDING, FIRST FLOOR  
LANSING MI **ID MAIL**

MR. MICHAEL BYRNE  
SENATE DEMOCRATIC STAFF  
ROMNEY BUILDING  
LANSING MI **ID MAIL**

## TELECOMMUNICATIONS

<a href="mailto:charles.forst@360.NET">charles.forst@360.NET</a>	360networks (USA), Inc.
<a href="mailto:Bill.craigle@ALLTEL.COM">Bill.craigle@ALLTEL.COM</a>	(No Name Available)
<a href="mailto:Suzie.rao@ALLTEL.COM">Suzie.rao@ALLTEL.COM</a>	(No Name Available)
<a href="mailto:bill.braun@RECONEX.COM">bill.braun@RECONEX.COM</a>	1-800-reconex, Inc.
<a href="mailto:bkinsella@TRUCOMM.NET">bkinsella@TRUCOMM.NET</a>	(No Name Available)
<a href="mailto:glenn@M33ACCESS.COM">glenn@M33ACCESS.COM</a>	Michigan Access
<a href="mailto:mzengerle@PLANETACCESS.TV">mzengerle@PLANETACCESS.TV</a>	Planet Access
<a href="mailto:kkuder@ACNINC.COM">kkuder@ACNINC.COM</a>	ACN, Inc.
<a href="mailto:jim.cornblatt@ALTICOMM.COM">jim.cornblatt@ALTICOMM.COM</a>	Alticomm, Inc.
<a href="mailto:ben@CLOSECALL.COM">ben@CLOSECALL.COM</a>	CloseCall America, Inc.
<a href="mailto:abriggs@GLOBALC-INC.COM">abriggs@GLOBALC-INC.COM</a>	Global Connection In.c of America
<a href="mailto:carl.billek@CORP.IDT.NET">carl.billek@CORP.IDT.NET</a>	IDT America, Corp.
<a href="mailto:armana@MICHIGAN.GOV">armana@MICHIGAN.GOV</a>	April Arman
<a href="mailto:dbronson@BLANCHARDTEL.COM">dbronson@BLANCHARDTEL.COM</a>	Blanchard Telephone Association, Inc.
<a href="mailto:clglover@ATT.COM">clglover@ATT.COM</a>	AT&T Communications of MI
<a href="mailto:jsa@AMBT.NET">jsa@AMBT.NET</a>	American Broadband & Telecommunications Company
<a href="mailto:robin.brown@FUSIONBROADBAND.COM">robin.brown@FUSIONBROADBAND.COM</a>	Fusion Broadband, Inc/ Campus Communications Gr
<a href="mailto:mburzych@FOSTERSWIFT.COM">mburzych@FOSTERSWIFT.COM</a>	Mark Burzych
<a href="mailto:kdickson@CAPTEL.COM">kdickson@CAPTEL.COM</a>	C2C Fiber of Michigan, Inc.
<a href="mailto:bjackson@CI2.COM">bjackson@CI2.COM</a>	CI2 Inc.
<a href="mailto:jsnyder@BTC-BCI.COM">jsnyder@BTC-BCI.COM</a>	Bloomington Telephone Co., Inc.
<a href="mailto:tholeman@CASS.NET">tholeman@CASS.NET</a>	Deerfield Farmers Telephone Co.
<a href="mailto:tnamy@CLEARRATE.COM">tnamy@CLEARRATE.COM</a>	Clear Rate Comm, Inc.
<a href="mailto:jdelahanty@TELEPACIFIC.COM">jdelahanty@TELEPACIFIC.COM</a>	Telepacific Comm
<a href="mailto:sclay@NEWACCESS.CC">sclay@NEWACCESS.CC</a>	Emergent Communications LLC and New Access Comm
<a href="mailto:emcdonald@CHOICEONECOM.COM">emcdonald@CHOICEONECOM.COM</a>	Choice One Communications
<a href="mailto:Richard_Wolfe@CABLE.COMCAST.COM">Richard_Wolfe@CABLE.COMCAST.COM</a>	Comcast Business Communications, LLC
<a href="mailto:bchoroser@COMCASTBUSINESS.COM">bchoroser@COMCASTBUSINESS.COM</a>	Comcast Business Communications, Inc.
<a href="mailto:latkinso@COVAD.COM">latkinso@COVAD.COM</a>	Covad Communications
<a href="mailto:cjr@DAYSTARR.NET">cjr@DAYSTARR.NET</a>	DayStarr Communications
<a href="mailto:jmorris@FIRSTCOMM.COM">jmorris@FIRSTCOMM.COM</a>	First Communications, LCC
<a href="mailto:mcegelski@FIRSTCOMM.COM">mcegelski@FIRSTCOMM.COM</a>	First Communications, LCC
<a href="mailto:prebey@FOCAL.NET">prebey@FOCAL.NET</a>	Focal Communications
<a href="mailto:clockett@INTRADO.COM">clockett@INTRADO.COM</a>	Intrado Communications, Inc.
<a href="mailto:mark@NOMADINTER.NET">mark@NOMADINTER.NET</a>	Media Gate Communications, Inc.
<a href="mailto:dthomas@MICHTEL.COM">dthomas@MICHTEL.COM</a>	Michtel Communications , LLC
<a href="mailto:mike.cooper@US.NGRIDWIRELESS.COM">mike.cooper@US.NGRIDWIRELESS.COM</a>	National Grid Communications, Inc.
<a href="mailto:sfenker1@EARTHLINK.NET">sfenker1@EARTHLINK.NET</a>	Nexus Communications
<a href="mailto:rhardin@NOS.COM">rhardin@NOS.COM</a>	NOS Communications, Inc.
<a href="mailto:Rvalle@NOS.COM">Rvalle@NOS.COM</a>	NOS Communications
<a href="mailto:judy.messeng@PAETEC.COM">judy.messeng@PAETEC.COM</a>	PaeTec Communications, Inc.
<a href="mailto:dpacker@PNGMAIL.COM">dpacker@PNGMAIL.COM</a>	PowerNet Global Communications
<a href="mailto:JBrown@VCOMSOLUTIONS.COM">JBrown@VCOMSOLUTIONS.COM</a>	Quantum Shift Communications
<a href="mailto:akubs@800GOQUICK.COM">akubs@800GOQUICK.COM</a>	Quick Communications
<a href="mailto:byuille@800GOQUICK.COM">byuille@800GOQUICK.COM</a>	Quick Communications, Inc.
<a href="mailto:info@RELIANT.NET">info@RELIANT.NET</a>	Reliant Communications, Inc.

[erobinson@TNCII.COM](mailto:erobinson@TNCII.COM)  
[staceyk@VCICOMPANY.COM](mailto:staceyk@VCICOMPANY.COM)  
[tseat@Z-TEL.COM](mailto:tseat@Z-TEL.COM)  
[springle@COMMSOUTH.NET](mailto:springle@COMMSOUTH.NET)  
[abender@METROTELCO.COM](mailto:abender@METROTELCO.COM)  
[ealicea@METROTELCO.COM](mailto:ealicea@METROTELCO.COM)  
[tgregson@METROTELCO.COM](mailto:tgregson@METROTELCO.COM)  
[mike.osborne@ALLCOM.CC](mailto:mike.osborne@ALLCOM.CC)  
[pwstark@UP.NET](mailto:pwstark@UP.NET)  
[refisher@MEI.NET](mailto:refisher@MEI.NET)  
[teri@CARRINTER.NET](mailto:teri@CARRINTER.NET)  
[chapintel@POWER-NET.NET](mailto:chapintel@POWER-NET.NET)  
[rrouch@CINERGYCOM.COM](mailto:rrouch@CINERGYCOM.COM)  
[gcollver@CTSTELECOM.COM](mailto:gcollver@CTSTELECOM.COM)  
[pubsercomm@CTSTELECOM.COM](mailto:pubsercomm@CTSTELECOM.COM)  
[gstuecker@CYTELCOM.COM](mailto:gstuecker@CYTELCOM.COM)

[drenthe@DRENTHE.NET](mailto:drenthe@DRENTHE.NET)  
[wayne@DRENTHE.NET](mailto:wayne@DRENTHE.NET)  
[jbrogan@JAMADOTS.NET](mailto:jbrogan@JAMADOTS.NET)  
[caseyw@COUNTRYCONNECT.US](mailto:caseyw@COUNTRYCONNECT.US)

[jcribbs@KALTELNET.NET](mailto:jcribbs@KALTELNET.NET)  
[jcschaefer@KALTELNET.NET](mailto:jcschaefer@KALTELNET.NET)  
[pbowman@POWER-NET.NET](mailto:pbowman@POWER-NET.NET)  
[corie@OGDENTEL.COM](mailto:corie@OGDENTEL.COM)  
[jack@PENTEL.NET](mailto:jack@PENTEL.NET)  
[ehe@AVCI.NET](mailto:ehe@AVCI.NET)  
[marge@CASS.NET](mailto:marge@CASS.NET)  
[Janet@SPRINGCOM.COM](mailto:Janet@SPRINGCOM.COM)  
[wfh@SPRINGCOM.COM](mailto:wfh@SPRINGCOM.COM)  
[kenneth.schifman@SPRINT.COM](mailto:kenneth.schifman@SPRINT.COM)  
[bbshoven@USSIGNALCOM.COM](mailto:bbshoven@USSIGNALCOM.COM)  
[bdcobra@ALPHACOMM.NET](mailto:bdcobra@ALPHACOMM.NET)  
[mark@WALDRONTEL.COM](mailto:mark@WALDRONTEL.COM)  
[ljenkins@POWER-NET.NET](mailto:ljenkins@POWER-NET.NET)  
[gdrapeau@COMTECH21.COM](mailto:gdrapeau@COMTECH21.COM)  
[lmatosian@COMTECH21.COM](mailto:lmatosian@COMTECH21.COM)  
[Paul.Hartman@ALLBAND.ORG](mailto:Paul.Hartman@ALLBAND.ORG)  
[abby.knowlton@ACCERIS.COM](mailto:abby.knowlton@ACCERIS.COM)  
[mabbagnaro@CORDIACORP.COM](mailto:mabbagnaro@CORDIACORP.COM)  
[mkent@FAIRPOINT.COM](mailto:mkent@FAIRPOINT.COM)

[anewell@JATO.NET](mailto:anewell@JATO.NET)  
[wminella@NEWROCTEL.COM](mailto:wminella@NEWROCTEL.COM)  
[dkehoe@VERTEXBROADBAND.COM](mailto:dkehoe@VERTEXBROADBAND.COM)  
[russop@MAGICJACK.COM](mailto:russop@MAGICJACK.COM)  
[admin@RANGETELE.COM](mailto:admin@RANGETELE.COM)  
[pati@RANGETELE.COM](mailto:pati@RANGETELE.COM)  
[edkilb@TRUCOMM.NET](mailto:edkilb@TRUCOMM.NET)  
[mvitale1@TRUCOMM.NET](mailto:mvitale1@TRUCOMM.NET)

TransNational Communications  
Vilaire Communications  
Z-Tel Communications, Inc.  
Comm South Companies, Inc.  
Metro Teleconnect Companies  
Metro Teleconnect Companies  
Metro Teleconnect Companies  
Metro Teleconnect Companies  
Allendale Telephone Company  
Baraga Telephone Company  
Barry County Telephone Company  
Carr Telephone Company  
Chapin Telephone Company  
Cinergy Communications Company  
Climax Telephone Company  
Climax Telephone Company  
Cypress Communications Operating  
Company, Inc.  
Drenthe Telephone Company  
Drenthe Telephone Company  
Hiawatha Telephone Company  
IBFA Acquisition Company, dba The Farm  
Bureau Company  
Kaleva Telephone Company  
Kaleva Telephone Company  
Lennon Telephone Company  
Ogden Telephone Company  
Peninsula Telephone Company  
Pigeon Telephone Company  
Sand Creek Telephone Company  
Springport Telephone Company  
Springport Telephone Company  
Sprint Communications Company, L.P.  
U.S. Signal Company, LLC  
Upper Peninsula Telephone Company  
Waldron Telephone Company  
Winn Telephone Company  
Comtech21, LLC  
Comtech21, LLC  
Allband Communications Cooperative  
Acceris Communications Corp.  
Cordia Communications Corp.  
FairPoint Communications Solutions  
Corp.  
JATO Operating Two Corp.  
New Rochelle Telephone Corp.  
Vertex Broadband Corp.  
YMax Communications Corp.  
Range Corporation  
Range Corporation  
Tru Comm Corporation  
TruComm Corporation

[dchoover@CORVUSINC.COM](mailto:dchoover@CORVUSINC.COM)  
[hbrunker@COVISTA.COM](mailto:hbrunker@COVISTA.COM)  
[diane.peters@GLOBALCROSSING.COM](mailto:diane.peters@GLOBALCROSSING.COM)  
[dave@TUZ.NET](mailto:dave@TUZ.NET)  
[dpuskala@SUPERIORSPECTRUM.COM](mailto:dpuskala@SUPERIORSPECTRUM.COM)

[Susan.Callaghan@BELLSOUTH.COM](mailto:Susan.Callaghan@BELLSOUTH.COM)  
[dave@CASS.NET](mailto:dave@CASS.NET)  
[felice@MICHIGAN.GOV](mailto:felice@MICHIGAN.GOV)  
[jhendrickson@AMTHOLDINGS.US](mailto:jhendrickson@AMTHOLDINGS.US)  
[gmccarty@GLOBAL-COM.COM](mailto:gmccarty@GLOBAL-COM.COM)  
[chopkins@GRID4.COM](mailto:chopkins@GRID4.COM)  
[sandramb@CAMPUSCOMMGROUP.COM](mailto:sandramb@CAMPUSCOMMGROUP.COM)  
[scott\\_beer@ICGCOMM.COM](mailto:scott_beer@ICGCOMM.COM)  
[rdpetty@OCG.COM](mailto:rdpetty@OCG.COM)  
[edward.oreilly@GLOBALTELDATA.COM](mailto:edward.oreilly@GLOBALTELDATA.COM)  
[rnacchio@BCNTELE.COM](mailto:rnacchio@BCNTELE.COM)  
[prountree@DUNDEE.NET](mailto:prountree@DUNDEE.NET)  
[regulatory@BULLSEYETELECOM.COM](mailto:regulatory@BULLSEYETELECOM.COM)  
[slondon@BULLSEYETELECOM.COM](mailto:slondon@BULLSEYETELECOM.COM)  
[puc@CIMCO.NET](mailto:puc@CIMCO.NET)  
[regulatory@INTRADO.COM](mailto:regulatory@INTRADO.COM)  
[james.mertz@HYPERCUBE-LLC.COM](mailto:james.mertz@HYPERCUBE-LLC.COM)  
[klawrence@PRIMUSTEL.COM](mailto:klawrence@PRIMUSTEL.COM)  
[jfinefrock@EARTHLINK.NET](mailto:jfinefrock@EARTHLINK.NET)  
[francie@TALK.COM](mailto:francie@TALK.COM)  
[Gregg.diamond@VERIZON.COM](mailto:Gregg.diamond@VERIZON.COM)  
[paul.fuglie@VERIZON.COM](mailto:paul.fuglie@VERIZON.COM)  
[dfox@POWER-NET.NET](mailto:dfox@POWER-NET.NET)  
[jswift@CI2.COM](mailto:jswift@CI2.COM)  
[dwallier@CCITELECOM.COM](mailto:dwallier@CCITELECOM.COM)  
[cnance@TNCII.COM](mailto:cnance@TNCII.COM)

[legal@PRIMUSTEL.COM](mailto:legal@PRIMUSTEL.COM)  
[blair.housley@ORANGE-FT.COM](mailto:blair.housley@ORANGE-FT.COM)  
[kbollerman@BIRCH.COM](mailto:kbollerman@BIRCH.COM)  
[greg.rogers@LEVEL3.COM](mailto:greg.rogers@LEVEL3.COM)

[chuang@CINERGYCOM.COM](mailto:chuang@CINERGYCOM.COM)  
[ron.p.johnson@CENTURYTEL.COM](mailto:ron.p.johnson@CENTURYTEL.COM)  
[shobbs@DSL.NET](mailto:shobbs@DSL.NET)  
[bslaughter@NEWACCESS.CC](mailto:bslaughter@NEWACCESS.CC)  
[brett.ferenchak@BINGHAM.COM](mailto:brett.ferenchak@BINGHAM.COM)  
[steve@LUCRE.NET](mailto:steve@LUCRE.NET)  
[dan.meldazis@BROADWING.COM](mailto:dan.meldazis@BROADWING.COM)  
[info@COGENTCO.COM](mailto:info@COGENTCO.COM)  
[aeconomou@METTEL.NET](mailto:aeconomou@METTEL.NET)  
[truskowski@ACECOMGROUP.COM](mailto:truskowski@ACECOMGROUP.COM)  
[vickie.norris@CENTURYTEL.COM](mailto:vickie.norris@CENTURYTEL.COM)  
[cfl.regulatory@CHARTERCOM.COM](mailto:cfl.regulatory@CHARTERCOM.COM)  
[janeen.domagalski@CHARTERCOM.COM](mailto:janeen.domagalski@CHARTERCOM.COM)

Corvus, Inc.  
Covista, Inc.  
Global Crossing  
Net Express d/b/a Advent Telecom  
Superior Spectrum Telephone and Data,  
L.L.C.  
Bell South Long Distance, Inc.  
Deerfield Farmers' Telephone Co.  
Lisa Felice  
Call Giant, Inc.  
Globalcom, Inc.  
Grid4 Communications Inc.  
Campus Communications Group, Inc.  
ICG Telecom Group, Inc.  
Omniplex Communications Group, LLC  
Global Teledata II, LLC  
BCN Telecom Inc.  
Bilan Communications Inc.  
Bulls Eye Telecom Inc.  
Bulls Eye Telecom Inc.  
CIMCO Communications Inc.  
Intrado Communications Inc.  
KMC Telecom II Inc.  
Primus Telecommunications Inc.  
Talk America Inc.  
Talk America Inc.  
Verizon North Inc.  
Verizon North Inc.  
Westphalia Broadband Inc.  
Computer Intelligence 2 Inc. (CI2)  
CAT Communications International, Inc.  
Trans National Communications  
International, Inc  
Kathleen Kerr-Lawrence  
France Telecom Corporate Solutions L.L.C.  
Birch Telecom of the Great Lakes  
Level 3 Communications, LLC / Witel  
Local Network  
Kentucky Data Link, Inc.  
Century Tel Solutions LLC  
DSLnet Communications LLC  
New Access Communications LLC  
Bingham McCutchen LLP  
Lucre, Inc.  
Broadwing Meldazis  
Cogent Comm of MI  
Metropolitan Telecomm of MI  
Ace Telephone Company of Michigan, Inc.  
Century Tel of Michigan, Inc.  
Charter Fiberlink- Michigan, LLC  
Charter Fiberlink- Michigan, LLC

[shamula@WVFIBERNET.NET](mailto:shamula@WVFIBERNET.NET)  
[sbohler@CZN.COM](mailto:sbohler@CZN.COM)  
[jkk@LECFMI.COM](mailto:jkk@LECFMI.COM)  
[pete@LECFMI.COM](mailto:pete@LECFMI.COM)  
[sathanson@NATIONSLINE.COM](mailto:sathanson@NATIONSLINE.COM)  
[rg1467@SBC.COM](mailto:rg1467@SBC.COM)  
[lmanske@CHOICEONECOM.COM](mailto:lmanske@CHOICEONECOM.COM)

[phintz@ONECOMMUNICATIONS.COM](mailto:phintz@ONECOMMUNICATIONS.COM)

[tpowell@XO.COM](mailto:tpowell@XO.COM)  
[pearcec@MICHIGAN.GOV](mailto:pearcec@MICHIGAN.GOV)  
[kunklem@MICHIGAN.GOV](mailto:kunklem@MICHIGAN.GOV)  
[camurray@ESCHELON.COM](mailto:camurray@ESCHELON.COM)  
[toddg@ISERV.NET](mailto:toddg@ISERV.NET)  
[rob.heath@AFNLTD.COM](mailto:rob.heath@AFNLTD.COM)  
[sbogdan@BROADVIEWNET.COM](mailto:sbogdan@BROADVIEWNET.COM)  
[dgonos@FLASH.NET](mailto:dgonos@FLASH.NET)  
[kbradley@GVCWINSTAR.NET](mailto:kbradley@GVCWINSTAR.NET)  
[david.vehslage@VERIZON.COM](mailto:david.vehslage@VERIZON.COM)  
[nelson.patty@VERIZON.COM](mailto:nelson.patty@VERIZON.COM)  
[markj@ACCESSONEINC.COM](mailto:markj@ACCESSONEINC.COM)  
[cfoster@CALLONE.NET](mailto:cfoster@CALLONE.NET)  
[mmcdermott@PATHNET.NET](mailto:mmcdermott@PATHNET.NET)  
[Michael.Donahue@TELCOVE.COM](mailto:Michael.Donahue@TELCOVE.COM)  
[amagee@BUDGETPHONE.COM](mailto:amagee@BUDGETPHONE.COM)  
[amy@EZPHONEUSA.COM](mailto:amy@EZPHONEUSA.COM)  
[bseely@BCRNSI.COM](mailto:bseely@BCRNSI.COM)

[bstewart@EASTONTELECOM.COM](mailto:bstewart@EASTONTELECOM.COM)  
[jkolezynski@EASTONTELECOM.COM](mailto:jkolezynski@EASTONTELECOM.COM)  
[james.denniston@MCI.COM](mailto:james.denniston@MCI.COM)  
[jredman-carter@MCLEODUSA.COM](mailto:jredman-carter@MCLEODUSA.COM)  
[dana.fassbinder@ONFIBER.COM](mailto:dana.fassbinder@ONFIBER.COM)  
[jim.booth@ONFIBER.COM](mailto:jim.booth@ONFIBER.COM)  
[jeff.wirtzfeld@QWEST.COM](mailto:jeff.wirtzfeld@QWEST.COM)  
[johnk@DATAVO.COM](mailto:johnk@DATAVO.COM)  
[alex.valencia@PHONESFORALL.COM](mailto:alex.valencia@PHONESFORALL.COM)  
[jennifer.martin@TELEGENT.COM](mailto:jennifer.martin@TELEGENT.COM)  
[matthew.kelley@VERIZON.COM](mailto:matthew.kelley@VERIZON.COM)  
[kris.shulman@XO.COM](mailto:kris.shulman@XO.COM)  
[john.greive@LIGHTYEAR.NET](mailto:john.greive@LIGHTYEAR.NET)  
[lindah@LIGHTYEARCOM.COM](mailto:lindah@LIGHTYEARCOM.COM)  
[tfriley@SURETEL.NET](mailto:tfriley@SURETEL.NET)  
[jet@T2COMM.NET](mailto:jet@T2COMM.NET)  
[rgavillet@NEUTRALTANDEM.COM](mailto:rgavillet@NEUTRALTANDEM.COM)  
[joe@TC3TELECOM.COM](mailto:joe@TC3TELECOM.COM)  
[schoen.kevin@ACDTELECOM.NET](mailto:schoen.kevin@ACDTELECOM.NET)  
[Djoseph@SSI-INC.COM](mailto:Djoseph@SSI-INC.COM)  
[loskielunas@AIRDIS.COM](mailto:loskielunas@AIRDIS.COM)  
[jason@ARIALINK.COM](mailto:jason@ARIALINK.COM)

Fibernet of Michigan  
Frontier Communications of Michigan  
Local Exchange Carriers of Michigan, Inc.  
Local Exchange Carriers of Michigan  
NationsLine Michigan, Inc.  
SBC Ameritech Michigan  
US Xchange of Michigan, L.L.C. d/b/a  
Choice One  
US Xchange of Michigan, dba Choice One  
Communications  
XO Michigan, Inc.  
Chrissie Pearce- MPSC  
Mary Jo Kunkle - MPSC  
Catherine Murray  
Eagle Net, Inc.  
American Fiber Network, Inc.  
Broadview Networks  
GVC Networks, LLC  
GVC Networks, LLC  
Verizon North  
Verizon North  
Access One, Inc.  
Call One  
Pathnet Operating, Inc.  
TelCove Operations, Inc  
Budget Phone, Inc.  
EZ Phone  
BCR Network Services, Inc., dba The Data  
Warehouse  
Easton Telecom Services, L.L.C.  
Easton Telecom Services, Inc.  
MCI Metro Access Services, Inc.  
McLeodUSA Telecommunications Services  
OnFiber Carrier Services  
OnFiber Carrier Services  
OnFiber Carrier Services, Inc.  
Pacific Centrex Services, Inc.  
Perferred Carriers Services  
Teligent Services, Inc.  
Verizon Select Services, Inc.  
XO Communications Services, Inc.  
Lightyear Network Solutions, LLC  
Lightyear Network Solutions, LLC  
Suretel, Inc.  
T2 Communications, LLC  
Neutral Tandem-Michigan, LLC  
TC3 Telecom Inc.  
ACD Telecom, Inc.  
Affinity Telecom  
Airdis Telecom  
Arialink Telecom, LLC

[sloney@BULLSEYETELECOM.COM](mailto:sloney@BULLSEYETELECOM.COM)  
[jjames@ITI.NET](mailto:jjames@ITI.NET)  
[schneider@CMCTELECOM.NET](mailto:schneider@CMCTELECOM.NET)  
[allen\\_dole@DOM.COM](mailto:allen_dole@DOM.COM)  
[sperkins@ELANTICTELECOM.COM](mailto:sperkins@ELANTICTELECOM.COM)  
[dhoyle@MATRIXBT.COM](mailto:dhoyle@MATRIXBT.COM)

[sflatt@SAGETELECOM.NET](mailto:sflatt@SAGETELECOM.NET)  
[stimko@SAGETELECOM.NET](mailto:stimko@SAGETELECOM.NET)  
[paul.pederson@TDSTELECOM.COM](mailto:paul.pederson@TDSTELECOM.COM)  
[scott@UTMI.NET](mailto:scott@UTMI.NET)  
[jenniferh@UNIVERSALTELECOM.COM](mailto:jenniferh@UNIVERSALTELECOM.COM)  
[pcrocker@EARLYLENNON.COM](mailto:pcrocker@EARLYLENNON.COM)  
[jsumpter@PACWEST.COM](mailto:jsumpter@PACWEST.COM)  
[lmartin@PACWEST.COM](mailto:lmartin@PACWEST.COM)  
[asantiago@CLEARTEL.COM](mailto:asantiago@CLEARTEL.COM)  
[mhoward@CLEARTEL.COM](mailto:mhoward@CLEARTEL.COM)  
[regulatory@CLEARTEL.COM](mailto:regulatory@CLEARTEL.COM)  
[arlee.holt@MIDWESTERN.NET](mailto:arlee.holt@MIDWESTERN.NET)  
[jerry.holt@MIDWESTERN.NET](mailto:jerry.holt@MIDWESTERN.NET)  
[mike@NAVTEL.COM](mailto:mike@NAVTEL.COM)  
[tvalentyn@NORLIGHT.COM](mailto:tvalentyn@NORLIGHT.COM)  
[ictpete@AOL.COM](mailto:ictpete@AOL.COM)  
[bbolinger@DPITELECONNECT.COM](mailto:bbolinger@DPITELECONNECT.COM)  
[ranthony@JAMADOTS.COM](mailto:ranthony@JAMADOTS.COM)  
[mabbagnaro@NEWROCTEL.COM](mailto:mabbagnaro@NEWROCTEL.COM)  
[fxm@QTELEPHONE.COM](mailto:fxm@QTELEPHONE.COM)  
[sctelco@CASS.NET](mailto:sctelco@CASS.NET)  
[askus@BUCKEYE-TELESYSTEM.COM](mailto:askus@BUCKEYE-TELESYSTEM.COM)  
[sharonl@ACCUTEL.NET](mailto:sharonl@ACCUTEL.NET)  
[kimm.partridge@UCN.NET](mailto:kimm.partridge@UCN.NET)  
[whaas@MCLEODUSA.COM](mailto:whaas@MCLEODUSA.COM)  
[lcox@MUNI.CBPU.COM](mailto:lcox@MUNI.CBPU.COM)  
[mviten@KMCTELECOM.COM](mailto:mviten@KMCTELECOM.COM)  
[becky.gipson@EXCEL.COM](mailto:becky.gipson@EXCEL.COM)

[mark.iannuzzi@TELNETWW.COM](mailto:mark.iannuzzi@TELNETWW.COM)

\*

\* Total number of users subscribed to the list: 225

\* Total number of local host users on the list: 0

\*

BullsEye Telecom, Inc.  
Celebrity Telecom, Inc.  
CMC Telecom, Inc.  
Dominion Telecom, Inc.  
Elantic Telecom, Inc.  
Matrix Telecom, Inc. d/b/a Matrix  
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Sage Telecom, Inc.  
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TDS Telecom, Inc.  
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VOIP Telecom, LLC  
Pac-West Telecomm, Inc.  
Pac-West Telecomm, Inc.  
ClearTel Telecommunications  
ClearTel Telecommunications  
Cleartel Telecommunications, Inc.  
Midwestern Telecommunications, Inc.  
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Navigator Telecommunications  
NorLight Telecommunications, Inc.  
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dPi Teleconnect, LLC  
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New Rochelle Telephone  
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Buckeye Telesystem, Inc.  
Accutel of Texas, L.P.; Phone Co, L.P.  
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