

STATE OF MICHIGAN  
BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

\*\*\*\*\*

In the matter, on the Commission's own motion,            )  
regarding the designation of a state 2-1-1 coordinating    )  
agency pursuant to Section 214 of the Michigan            )  
Telecommunications Act.    )  
\_\_\_\_\_    )

Case No. U-14725

At the March 8, 2012 meeting of the Michigan Public Service Commission in Lansing,  
Michigan.

PRESENT: Hon. John D. Quackenbush, Chairman  
          Hon. Orjiakor N. Isiogu, Commissioner  
          Hon. Greg R. White, Commissioner

**ORDER**

On March 14, 2006, the Commission designated Michigan 2-1-1 (a wholly owned subsidiary of the Michigan Association of United Ways) to serve as the statewide 2-1-1 coordinating agency until March 31, 2007. MCL 484.2214(5). In addition, the Commission granted Michigan 2-1-1 the right to continue to serve as the 2-1-1 coordinating agency for two one-year renewal periods, subject to review and approval by the Commission. The two one-year renewal periods were approved on March 21, 2007 and March 11, 2008, respectively.

On March 18, 2009, the Commission found that Michigan 2-1-1 should continue to serve as the statewide 2-1-1 coordinating agency until March 31, 2010 and granted Michigan 2-1-1 the ability to serve as the statewide 2-1-1 coordinating agency for an additional two years, subject to annual review and approval by the Commission. The Commission approved the renewals on March 18, 2010 and March 17, 2011, respectively. In the latter order, the Commission expressed

its concern that the funding commitments described in Michigan 2-1-1's business plan might not be sustainable and predictable. Therefore, the Commission required that the next annual application, due February 1, 2012, should include additional information on funding sources. The Commission stated that as long as Michigan 2-1-1 evidences significant progress in achieving permanent funding and 2-1-1 availability goals, the Commission would look favorably upon Michigan 2-1-1's continued designation as the 2-1-1 coordinating agency.

On January 27, 2012, Michigan 2-1-1 filed its progress report as required by the Commission's March 17, 2011 order. Michigan 2-1-1 states that it has made considerable progress toward a fully integrated system, despite the lack of authority to require community resource referral entities to apply for 2-1-1 designation or to participate in the system.

The Michigan 2-1-1 report describes the activities of the Michigan 2-1-1 Operating Council, the Resource Managers Workgroup, the After-Hours Taskforce, and the Statewide Database Project & Taskforce. The report states that the telecommunications system piloted in Midland proved very successful, and part of the funding for Fiscal Year (FY) 2010 and FY 2011 from the Michigan Department of Community Health was allocated to the implementation of a statewide, web-hosted telecommunications routing system. Michigan 2-1-1 reports that "[o]nce integrated, this system will allow for a single number for call translation, simplified call routing, load balancing, routing by skill set and, if necessary in times of disaster, the ability to seamlessly move calls to another state." Report, p. 5. Six 2-1-1 programs participated in the call routing system in 2011, with the two remaining programs targeted for integration in 2012.

The report further states that 2-1-1 availability is expanding and building out according to the system defined within the Michigan 2-1-1 Business Plan. Cell phone and voice over Internet

protocol access are available at least from some providers. However, the report notes that AT&T Michigan does not yet make 2-1-1 available to its U-verse customers.

As to funding, the report indicates that Michigan 2-1-1 “continues to seek funding from all available sources, both public and private.” Report, p. 6. Michigan 2-1-1 describes its current use of state funds from the Department of Human Services and the Department of Community Health. In addition, the report delineates work that Michigan 2-1-1 has done to obtain funds and in kind services from the private sector. It notes the substantial assistance provided by the Michigan Association of United Ways, Dow Chemical Company, and Consumers Energy Company in addition to funds obtained from government sources.

Michigan 2-1-1 requests that the Commission designate it as the coordinating agency for a 3-year period with the next report due February 1, 2015.

The Commission finds that the request for designation as the 2-1-1 coordinator for a three-year period should be granted with certain limited conditions. First, by January 15 of each year, Michigan 2-1-1 shall file in this docket a letter stating the outcome of its most recently completed internal financial audit. Second, should any issue arise that would directly or indirectly affect Michigan 2-1-1’s ability to continue serving, including without limitation issues with regard to funding, programming, or technical difficulties, Michigan 2-1-1 shall notify the Staff. Should the gravity of the situation warrant it, the Commission may revisit the designation granted in this order at any point in the next three years. The next regular progress report shall be due by February 1, 2015. With these conditions and in accordance with Section 214(5) of the Michigan Telecommunications Act, MCL 484.2214(5), the Commission finds that Michigan 2-1-1 should continue to serve as the statewide 2-1-1 coordinating agency from April 1, 2012 to March 31, 2015.

Despite the progress described in the report, the Commission continues to be concerned that the funding commitments, described in the initial application and the current progress report, remain less than certain. This review and renewal process was initiated to enable Michigan 2-1-1 to actively seek long-term funding sources and to more fully develop interdependent relationships with all human service providers within the state. The Commission seeks to ensure that Michigan 2-1-1 remains viable and effective, and is capable of garnering sufficient financial resources to continue to act as the statewide 2-1-1 coordinating agency in the future.

By February 1, 2015, Michigan 2-1-1 shall present the Commission with current information on funding, advances made in 2-1-1 availability in Michigan, and any other relevant information on its progress. At that time, the Commission will consider whether another three-year designation should be authorized.

THEREFORE, IT IS ORDERED that:

A. Michigan 2-1-1 is designated as the statewide 2-1-1 coordinating agency from April 1, 2012 to March 31, 2015, under conditions outlined in this order.

B. By January 15 each year, Michigan 2-1-1 shall file a letter in this docket explaining the outcome of its most recently completed internal financial audit.

C. By February 1, 2015, Michigan 2-1-1 shall file updated information on funding, advances made in 2-1-1 availability in Michigan, and any other relevant information on its progress.

The Commission reserves jurisdiction and may issue further orders as necessary.

Any party desiring to appeal this order must do so by the filing of a claim of appeal in the Michigan Court of Appeals within 30 days of the issuance of this order, under MCL 484.2203(12).

MICHIGAN PUBLIC SERVICE COMMISSION

---

John D. Quackenbush, Chairman

---

Orjiakor N. Isiogu, Commissioner

---

Greg R. White, Commissioner

By its action of March 8, 2012.

---

Mary Jo Kunkle, Executive Secretary

# P R O O F   O F   S E R V I C E

STATE OF MICHIGAN    )

Case No. U-14725

County of Ingham        )

Mignon Middlebrook being duly sworn, deposes and says that on March 8, 2012 A.D. she served a copy of the attached Commission Order by first class mail, postage prepaid, or by inter-departmental mail, to the persons as shown on the attached service list.

---

Mignon Middlebrook

Subscribed and sworn to before me  
This 8<sup>th</sup> day of March 2012

---

Gloria Pearl Jones  
Notary Public, Ingham County, MI  
My commission expires June 5, 2016  
Acting in Eaton County

Service List U-14725

Michael C. Rampe  
Miller Canfield Paddock & Stone PLC  
1 E. Michigan Avenue  
Suite 900  
Lansing MI 48933

Robert B. Nelson  
Fraser Trebilcock Davis & Dunlap, P.C.  
124 W. Allegan Street  
Suite 1000  
Lansing MI 48933

# P R O O F O F S E R V I C E

STATE OF MICHIGAN )

Case No. U-14725

County of Ingham )

Lisa Felice being duly sworn, deposes and says that on March 8, 2012 A.D. she served a copy of the attached **Commission Order (Commission's Own Motion) via e-mail transmission**, to the persons as shown on the attached service list (Listserv Distribution List).

---

Lisa Felice

Subscribed and sworn to before me  
this 8th day of March 2012

---

Gloria Pearl Jones  
Notary Public, Ingham County, MI  
As acting in Eaton County  
My Commission Expires June 5, 2016

[charles.forst@360.NET](mailto:charles.forst@360.NET) 360networks (USA), Inc.  
[abriggs@GLOBALC-INC.COM](mailto:abriggs@GLOBALC-INC.COM) Global Connection Inc. of America  
[abriggs@GLOBALCONNECTIONSINC.COM](mailto:abriggs@GLOBALCONNECTIONSINC.COM) Global Connections Inc. of America  
[carl.billek@CORP.IDT.NET](mailto:carl.billek@CORP.IDT.NET) IDT America, Corp.  
[ssinclair@AIRDIS.COM](mailto:ssinclair@AIRDIS.COM) Aridis, LLC, dba Aridis Telecom  
[arana@MICHIGAN.GOV](mailto:arana@MICHIGAN.GOV) April Arman  
[compliancemanager@GSAUDITS.COM](mailto:compliancemanager@GSAUDITS.COM) General Solutions Associates, LLC  
[dbronson@BLANCHARDETEL.COM](mailto:dbronson@BLANCHARDETEL.COM) Blanchard Telephone Association, Inc.  
[clglover@ATT.COM](mailto:clglover@ATT.COM) AT&T Communications of MI, TCG Detroit Hold  
[rg1467@ATT.COM](mailto:rg1467@ATT.COM) AT&T Michigan  
[dave.freeman@4WBI.NET](mailto:dave.freeman@4WBI.NET) No Name Available  
[schoen.kevin@ACD.NET](mailto:schoen.kevin@ACD.NET) No Name Available  
[David.thomas@ALPHACOMM.NET](mailto:David.thomas@ALPHACOMM.NET) No Name Available  
[mb@BIRNS.NET](mailto:mb@BIRNS.NET) No Name Available  
[eblumin@BROADVOX.NET](mailto:eblumin@BROADVOX.NET) No Name Available  
[ted.hankins@CENTURYLINK.COM](mailto:ted.hankins@CENTURYLINK.COM) No Name Available  
[scott.ringo@CINBELL.COM](mailto:scott.ringo@CINBELL.COM) No Name Available  
[cchamp@CMCTELECOM.NET](mailto:cchamp@CMCTELECOM.NET) No Name Available  
[ddragan@CMCTELECOM.NET](mailto:ddragan@CMCTELECOM.NET) No Name Available  
[lindapeng@COMNET-TELECOM.COM](mailto:lindapeng@COMNET-TELECOM.COM) No Name Available  
[dave.gibson@ENTELEGENT.COM](mailto:dave.gibson@ENTELEGENT.COM) No Name Available  
[joel.brewer@ENVERSA.COM](mailto:joel.brewer@ENVERSA.COM) No Name Available  
[Regulatory.affairs@EXCEL.COM](mailto:Regulatory.affairs@EXCEL.COM) No Name Available  
[pbowman@GLCOM.NET](mailto:pbowman@GLCOM.NET) No Name Available  
[strandtc@LIQUIDWEB.COM](mailto:strandtc@LIQUIDWEB.COM) No Name Available  
[mgold@MASSCOMMGROUP.COM](mailto:mgold@MASSCOMMGROUP.COM) No Name Available  
[adam@NSWTELECOM.COM](mailto:adam@NSWTELECOM.COM) No Name Available  
[pwickstr@PACWEST.COM](mailto:pwickstr@PACWEST.COM) No Name Available  
[twalker@PRIMUSTEL.COM](mailto:twalker@PRIMUSTEL.COM) No Name Available  
[kscovill@TELECOMSYS.COM](mailto:kscovill@TELECOMSYS.COM) No Name Available  
[julie.laine@TWCABLE.COM](mailto:julie.laine@TWCABLE.COM) No Name Available  
[chip@VELOCITY.ORG](mailto:chip@VELOCITY.ORG) No Name Available  
[dbailey@BULLSEYETELECOM.COM](mailto:dbailey@BULLSEYETELECOM.COM) David Bailey  
[cbarber@LYNXNETWORKGROUP.COM](mailto:cbarber@LYNXNETWORKGROUP.COM) Chris Barber  
[jsa@AMBT.NET](mailto:jsa@AMBT.NET) American Broadband & Telecommunications Com  
[bcapraro@CAPCAPITAL.COM](mailto:bcapraro@CAPCAPITAL.COM) Bill Caprao, Jr.  
[toddg@CASAIR.NET](mailto:toddg@CASAIR.NET) Crystal Auto Sys dba Casair  
[dmorken@BANDWIDTH.COM](mailto:dmorken@BANDWIDTH.COM) Bandwidth.com CLEC, LLC  
[jsnyder@BTC-BCI.COM](mailto:jsnyder@BTC-BCI.COM) Bloomingdale Telephone Co., Inc., SW MI Com  
[tholeman@CASS.NET](mailto:tholeman@CASS.NET) Deerfield Farmers Telephone Co.  
[jsummersett@COMLINK.BIZ](mailto:jsummersett@COMLINK.BIZ) Comlink, L.L.C.  
[tnamy@CLEARRATE.COM](mailto:tnamy@CLEARRATE.COM) Clear Rate Comm, Inc.  
[markb@BLOOMINGDALECOM.NET](mailto:markb@BLOOMINGDALECOM.NET) SW Mich Comm/Bloomingdale  
[pjosephson@STERLINGBUSINESSLAW.COM](mailto:pjosephson@STERLINGBUSINESSLAW.COM) Trans National Comm  
[mpsc@AVCINC.COM](mailto:mpsc@AVCINC.COM) Affordable Voice Communications, Inc.  
[leen@BORDERLANDNET.NET](mailto:leen@BORDERLANDNET.NET) Borderland Communications, LLC  
[william.weber@CBEYOND.NET](mailto:william.weber@CBEYOND.NET) Cbeyond Communications, LLC  
[emcdonald@CHOICEONECOM.COM](mailto:emcdonald@CHOICEONECOM.COM) Choice One Communications

<a href="mailto:stacey_parker@CABLE.COMCAST.COM">stacey_parker@CABLE.COMCAST.COM</a>	Comcast Business Communications, LLC
<a href="mailto:kwhitehead@CORDIACORP.COM">kwhitehead@CORDIACORP.COM</a>	Cordia Communications
<a href="mailto:kmudge@COVAD.COM">kmudge@COVAD.COM</a>	DIECA Communications, Inc. dba Covad
<a href="mailto:pmasters@ERNESTGROUP.COM">pmasters@ERNESTGROUP.COM</a>	Ernest Communications, Inc.
<a href="mailto:jmorris@FIRSTCOMM.COM">jmorris@FIRSTCOMM.COM</a>	First Communications, LCC
<a href="mailto:mcegelski@FIRSTCOMM.COM">mcegelski@FIRSTCOMM.COM</a>	First Communications
<a href="mailto:robert.e.stewart@FTR.COM">robert.e.stewart@FTR.COM</a>	Frontier Communications
<a href="mailto:clockett@INTRADO.COM">clockett@INTRADO.COM</a>	Intrado Communications, Inc.
<a href="mailto:smendez@MCGRAWCOM.NET">smendez@MCGRAWCOM.NET</a>	McGraw Communications, Inc.
<a href="mailto:mark@NOMADINTER.NET">mark@NOMADINTER.NET</a>	Media Gate Communications, Inc.
<a href="mailto:rdichy@METTEL.NET">rdichy@METTEL.NET</a>	Metropolitan Communications
<a href="mailto:sfenker1@EARTHLINK.NET">sfenker1@EARTHLINK.NET</a>	Nexus Communications
<a href="mailto:jrenneker@NOS.COM">jrenneker@NOS.COM</a>	NOS Communications, Inc.
<a href="mailto:sm1024@CYNERGYCOMM.NET">sm1024@CYNERGYCOMM.NET</a>	Osirus Communications, Inc.
<a href="mailto:judy.messeng@PAETEC.COM">judy.messeng@PAETEC.COM</a>	PaeTec Communications, Inc.
<a href="mailto:JBrown@VCOMSOLUTIONS.COM">JBrown@VCOMSOLUTIONS.COM</a>	Quantum Shift Communications
<a href="mailto:akubs@800GOQUICK.COM">akubs@800GOQUICK.COM</a>	Quick Communications
<a href="mailto:byuille@800GOQUICK.COM">byuille@800GOQUICK.COM</a>	Quick Communications, Inc.
<a href="mailto:info@RELIANT.NET">info@RELIANT.NET</a>	Reliant Communications, Inc.
<a href="mailto:braymor@SI-2.COM">braymor@SI-2.COM</a>	South American Communications
<a href="mailto:erobinson@TNCII.COM">erobinson@TNCII.COM</a>	TransNational Communications
<a href="mailto:ldellaero@TRINSIC.COM">ldellaero@TRINSIC.COM</a>	Trinsic Communications, Inc.
<a href="mailto:cfoster@CALLONE.NET">cfoster@CALLONE.NET</a>	United Communications, Inc. dba Call One
<a href="mailto:mike.osborne@ALLCOM.NET">mike.osborne@ALLCOM.NET</a>	Allendale Telephone Company
<a href="mailto:pwstark@UP.NET">pwstark@UP.NET</a>	Baraga Telephone Company
<a href="mailto:refisher@MEI.NET">refisher@MEI.NET</a>	Barry County Telephone Company
<a href="mailto:teri@CARRINTER.NET">teri@CARRINTER.NET</a>	Carr Telephone Company
<a href="mailto:chapintel@POWER-NET.NET">chapintel@POWER-NET.NET</a>	Chapin Telephone Company
<a href="mailto:jburnham@CTSTELECOM.COM">jburnham@CTSTELECOM.COM</a>	Climax Telephone Company
<a href="mailto:lingle@CYTELCOM.COM">lingle@CYTELCOM.COM</a>	Cypress Communications Operating Company, I
<a href="mailto:jbrogan@JAMADOTS.NET">jbrogan@JAMADOTS.NET</a>	Hiawatha Telephone Company
<a href="mailto:byung@TELAVA.COM">byung@TELAVA.COM</a>	IBFA Acquisition Company
<a href="mailto:jcribbs@KALTELNET.NET">jcribbs@KALTELNET.NET</a>	Kaleva Telephone Company
<a href="mailto:jcschaefer@KALTELNET.NET">jcschaefer@KALTELNET.NET</a>	Kaleva Telephone Company
<a href="mailto:rfletcher@POWER-NET.NET">rfletcher@POWER-NET.NET</a>	Lennon Telephone Company
<a href="mailto:corie@OGDENTEL.COM">corie@OGDENTEL.COM</a>	Ogden Telephone Company
<a href="mailto:jack@PENTEL.NET">jack@PENTEL.NET</a>	Peninsula Telephone Company
<a href="mailto:mlance@PENTEL.NET">mlance@PENTEL.NET</a>	Peninsula Telephone Company
<a href="mailto:ehe@AVCI.NET">ehe@AVCI.NET</a>	Pigeon Telephone Company
<a href="mailto:souders@SANDCREEKTELCO.COM">souders@SANDCREEKTELCO.COM</a>	Sand Creek Telephone Company
<a href="mailto:Janet@SPRINGCOM.COM">Janet@SPRINGCOM.COM</a>	Springport Telephone Company
<a href="mailto:wfh@SPRINGCOM.COM">wfh@SPRINGCOM.COM</a>	Springport Telephone Company
<a href="mailto:kenneth.schifman@SPRINT.COM">kenneth.schifman@SPRINT.COM</a>	Sprint Communications Company, L.P.
<a href="mailto:bboshoven@USSIGNALCOM.COM">bboshoven@USSIGNALCOM.COM</a>	U.S. Signal Company, LLC
<a href="mailto:mark@WALDRONTEL.COM">mark@WALDRONTEL.COM</a>	Waldron Telephone Company
<a href="mailto:ljenkins@POWER-NET.NET">ljenkins@POWER-NET.NET</a>	Winn Telephone Company; Winn Restructuring,
<a href="mailto:Mbrady@COMTECH21.COM">Mbrady@COMTECH21.COM</a>	Comtech21, LLC
<a href="mailto:ron.siegel@ALLBAND.ORG">ron.siegel@ALLBAND.ORG</a>	Allband Communications Cooperative

[mabbagnaro@CORDIACORP.COM](mailto:mabbagnaro@CORDIACORP.COM) Cordia Communications Corp.  
[pmorse@FAIRPOINT.COM](mailto:pmorse@FAIRPOINT.COM) FairPoint Communications Solutions Corp.  
[sgibbs@NHCGRP.COM](mailto:sgibbs@NHCGRP.COM) New Horizons Communications Corp.  
[russop@MAGICJACK.COM](mailto:russop@MAGICJACK.COM) YMax Communications Corp.  
[admin@RANGETELE.COM](mailto:admin@RANGETELE.COM) Range Corporation  
[mvitale1@DNSYS.COM](mailto:mvitale1@DNSYS.COM) TruComm Corporation  
[PUC@COVISTA.COM](mailto:PUC@COVISTA.COM) Covista, Inc.  
[jcui@ONECOMMUNICATIONS.COM](mailto:jcui@ONECOMMUNICATIONS.COM) Jie Cui  
[sb1015@CYNERGYCOMM.NET](mailto:sb1015@CYNERGYCOMM.NET) CynergyComm.Net, Inc.  
[whaas@MCLEODUSA.COM](mailto:whaas@MCLEODUSA.COM) McLeod USA d/b/a Paetec Business Services  
[jredman-carter@MCLEODUSA.COM](mailto:jredman-carter@MCLEODUSA.COM) McLeodUSA Telecommunications Services d/b/a  
[cjr@DAYSTARR.NET](mailto:cjr@DAYSTARR.NET) DayStarr, LLC dba DayStarr Communications  
[tm5886@ATT.COM](mailto:tm5886@ATT.COM) Bell South Long Distance, Inc., dba AT&T Lo  
[rick@RACC2000.COM](mailto:rick@RACC2000.COM) RACC Enterprises, LLC  
[dave@CASS.NET](mailto:dave@CASS.NET) Deerfield Farmers' Telephone Co.  
[felichel@MICHIGAN.GOV](mailto:felichel@MICHIGAN.GOV) Lisa Felice  
[vmg@ALPENAPOWER.COM](mailto:vmg@ALPENAPOWER.COM) Vicki Goodburne  
[chopkins@GRID4.COM](mailto:chopkins@GRID4.COM) Grid4 Communications Inc.  
[gphilipp@LYNXNETWORKGROUP.COM](mailto:gphilipp@LYNXNETWORKGROUP.COM) Lynx Network Group  
[rnacchio@BCNTELE.COM](mailto:rnacchio@BCNTELE.COM) BCN Telecom Inc.  
[regulatory@BULLSEYETELECOM.COM](mailto:regulatory@BULLSEYETELECOM.COM) Bulls Eye Telecom Inc.  
[regulatory@INTRADO.COM](mailto:regulatory@INTRADO.COM) Intrado Communications Inc.  
[neal@SOLARITYTELECOM.COM](mailto:neal@SOLARITYTELECOM.COM) Solarity Communications Inc.  
[mhring@CAVTEL.COM](mailto:mhring@CAVTEL.COM) Talk America Inc., dba Cavalier Telephone  
[gcglodek@TOUCHTONE.NET](mailto:gcglodek@TOUCHTONE.NET) TouchTone Communications Inc.  
[Gregg.diamond@VERIZON.COM](mailto:Gregg.diamond@VERIZON.COM) Verizon North Inc.  
[andre@BROADVOX.NET](mailto:andre@BROADVOX.NET) Infotelecom, LLC  
[sgnepp@TNCII.COM](mailto:sgnepp@TNCII.COM) Trans National Communications International  
[legal@PRIMUSTEL.COM](mailto:legal@PRIMUSTEL.COM) Kathleen Kerr-Lawrence  
[rkoslowski@BULLSEYETELECOM.COM](mailto:rkoslowski@BULLSEYETELECOM.COM) Richard Koslowski  
[jkreucher@HOWARDANDHOWARD.COM](mailto:jkreucher@HOWARDANDHOWARD.COM) Kreucher, Jon D.  
[joe.topel@ORANGE-FTGROUP.COM](mailto:joe.topel@ORANGE-FTGROUP.COM) France Telecom Corporate Solutions L.L.C.  
[tjackson@BIRCH.COM](mailto:tjackson@BIRCH.COM) Birch Telecom of the Great Lakes, Inc.  
[Andrew.Labbe@LEVEL3.COM](mailto:Andrew.Labbe@LEVEL3.COM) Level3 Communications  
[Rick.Thayer@LEVEL3.COM](mailto:Rick.Thayer@LEVEL3.COM) Level3 Communications  
[linda.cicco@BT.COM](mailto:linda.cicco@BT.COM) BT Communications Sales LLC  
[shobbs@DSL.NET](mailto:shobbs@DSL.NET) DSLnet Communications LLC  
[brett.ferenchak@BINGHAM.COM](mailto:brett.ferenchak@BINGHAM.COM) Bingham McCutchen LLP  
[steve@LUCRE.NET](mailto:steve@LUCRE.NET) Lucre, Inc.  
[regulatory@PIONEERTELEPHONE.COM](mailto:regulatory@PIONEERTELEPHONE.COM) Telecom Management, Inc., dba Pioneer Long  
[robert.mccausland@H3NET.COM](mailto:robert.mccausland@H3NET.COM) Robert McCausland  
[djc@METRONET.CC](mailto:djc@METRONET.CC) MetroNet-Telecom, Inc  
[aeconomou@METTEL.NET](mailto:aeconomou@METTEL.NET) Metropolitan Telecomm of MI dba MetTel  
[info@COGENTCO.COM](mailto:info@COGENTCO.COM) Cogent Comm of MI  
[richard\\_wolfe@CABLE.COMCAST.COM](mailto:richard_wolfe@CABLE.COMCAST.COM) Comcast Phone of MI  
[truskowski@ACECOMGROUP.COM](mailto:truskowski@ACECOMGROUP.COM) Ace Telephone Company of Michigan, Inc.  
[vickie.norris@CENTURYTEL.COM](mailto:vickie.norris@CENTURYTEL.COM) Century Tel of Michigan, Inc.  
[cfl.regulatory@CHARTERCOM.COM](mailto:cfl.regulatory@CHARTERCOM.COM) Charter Fiberlink- Michigan, LLC

[janeen.domagalski@CHARTERCOM.COM](mailto:janeen.domagalski@CHARTERCOM.COM) Charter Fiberlink- Michigan, LLC  
[shamula@WVFIBERNET.NET](mailto:shamula@WVFIBERNET.NET) Fibernet of Michigan  
[sbohler@CZN.COM](mailto:sbohler@CZN.COM) Frontier Communications of Michigan (Americ  
[jkk@LECFMI.COM](mailto:jkk@LECFMI.COM) Local Exchange Carriers of Michigan, Inc.  
[sathanson@NATIONSLINE.COM](mailto:sathanson@NATIONSLINE.COM) NationsLine Michigan, Inc.  
[mwhiting@ONECOMMUNICATIONS.COM](mailto:mwhiting@ONECOMMUNICATIONS.COM) U.S. Xchange of Michigan, LLC dba One Commu  
[lmanske@CHOICEONECOM.COM](mailto:lmanske@CHOICEONECOM.COM) US Xchange of Michigan, L.L.C. d/b/a Choice  
[pfoley@ONECOMMUNICATIONS.COM](mailto:pfoley@ONECOMMUNICATIONS.COM) US Xchange of Michigan, LLC, d/b/a One Comm  
[phintz@ONECOMMUNICATIONS.COM](mailto:phintz@ONECOMMUNICATIONS.COM) US Xchange of Michigan, dba One Communicati  
[pearcec@MICHIGAN.GOV](mailto:pearcec@MICHIGAN.GOV) Chrissie Pearce- MPSC  
[kunklem@MICHIGAN.GOV](mailto:kunklem@MICHIGAN.GOV) Mary Jo Kunkle - MPSC  
[camurray@ESCHELON.COM](mailto:camurray@ESCHELON.COM) Catherine Murray  
[matt-schultz@COMCAST.NET](mailto:matt-schultz@COMCAST.NET) ATI Network,s Inc  
[Marva.Johnson@MYBRIGHTHOUSE.COM](mailto:Marva.Johnson@MYBRIGHTHOUSE.COM) Bright House Network  
[jharper@BRAODVIEWNET.COM](mailto:jharper@BRAODVIEWNET.COM) Broadview Networks, Inc.  
[sbogdan@BROADVIEWNET.COM](mailto:sbogdan@BROADVIEWNET.COM) Broadview Networks & A.R.C. Networks, Inc.  
[dgonos@FLASH.NET](mailto:dgonos@FLASH.NET) GVC Networks, LLC  
[Sandra.blade@WINDSTREAM.COM](mailto:Sandra.blade@WINDSTREAM.COM) Intellifiber Networks, Inc.  
[toddg@ISERVGROUP.COM](mailto:toddg@ISERVGROUP.COM) JAS Networks & EagleNet  
[ppeters@NEWEDGENETWORKS.COM](mailto:ppeters@NEWEDGENETWORKS.COM) New Edge Networks  
[rmillar@NEXTGNETWORKS.NET](mailto:rmillar@NEXTGNETWORKS.NET) NextG Networks  
[ictpete@AOL.COM](mailto:ictpete@AOL.COM) Waypoint Fiber Networks, LLC  
[rsullivan@YGNITION.COM](mailto:rsullivan@YGNITION.COM) Ygnition Networks, Inc.  
[chuang@CINERGYCOM.COM](mailto:chuang@CINERGYCOM.COM) Norlight, Inc. dba Cinergy Communications.  
[rnorton@TMINC.COM](mailto:rnorton@TMINC.COM) Robin Norton  
[markj@ACCESSONEINC.COM](mailto:markj@ACCESSONEINC.COM) Access One, Inc.  
[mary.buley@ONVOY.COM](mailto:mary.buley@ONVOY.COM) Onvoy, Inc.  
[gmccarty@GLOBALCAPACITY.COM](mailto:gmccarty@GLOBALCAPACITY.COM) GC Pivotal, LLC  
[jason.brown@ACCESSPOINTINC.COM](mailto:jason.brown@ACCESSPOINTINC.COM) Access Point, Inc.  
[lakishat@BUDGETPREPAY.COM](mailto:lakishat@BUDGETPREPAY.COM) Budget PrePay, Inc. dba Budget Phone, Inc.  
[LegalNotices@ACNINC.COM](mailto:LegalNotices@ACNINC.COM) ACN Comm Services, Inc.  
[bseely@BCRNSI.COM](mailto:bseely@BCRNSI.COM) BCR Network Services, Inc., dba The Data Wa  
[marva.johnson@BHNIS.COM](mailto:marva.johnson@BHNIS.COM) Bright House Networks Information Services  
[mike.reith@BHNIS.COM](mailto:mike.reith@BHNIS.COM) Bright House Networks Information Services  
[bstewart@EASTONTELECOM.COM](mailto:bstewart@EASTONTELECOM.COM) Easton Telecom Services, L.L.C.  
[jeff.wirtzfeld@QWEST.COM](mailto:jeff.wirtzfeld@QWEST.COM) OnFiber Carrier Services, Inc., Qwest Commu  
[cbarton@WCS.COM](mailto:cbarton@WCS.COM) Wholesale Carrier Services, Inc.  
[john.ivanuska@XO.COM](mailto:john.ivanuska@XO.COM) XO Communications Services, Inc.  
[kris.shulman@XO.COM](mailto:kris.shulman@XO.COM) XO Communications Services, Inc.  
[cmartin@WIDEOPENWEST.COM](mailto:cmartin@WIDEOPENWEST.COM) Sigecom, LLC dba WOW! Interent, Cable and P  
[jslater@INFOTELECOM.US](mailto:jslater@INFOTELECOM.US) Jeff Slater  
[mark@CSILONGWOOD.COM](mailto:mark@CSILONGWOOD.COM) Compliance Solutions, Inc.  
[sales@CREXENDO.COM](mailto:sales@CREXENDO.COM) Crexendo Business Solutions  
[john.greive@LIGHTYEAR.NET](mailto:john.greive@LIGHTYEAR.NET) Lightyear Network Solutions, LLC  
[linda.hunt@LIGHTYEAR.NET](mailto:linda.hunt@LIGHTYEAR.NET) Lightyear Network Solutions  
[jkorn@STORESONLINE.COM](mailto:jkorn@STORESONLINE.COM) Crexendo Bus Solutions.  
[vanessa.leon@SPECTROTEL.COM](mailto:vanessa.leon@SPECTROTEL.COM) Spectrotel, Inc.  
[jet@T2COMM.NET](mailto:jet@T2COMM.NET) T2 Communications, LLC

<a href="mailto:joe@TC3TELECOM.COM">joe@TC3TELECOM.COM</a>	TC3 Telecom Inc.
<a href="mailto:gregl@GOAIT.COM">gregl@GOAIT.COM</a>	Advanced Intergrated Technologies, Inc.
<a href="mailto:jason@ARIALINK.COM">jason@ARIALINK.COM</a>	Arialink Telecom, LLC
<a href="mailto:jjames@ITI.NET">jjames@ITI.NET</a>	Celebrity Telecom, Inc.
<a href="mailto:cschneider@CMCTELECOM.NET">cschneider@CMCTELECOM.NET</a>	CMC Telecom, Inc.
<a href="mailto:pssc@IBCTELECOM.COM">pssc@IBCTELECOM.COM</a>	IBC Telecom
<a href="mailto:regulatory@MATRIXBT.COM">regulatory@MATRIXBT.COM</a>	Matrix Telecom, Inc. & Trinsic Communicatio
<a href="mailto:akarl@SAGETELECOM.NET">akarl@SAGETELECOM.NET</a>	Sage Telecom, Inc.
<a href="mailto:sflatt@SAGETELECOM.NET">sflatt@SAGETELECOM.NET</a>	Sage Telecom, Inc.
<a href="mailto:paul.pederson@TDSTELECOM.COM">paul.pederson@TDSTELECOM.COM</a>	TDS Telecom, Inc.
<a href="mailto:pcrocker@EARLYLENNON.COM">pcrocker@EARLYLENNON.COM</a>	VOIP Telecom, LLC
<a href="mailto:lmartin@PACWEST.COM">lmartin@PACWEST.COM</a>	Pac-West Telecomm, Inc.
<a href="mailto:jerry.holt@MIDWESTERN.NET">jerry.holt@MIDWESTERN.NET</a>	Midwestern Telecommunication, Inc.
<a href="mailto:butler@EOT.NET">butler@EOT.NET</a>	Empire One Telecommunications, Inc.
<a href="mailto:dpacker@PNGMAIL.COM">dpacker@PNGMAIL.COM</a>	PNG Telecommunications, Inc. dba PowerNet G
<a href="mailto:isaacs@ISG-TELECOM.COM">isaacs@ISG-TELECOM.COM</a>	Voxbeam Telecommunications
<a href="mailto:regulatory@DPITELECONNECT.COM">regulatory@DPITELECONNECT.COM</a>	dPi Teleconnect
<a href="mailto:diane.peters@GLOBALCROSSING.COM">diane.peters@GLOBALCROSSING.COM</a>	Global Crossing Telemanagement, Inc.
<a href="mailto:ranthony@JAMADOTS.COM">ranthony@JAMADOTS.COM</a>	Chippewa County Telephone
<a href="mailto:fxm@QTELEPHONE.COM">fxm@QTELEPHONE.COM</a>	Quality Telephone, Inc.
<a href="mailto:askus@BUCKEYE-TELESYSTEM.COM">askus@BUCKEYE-TELESYSTEM.COM</a>	Buckeye Telesystem, Inc.
<a href="mailto:BRex@BUCKEYE-TELESYSTEM.COM">BRex@BUCKEYE-TELESYSTEM.COM</a>	Buckeye Telesystem
<a href="mailto:sharonl@ACCUTEL.NET">sharonl@ACCUTEL.NET</a>	Accutel of Texas, L.P.; Phone Co, L.P.
<a href="mailto:david.vehslage@VERIZON.COM">david.vehslage@VERIZON.COM</a>	MCIMetro Access Transmission
<a href="mailto:kimm.partridge@UCN.NET">kimm.partridge@UCN.NET</a>	UCN, Inc.
<a href="mailto:rpearllombardo@FREECOMUSA.COM">rpearllombardo@FREECOMUSA.COM</a>	Freedom Communications USA, LLC
<a href="mailto:dprather@INDIGITAL.NET">dprather@INDIGITAL.NET</a>	Communications Venture
<a href="mailto:james.mackenzie@QUORTECHEQUITIES.COM">james.mackenzie@QUORTECHEQUITIES.COM</a>	WiMacTel, Inc.
<a href="mailto:chris@CASTLEWIRE.COM">chris@CASTLEWIRE.COM</a>	Castle Wire, Inc., f/k/a Business Communica
<a href="mailto:kelly.faul@XO.COM">kelly.faul@XO.COM</a>	Nextlink Wireless, Inc.
<a href="mailto:mark.iannuzzi@TELNETWW.COM">mark.iannuzzi@TELNETWW.COM</a>	Telnet Worldwide, Inc., Superior Spectrum T