

STATE OF MICHIGAN

BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

* * * * *

In the matter, on the Commission's own motion,)
regarding the designation of a state 2-1-1)
coordinating agency pursuant to Section 214 of the)
Michigan Telecommunications Act.)
_____)

Case No. U-14725

At the March 17, 2011 meeting of the Michigan Public Service Commission in Lansing,
Michigan.

PRESENT: Hon. Orjiakor N. Isiogu, Chairman
Hon. Monica Martinez, Commissioner
Hon. Greg R. White, Commissioner

ORDER

On March 14, 2006, the Commission designated Michigan 2-1-1 (a wholly owned subsidiary of the Michigan Association of United Ways) to serve as the statewide 2-1-1 coordinating agency until March 31, 2007. MCL 484.2214(5). In addition, the Commission granted Michigan 2-1-1 the right to continue to serve as the 2-1-1 coordinating agency for two one-year renewal periods, subject to review and approval by the Commission. The two one-year renewal periods were approved on March 21, 2007 and March 11, 2008.

On March 18, 2009, the Commission found that Michigan 2-1-1 should continue to serve as the statewide 2-1-1 coordinating agency until March 31, 2010 and granted Michigan 2-1-1 the ability to serve as the statewide 2-1-1 coordinating agency for an additional two years, subject to annual review and approval by the Commission. The Commission approved Michigan 2-1-1's annual application on March 18, 2010.

On February 1, 2011, Michigan 2-1-1 filed its annual progress report, outlining the current state of 2-1-1 availability in Michigan, and funding information. The report notes that Michigan 2-1-1 continues to work on the development of a central routing system. *See*, MCL 484.2214(7); December 4, 2007 order in Case No. U-15205.

Michigan 2-1-1 reports on the activities of the Michigan 2-1-1 Operating Council, Resources Managers Workgroup, Statewide Database Project and Taskforce, and Statewide Data Collection Workgroup. The report states, “With statewide coverage and sustainable funding as its priorities, the Board has written a new five-year business plan that includes resources from the public and private sector.” Progress Report, p. 2.

The Commission notes that no counties were approved to receive 2-1-1 abbreviated dialing in 2010. Genesee and Shiawassee counties were approved in January 2011. Michigan 2-1-1 states that the addition of these two counties brings the total Michigan population with access to 2-1-1 to 85%. Progress Report, p. 6. Regarding the remaining 15%, Michigan 2-1-1 reports that an additional 17 counties have begun to take steps toward bringing 2-1-1 service to their areas.

In accordance with Section 214(5) of the Michigan Telecommunications Act, MCL 484.2214(5), the Commission finds that Michigan 2-1-1 should continue to serve as the statewide 2-1-1 coordinating agency from April 1, 2011 to March 31, 2012. This will be the second year of the two one-year renewal periods, subject to review and approval by the Commission. The Commission continues to be concerned by the fact that the funding commitments described in the initial application and current Business Plan are not considered by Michigan 2-1-1 to be sustainable or predictable. Business Plan, p. 25. Therefore, the Commission requires that the next application, due February 1, 2012, include additional information on the funding sources. As long as Michigan 2-1-1 evidences significant progress in achieving

permanent funding and 2-1-1 availability goals, the Commission will look favorably on Michigan 2-1-1's continued designation.

This assignment does not allow Michigan 2-1-1 to designate 2-1-1 call centers in Michigan, as that responsibility remains with the Commission. MCL 484.2214(1). New regional call centers must undergo the same application process as current call centers, including a determination of geographic areas. The Commission has historically designated specific exchanges to call centers, allowing for changes by application. As regional call centers are developed, current call centers will need to formally relinquish their designation. MCL 484.2214(3).

THEREFORE, IT IS ORDERED that:

A. Michigan 2-1-1 is designated as the statewide 2-1-1 coordinating agency from April 1, 2011 to March 31, 2012.

B. By February 1, 2012, Michigan 2-1-1 shall file current information on funding, advances made in 2-1-1 availability in Michigan, and any changes from its original application.

The Commission reserves jurisdiction and may issue further orders as necessary.

Any party desiring to appeal this order must do so by the filing of a claim of appeal in the Michigan Court of Appeals within 30 days of the issuance of this order, under MCL 484.2203(12).

MICHIGAN PUBLIC SERVICE COMMISSION

Orjiakor N. Isiogu, Chairman

Monica Martinez, Commissioner

Greg R. White, Commissioner

By its action of March 17, 2011.

Mary Jo Kunkle, Executive Secretary

P R O O F O F S E R V I C E

STATE OF MICHIGAN)

Case No. U-14725

County of Ingham)

Mignon Middlebrook being duly sworn, deposes and says that on March 17, 2011 A.D. she served a copy of the attached Commission orders by first class mail, postage prepaid, or by inter-departmental mail, to the persons as shown on the attached service list.

Mignon Middlebrook

Subscribed and sworn to before me
This 17th day of March 2011

Gloria Pearl Jones
Notary Public, Ingham County, MI
My Commission Expires June 5, 2016

Service List U-14725

Michael C. Rampe
Miller Canfield Paddock & Stone PLC
1 E. Michigan Avenue
Suite 900
Lansing MI 48933

Robert B. Nelson
Fraser Trebilcock Davis & Dunlap, P.C.
124 W. Allegan Street
Suite 1000
Lansing MI 48933

P R O O F O F S E R V I C E

STATE OF MICHIGAN)

Case No. U-14725

County of Ingham)

Lisa Felice being duly sworn, deposes and says that on March 17, 2011 A.D. she served a copy of the attached **Commission Order (Commission's Own Motion) via e-mail transmission**, to the persons as shown on the attached service list (Listserv Distribution List).

Lisa Felice

Subscribed and sworn to before me
this 17th day of March 2011

Sharron A. Allen
Notary Public, Ingham County, MI
My Commission Expires August 16, 2011

| | |
|----------------------------------|--|
| charles.forst@360.NET | 360networks (USA), Inc. |
| Bill.craigle@ALLTEL.COM | (No Name Available) |
| bkinsella@TRUCOMM.NET | (No Name Available) |
| glenn@M33ACCESS.COM | Michigan Access |
| cschroeder@CLOSECALL.COM | CloseCall America, Inc., Affinity |
| Telecom, Inc. | |
| abriggs@GLOBALC-INC.COM | Global Connection Inc. of America |
| abriggs@GLOBALCONNECTIONSINC.COM | Global Connections Inc. of America |
| carl.billek@CORP.IDT.NET | IDT America, Corp. |
| ssinclair@AIRDIS.COM | Aridis, LLC, dba Aridis Telecom |
| arana@MICHIGAN.GOV | April Arman |
| compliance@GSAUDITS.COM | General Solutions Associates, LLC |
| dbronson@BLANCHARDTEL.COM | Blanchard Telephone Association, Inc. |
| clglover@ATT.COM | AT&T Communications of MI, TCG Detroit |
| Holding | |
| rg1467@ATT.COM | AT&T Michigan |
| dave.freeman@4WBI.NET | No Name Available |
| schoen.kevin@ACD.NET | No Name Available |
| David.thomas@ALPHACOMM.NET | No Name Available |
| mb@BIRNS.NET | No Name Available |
| eblumin@BROADVOX.NET | No Name Available |
| ted.hankins@CENTURYLINK.COM | No Name Available |
| scott.ringo@CINBELL.COM | No Name Available |
| cchamp@CMCTELECOM.NET | No Name Available |
| ddragan@CMCTELECOM.NET | No Name Available |
| lindapeng@COMNET-TELECOM.COM | No Name Available |
| toroark@DPITELECONNECT.COM | No Name Available |
| dave.gibson@ENTELEGENT.COM | No Name Available |
| joel.brewer@ENVERSA.COM | No Name Available |
| Regulatory.affairs@EXCEL.COM | No Name Available |
| pbowman@GLCOM.NET | No Name Available |
| strandtc@LIQUIDWEB.COM | No Name Available |
| mgold@MASSCOMMGROUP.COM | No Name Available |
| adam@NSWTELECOM.COM | No Name Available |
| pwickstr@PACWEST.COM | No Name Available |
| twalker@PRIMUSTEL.COM | No Name Available |
| kscovill@TELECOMSYS.COM | No Name Available |
| julie.laine@TWCABLE.COM | No Name Available |
| chip@VELOCITY.ORG | No Name Available |
| paul.fuglie@VERIZON.COM | No Name Available |
| dbailey@BULLSEYETELECOM.COM | David Bailey |
| cbarber@LYNXNETWORKGROUP.COM | Chris Barber |
| jsa@AMBT.NET | American Broadband & |
| Telecommunications Company | |
| dweidenborner@RTCLLC.NET | Global Capacity |
| bcapraro@CAPCAPITAL.COM | Bill Caprao, Jr. |
| dmorken@BANDWIDTH.COM | Bandwidth.com CLEC, LLC |
| jsnyder@BTC-BCI.COM | Bloomington Telephone Co., Inc., SW |
| MI Communi | |
| tholeman@CASS.NET | Deerfield Farmers Telephone Co. |
| jsummersett@COMLINK.BIZ | Comlink, L.L.C. |
| tnamy@CLEARRATE.COM | Clear Rate Comm, Inc. |
| markb@BLOOMINGDALECOM.NET | SW Mich Comm/Bloomington |
| ktwomey@COMMPARTNERS.US | CommPartners, LLC |
| mpsc@AVCINC.COM | Affordable Voice Communications, Inc. |
| leen@BORDERLANDNET.NET | Borderland Communications, LLC |
| william.weber@CBEYOND.NET | Cbeyond Communications, LLC |

| | |
|---------------------------------|--------------------------------------|
| emcdonald@CHOICEONECOM.COM | Choice One Communications |
| stacey_parker@CABLE.COMCAST.COM | Comcast Business Communications, LLC |
| kwhitehead@CORDIACORP.COM | Cordia Communications |
| kmudge@COVAD.COM | DIECA Communications, Inc. dba Covad |
| pmasters@ERNESTGROUP.COM | Ernest Communications, Inc. |
| jmorris@FIRSTCOMM.COM | First Communications, LCC |
| mcegelski@FIRSTCOMM.COM | First Communications |
| robert.e.stewart@FTR.COM | Frontier Communications |
| clockett@INTRADO.COM | Intrado Communications, Inc. |
| smendez@MCGRAWCOM.NET | McGraw Communications, Inc. |
| mark@NOMADINTER.NET | Media Gate Communications, Inc. |
| rdichy@METTEL.NET | Metropolitan Communications |
| sfenker1@EARTHLINK.NET | Nexus Communications |
| jrenneker@NOS.COM | NOS Communications, Inc. |
| sml024@CYNERGYCOMM.NET | Osirus Communications, Inc. |
| judy.messeng@PAETEC.COM | PaeTec Communications, Inc. |
| JBrown@VCOMSOLUTIONS.COM | Quantum Shift Communications |
| akubs@800GOQUICK.COM | Quick Communications |
| byuille@800GOQUICK.COM | Quick Communications, Inc. |
| info@RELIANT.NET | Reliant Communications, Inc. |
| braymor@SI-2.COM | South American Communications |
| erobinson@TNCII.COM | TransNational Communications |
| ldellaero@TRINSIC.COM | Trinsic Communications, Inc. |
| cfoster@CALLONE.NET | United Communications, Inc. dba Call |
| One | |
| mike.osborne@ALLCOM.NET | Allendale Telephone Company |
| pwstark@UP.NET | Baraga Telephone Company |
| refisher@MEI.NET | Barry County Telephone Company |
| teri@CARRINTER.NET | Carr Telephone Company |
| chapintel@POWER-NET.NET | Chapin Telephone Company |
| jburnham@CTSTELECOM.COM | Climax Telephone Company |
| lingle@CYTELCOM.COM | Cypress Communications Operating |
| Company, Inc. | |
| jbrogan@JAMADOTS.NET | Hiawatha Telephone Company |
| byung@TELAVA.COM | IBFA Acquisition Company |
| jcibbs@KALTELNET.NET | Kaleva Telephone Company |
| jcschaefer@KALTELNET.NET | Kaleva Telephone Company |
| rletcher@POWER-NET.NET | Lennon Telephone Company |
| corie@OGDENTEL.COM | Ogden Telephone Company |
| jack@PENTEL.NET | Peninsula Telephone Company |
| mlance@PENTEL.NET | Peninsula Telephone Company |
| ehe@AVCI.NET | Pigeon Telephone Company |
| souders@SANDCREEKTELCO.COM | Sand Creek Telephone Company |
| Janet@SPRINGCOM.COM | Springport Telephone Company |
| wfh@SPRINGCOM.COM | Springport Telephone Company |
| kenneth.schifman@SPRINT.COM | Sprint Communications Company, L.P. |
| bbshoven@USSIGNALCOM.COM | U.S. Signal Company, LLC |
| mark@WALDRONTEL.COM | Waldron Telephone Company |
| ljenkins@POWER-NET.NET | Winn Telephone Company; Winn |
| Restructuring, Inc | |
| Mbrady@COMTECH21.COM | Comtech21, LLC |
| ron.siegel@ALLBAND.ORG | Allband Communications Cooperative |
| mabbagnaro@CORDIACORP.COM | Cordia Communications Corp. |
| pmorse@FAIRPOINT.COM | FairPoint Communications Solutions |
| Corp. | |
| sgibbs@NHCGRP.COM | New Horizons Communications Corp. |
| russop@MAGICJACK.COM | YMax Communications Corp. |

| | |
|---------------------------------|--|
| admin@RANGETELE.COM | Range Corporation |
| edkilb@TRUCOMM.NET | Tru Comm Corporation |
| mvitalel@DNSYS.COM | TruComm Corporation |
| PUC@COVISTA.COM | Covista, Inc. |
| jcui@ONECOMMUNICATIONS.COM | Jie Cui |
| sb1015@CYNERGYCOMM.NET | CynergyComm.Net, Inc. |
| whaas@MCLEODUSA.COM | McLeod USA d/b/a Paetec Business |
| Services | |
| jredman-carter@MCLEODUSA.COM | McLeodUSA Telecommunications Services |
| d/b/a Pae | |
| cjr@DAYSTARR.NET | DayStarr, LLC dba DayStarr |
| Communications | |
| tm5886@ATT.COM | |
| AT&T Long D | Bell South Long Distance, Inc., dba |
| rick@RACC2000.COM | RACC Enterprises, LLC |
| dave@CASS.NET | Deerfield Farmers' Telephone Co. |
| felicel@MICHIGAN.GOV | Lisa Felice |
| vmg@ALPENAPOWER.COM | Vicki Goodburne |
| chopkins@GRID4.COM | Grid4 Communications Inc. |
| robin.brown@FUSIONBROADBAND.COM | Campus Communications Group |
| gphilipp@LYNXNETWORKGROUP.COM | Lynx Network Group |
| rnacchio@BCNTELE.COM | BCN Telecom Inc. |
| ludwick-j@BCINETWORKS.NET | Building Communications Inc. |
| regulatory@BULLSEYETELECOM.COM | Bulls Eye Telecom Inc. |
| puc@CIMCO.NET | CIMCO Communications Inc. |
| regulatory@INTRADO.COM | Intrado Communications Inc. |
| neal@SOLARITYTELECOM.COM | Solarity Communications Inc. |
| mhring@CAVTEL.COM | Talk America Inc., dba Cavalier |
| Telephone | |
| gcglodek@TOUCHTONE.NET | TouchTone Communications Inc. |
| Gregg.diamond@VERIZON.COM | Verizon North Inc. |
| andre@BROADVOX.NET | Infotelecom, LLC |
| sgnepp@TNCII.COM | Trans National Communications |
| International, In | |
| legal@PRIMUSTEL.COM | Kathleen Kerr-Lawrence |
| rkoslowski@BULLSEYETELECOM.COM | Richard Koslowski |
| jkreucher@HOWARDANDHOWARD.COM | Kreucher, Jon D. |
| joe.topel@ORANGE-FTGROU.P.COM | France Telecom Corporate Solutions |
| L.L.C. | |
| tjackson@BIRCH.COM | Birch Telecom of the Great Lakes, Inc. |
| greg.rogers@LEVEL3.COM | Level 3 Communications, LLC |
| linda.cicco@BT.COM | BT Communications Sales LLC |
| ron.p.johnson@CENTURYTEL.COM | Century Tel Solutions LLC, CenturyTel |
| Acquisiti | |
| shobbs@DSL.NET | DSLnet Communications LLC |
| brett.ferenchak@BINGHAM.COM | Bingham McCutchen LLP |
| steve@LUCRE.NET | Lucre, Inc. |
| regulatory@PIONEERTELEPHONE.COM | Telecom Management, Inc., dba Pioneer |
| Long Dist | |
| robert.mccausland@H3NET.COM | Robert McCausland |
| djc@METRONET.CC | MetroNet-Telecom, Inc |
| aeconomou@METTEL.NET | Metropolitan Telecomm of MI dba MetTel |
| info@COGENTCO.COM | Cogent Comm of MI |
| richard_wolfe@CABLE.COMCAST.COM | Comcast Phone of MI |
| truskowski@ACECOMGROUP.COM | Ace Telephone Company of Michigan, |
| Inc. | |
| vickie.norris@CENTURYTEL.COM | Century Tel of Michigan, Inc. |

| | |
|----------------------------------|--|
| cfl.regulatory@CHARTERCOM.COM | Charter Fiberlink- Michigan, LLC |
| janeen.domagalski@CHARTERCOM.COM | Charter Fiberlink- Michigan, LLC |
| shamula@WVFIBERNET.NET | Fibernet of Michigan |
| sbohler@CZN.COM | Frontier Communications of Michigan |
| (America), | |
| jkk@LECFMI.COM | Local Exchange Carriers of Michigan, |
| Inc. | |
| sathanson@NATIONSLINE.COM | NationsLine Michigan, Inc. |
| mwhiting@ONECOMMUNICATIONS.COM | U.S. Xchange of Michigan, LLC dba One |
| Communica | |
| lmanske@CHOICEONECOM.COM | US Xchange of Michigan, L.L.C. d/b/a |
| Choice One | |
| pfoley@ONECOMMUNICATIONS.COM | US Xchange of Michigan, LLC, d/b/a One |
| Communic | |
| phintz@ONECOMMUNICATIONS.COM | US Xchange of Michigan, dba One |
| Communicatio | |
| james.miggans@VERIZON.COM | Jim Miggans |
| pearcec@MICHIGAN.GOV | Chrissie Pearce- MPSC |
| kunklem@MICHIGAN.GOV | Mary Jo Kunkle - MPSC |
| camurray@ESCHELON.COM | Catherine Murray |
| rob.heath@AFNLTD.COM | American Fiber Network, Inc. |
| matt-schultz@COMCAST.NET | ATI Network,s Inc |
| jharper@BRAODVIEWNET.COM | Broadview Networks, Inc. |
| sbogdan@BROADVIEWNET.COM | Broadview Networks & A.R.C. Networks, |
| Inc. | |
| dgonos@FLASH.NET | GVC Networks, LLC |
| ppieters@NEWEDGENETWORKS.COM | New Edge Networks |
| rmillar@NEXTGNETWORKS.NET | NextG Networks |
| ictpete@AOL.COM | Waypoint Fiber Networks, LLC |
| rsullivan@YGNITION.COM | Ygnition Networks, Inc. |
| chuang@CINERGYCOM.COM | Norlight, Inc. dba Cinergy |
| Communications. | |
| nelson.patty@VERIZON.COM | Verizon North |
| rnorton@TMINC.COM | Robin Norton |
| markj@ACCESSONEINC.COM | Access One, Inc. |
| mary.buley@ONVOY.COM | Onvoy, Inc. |
| jason.brown@ACCESSPOINTINC.COM | Access Point, Inc. |
| lakishat@BUDGETPREPAY.COM | Budget PrePay, Inc. dba Budget Phone, |
| Inc. | |
| bseely@BCRNSI.COM | BCR Network Services, Inc., dba The |
| Data Wareho | |
| marva.johnson@BHNIS.COM | Bright House Networks Information |
| Services | |
| mike.reith@BHNIS.COM | Bright House Networks Information |
| Services | |
| bstewart@EASTONTELECOM.COM | Easton Telecom Services, L.L.C. |
| jkolezynski@EASTONTELECOM.COM | Easton Telecom Services, Inc. |
| jeff.wirtzfeld@QWEST.COM | OnFiber Carrier Services, Inc., Qwest |
| Communica | |
| matthew.kelley@VERIZON.COM | Verizon Select Services, Inc. |
| cbarton@WCS.COM | Wholesale Carrier Services, Inc. |
| john.ivanuska@XO.COM | XO Communications Services, Inc. |
| kris.shulman@XO.COM | XO Communications Services, Inc. |
| cmartin@WIDEOPENWEST.COM | Sigecom, LLC dba WOW! Interent, Cable |
| and Phone | |
| jslater@INFOTELECOM.US | Jeff Slater |
| sales@CREXENDO.COM | Crexendo Business Solutions |

| | |
|---------------------------------|--|
| john.greive@LIGHTYEAR.NET | Lightyear Network Solutions, LLC |
| jkorn@STORESONLINE.COM | Crexendo Bus Solutions. |
| vanessa.leon@SPECTROTEL.COM | Spectrotel, Inc. |
| jet@T2COMM.NET | T2 Communications, LLC |
| joe@TC3TELECOM.COM | TC3 Telecom Inc. |
| gregl@GOAIT.COM | Advanced Intergrated Technologies, |
| Inc. | |
| bonkowski-r@BCINETWORKS.NET | Trophy Technologies, Inc., dba Rural |
| Communicat | |
| Djoseph@SSI-INC.COM | Affinity Telecom |
| jason@ARIALINK.COM | Arialink Telecom, LLC |
| jjames@ITI.NET | Celebrity Telecom, Inc. |
| cschneider@CMCTELECOM.NET | CMC Telecom, Inc. |
| james.mertz@HYPERCUBE-LLC.COM | Hypercube Telecom, LLC |
| psc@IBCTELECOM.COM | IBC Telecom |
| regulatory@MATRIXBT.COM | Matrix Telecom, Inc. & Trinsic |
| Communications, | |
| akarl@SAGETELECOM.NET | Sage Telecom, Inc. |
| sflatt@SAGETELECOM.NET | Sage Telecom, Inc. |
| paul.pederson@TDSTELECOM.COM | TDS Telecom, Inc. |
| pcrocker@EARLYLENNON.COM | VOIP Telecom, LLC |
| lmartin@PACWEST.COM | Pac-West Telecomm, Inc. |
| jerry.holt@MIDWESTERN.NET | Midwestern Telecommunication, Inc. |
| butler@EOT.NET | Empire One Telecommunications, Inc. |
| dpacker@PNGMAIL.COM | PNG Telecommunications, Inc. dba |
| PowerNet Globa | |
| diane.peters@GLOBALCROSSING.COM | Global Crossing Telemanagement, Inc. |
| ranthony@JAMADOTS.COM | Chippewa County Telephone |
| fxm@QTELEPHONE.COM | Quality Telephone, Inc. |
| askus@BUCKEYE-TELESYSTEM.COM | Buckeye Telesystem, Inc. |
| sharonl@ACCUTEL.NET | Accutel of Texas, L.P.; Phone Co, L.P. |
| david.vehslage@VERIZON.COM | MCIMetro Access Transmission |
| kimm.partridge@UCN.NET | UCN, Inc. |
| rpearllombardo@FREECOMUSA.COM | Freedom Communications USA, LLC |
| dprather@INDIGITAL.NET | Communications Venture |
| chris@CASTLEWIRE.COM | Castle Wire, Inc., f/k/a Business |
| Communication | |
| kelly.faul@XO.COM | Nextlink Wireless, Inc. |
| mark.iannuzzi@TELNETWW.COM | Telnet Worldwide, Inc., Superior |
| Spectrum Telep | |