

STATE OF MICHIGAN
BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

In the matter, on the Commission's own motion,)
regarding the designation of a state 2-1-1 coordinating)
agency pursuant to Section 214 of the Michigan)
Telecommunications Act.)
_____)

Case No. U-14725

At the March 11, 2008 meeting of the Michigan Public Service Commission in Lansing,
Michigan.

PRESENT: Hon. Orjiakor N. Isiogu, Chairman
 Hon. Monica Martinez, Commissioner
 Hon. Steven A. Transeth, Commissioner

ORDER

On March 14, 2006, the Commission designated Michigan 2-1-1 (a wholly owned subsidiary of the Michigan Association of United Ways) to serve as the statewide 2-1-1 coordinating agency until March 31, 2007. MCL 484.2214(5). In addition, the Commission granted Michigan 2-1-1 the right to continue to serve as the 2-1-1 coordinating agency for two one-year renewal periods, subject to review and approval by the Commission. On March 21, 2007, the Commission renewed the approval for one year, until March 31, 2008.

Michigan 2-1-1 provided the Commission with a progress report on February 1, 2008, outlining its current progress, expectations for additional 2-1-1 call centers, and funding information. The report notes the Commission's December 4, 2007 order in Case No. U-15205, in which the Commission recognized that there is no statewide central routing system in place to which to assign the 2-1-1 number by January 1, 2008, as required by MCL 484.2214(7). Although

Michigan 2-1-1 reports it has made progress with developing a central routing system, it “cannot require community resource referral entities in all counties to apply for 2-1-1 designation.”

Progress Report, p. 2.

Michigan 2-1-1 reports on the activities of the Michigan 2-1-1 Operating Council, the Resource Managers Workgroup, the After-Hours Taskforce, the Statewide Database Taskforce, the Emergency Preparedness Taskforce, and the Statewide Data Collection Workgroup. The report states that “local financial commitments are in place to continue 2-1-1 expansion in 2008,” and expansion is planned in Manistee, Berrien, Cass, Van Buren, St. Joseph, Lenawee, Genesee, Midland, Clare, Gladwin, Isabella, and Gratiot counties. Progress Report, p. 5. These planned expansions will bring 2-1-1 service to over 80% of Michigan’s population. Local call center and central operations investment in 2007 totaled \$3,934,000. *Id.* Michigan 2-1-1 continues to seek funding from all available public and private sources.

In accordance with Section 214(5) of the Michigan Telecommunications Act, MCL 484.2214(5), the Commission finds that Michigan 2-1-1 should continue to serve as the statewide 2-1-1 coordinating agency from April 1, 2008 to March 31, 2009. The Commission continues to be concerned that the funding commitments, described in the initial application and the current progress report, are uncertain.¹ This review and renewal process was initiated to enable Michigan 2-1-1 to actively seek long-term funding sources and to more fully develop

¹Continued funding uncertainty will be viewed negatively and may be cause for repeal of Michigan 2-1-1’s designation as the statewide 2-1-1 coordinating agency. The Commission is concerned, in particular, with the financial ability of Michigan 2-1-1 to carry out the business plan, which “requires a significant long-term commitment from state government to pay at least 50% of the total annual operating support...” Application, Exhibit B, p. 7. The progress report indicates no change to this business plan. While the State has provided funding for a demonstration project, this goal for annual operating support has not been met. The Commission is concerned that, in the present budget climate, this goal may not be realistic. However, no other entity has applied for designation as the state 2-1-1 coordinating agency.

interdependent relationships with all human service providers within the state. The Commission seeks to ensure that Michigan 2-1-1 remains viable and effective, and is capable of garnering sufficient financial resources to continue to act as the statewide 2-1-1 coordinating agency in the future. By February 1, 2009, Michigan 2-1-1 shall present the Commission with current information on funding, advances made in 2-1-1 availability in Michigan, and any other relevant information on its progress. At that time, the Commission will consider whether another three-year designation should be authorized.

THEREFORE, IT IS ORDERED that:

A. Michigan 2-1-1 is designated as the statewide 2-1-1 coordinating agency from April 1, 2008 to March 31, 2009.

B. By February 1, 2009, Michigan 2-1-1 shall file current information on funding, advances made in 2-1-1 availability in Michigan, and any other relevant information on its progress.

The Commission reserves jurisdiction and may issue further orders as necessary.

Any party desiring to appeal this order must do so by the filing of a claim of appeal in the Michigan Court of Appeals within 30 days of the issuance of this order, under MCL 484.2203(12).

MICHIGAN PUBLIC SERVICE COMMISSION

Orjiakor N. Isiogu, Chairman

Monica Martinez, Commissioner

Steven A. Transeth, Commissioner

By its action of March 11, 2008.

Mary Jo Kunkle, Executive Secretary

PROOF OF SERVICE

STATE OF MICHIGAN)

Case No. U-14725

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County of Ingham)

E. David Lechler being duly sworn, deposes and says that on March 11th, 2008, A.D. he served a copy of the attached Commission order by first class mail, postage prepaid, or by inter-departmental mail, to the persons as shown on the attached service list.

E. David Lechler

Subscribed and sworn to before me
this 11th day of March 2008

Sharron A. Allen
Notary Public, Ingham County, MI
My Commission Expires August 16, 2011

**SUBSCRIPTION LIST
ALL COMMUNICATION ORDERS**

MR. DON EITNIEAR
DIT – TELECOMMUNICATIONS DIV.
HANNA BUILDING, FIRST FLOOR
LANSING MI **ID MAIL**

MR. MICHAEL BYRNE
SENATE DEMOCRATIC STAFF
ROMNEY BUILDING
LANSING MI **ID MAIL**

P R O O F O F S E R V I C E

STATE OF MICHIGAN)

Case No. U-14725

County of Ingham)

April M. Arman being duly sworn, deposes and says that on March 11, 2008 A.D. she served a copy of the attached Commission orders via E-Mail, to the persons as shown on the attached service list.

April M. Arman

Subscribed and sworn to before me
this 11th day of March 2008

Sharron A. Allen
Notary Public, Ingham County, MI
My Commission Expires August 16, 2011

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Broadwing Communications, LLC
Metro Teleconnect Companies
Allendale Telephone Company
Baraga Telephone Company
Barry County Telephone Company
Carr Telephone Company
Chapin Telephone Company
Climax Telephone Company
Cypress Communications Operating Company
Cypress Communications Operating Company
Drenthe Telephone Company
Hiawatha Telephone Company
Kaleva Telephone Company
Kaleva Telephone Company
Lennon Telephone Company
Ogden Telephone Company
Peninsula Telephone Company
Peninsula Telephone Company
Pigeon Telephone Company
Sand Creek Telephone Company
Springport Telephone Company
Springport Telephone Company
Sprint Communications Company, L.P.
U.S. Signal Company, LLC
Upper Peninsula Telephone Company
Waldron Telephone Company
Winn Telephone Company
Comtech21, LLC
Comtech21, LLC
Allband Communications Cooperative
Cordia Communications Corp.
FairPoint Communications Solutions Corp.
New Rochelle Telephone Corp.
Vertex Broadband Corp.
YMax Communications Corp.
Range Corporation
Tru Comm Corporation
TruComm Corporation
Corvus, Inc.
Covista, Inc.
CynergyComm.Net, Inc.
Net Express d/b/a Advent Telecom
DayStarr, LLC dba DayStarr Communications
Bell South Long Distance, Inc., dba AT&T Long
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Deerfield Farmers' Telephone Co.
Lisa Felice
Call Giant, Inc.
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Globalcom, Inc.

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BCN Telecom Inc.
Bulls Eye Telecom Inc.
CIMCO Communications Inc.
Intrado Communications Inc.
Primus Telecommunications Inc.
Talk America Inc., dba Cavalier Telephone
Talk America Inc.
Tele-Reconnect Inc.
Verizon North Inc.
Verizon North Inc.
Westphalia Broadband Inc.
Infotelecom, LLC
CAT Communications International, Inc.
Trans National Communications International, Inc
Kathleen Kerr-Lawrence
France Telecom Corporate Solutions L.L.C.
Birch Telecom of the Great Lakes
Birch Telecom of the Great Lakes, Inc.
Level 3 Communications, LLC / Wiltel Local
Network
Level 3 Communications, LLC
Century Tel Solutions LLC, CenturyTel Acquisition
DSLnet Communications LLC
KMC Data LLC
Vota Telephone LLC, dba Votatel
Bingham McCutchen LLP
Lucre, Inc.
Maxcess, Inc.
Metropolitan Telecomm of MI dba MetTel
Cogent Comm of MI
Ace Telephone Company of Michigan, Inc.
Century Tel of Michigan, Inc.
Charter Fiberlink- Michigan, LLC
Charter Fiberlink- Michigan, LLC
Fibernet of Michigan
Frontier Communications of Michigan (America)
Local Exchange Carriers of Michigan, Inc.
NationsLine Michigan, Inc.
Phone Express Michigan, Inc.
US Xchange of Michigan, L.L.C. d/b/a Choice One
US Xchange of Michigan, LLC, d/b/a One
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Broadview Networks & A.R.C. Networks, Inc.
GVC Networks, LLC
GVC Networks, LLC, Winstar Communications
Norlight, Inc. dba Cinergy Communications.
Verizon North
Verizon North
Access One, Inc.
TelCove Operations, Inc
Budget PrePay, Inc. dba Budget Phone, Inc.
ACN Communication Services, Inc.
BCR Network Services, Inc., dba The Data Warehouse
Bright House Networks Information Services
Bright House Networks Information Services
Easton Telecom Services, L.L.C.
Easton Telecom Services, Inc.
MCI Metro Access Services, Inc.
McLeodUSA Telecommunications Services
OnFiber Carrier Services, Inc., Qwest Communication
XO Communications Services, Inc.
XO Communications Services, Inc.
Sigecom, LLC dba WOW! Interent, Cable and Phone
Lightyear Network Solutions, LLC
Spectrotel, Inc.
T2 Communications, LLC
Neutral Tandem-Michigan, LLC
TC3 Telecom Inc.
ACD Telecom, Inc.
Affinity Telecom
Arialink Telecom, LLC
BullsEye Telecom, Inc.
Celebrity Telecom, Inc.
CMC Telecom, Inc.
Elantic Telecom, Inc.
Matrix Telecom, Inc. & Trinsic Communications
Sage Telecom, Inc.
Sage Telecom, Inc.
Sage Telecom, Inc.
TDS Telecom, Inc.
Universal Telecom, Inc.
VOIP Telecom, LLC
Pac-West Telecomm, Inc.
ClearTel Telecommunications
ClearTel Telecommunications, Inc., Nii Communications
Midwestern Telecommunications, Inc.
Navigator Telecommunications

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PNG Telecommunications, Inc. dba PowerNet
Global

Waypoint Telecommunications, LLC

dPi Teleconnect, LLC

Global Crossing Telemangement, Inc.

Cavalier Telephone & TV

Chippewa County Telephone

New Rochelle Telephone

Quality Telephone, Inc.

Buckeye Telesystem, Inc.

Accutel of Texas, L.P.; Phone Co, L.P.

UCN, Inc.

McLeod USA

Coldwater Telecomm Utility

Comtel Telecom Assets LP dba VarTec, Excel

Castle Wire, Inc., f/k/a Business Communication

Nextlink Wireless, Inc.

Telnet Worldwide, Inc., Superior Spectrum

Telephone

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* Total number of users subscribed to the list: 208

* Total number of local host users on the list: 0

*