



Currently, the state of Michigan has eight 2-1-1 call centers<sup>1</sup> covering 24 of the 83 Michigan counties.<sup>2</sup>

On December 20, 2005, the Commission issued an order requesting the submission of applications from entities desiring to be considered for designation as the state 2-1-1 coordinating agency. Applications were to include a brief history of the entity's experience with 2-1-1 abbreviated dialing and development of human resource call centers. Applications were also to include evidence of financial and management ability to take on the task of the state 2-1-1 coordinating agency, the proposed plan for coordinating efforts across the state seamlessly, and the corporate structure of the entity, including its governing board. Due to the short time frame of the legislation, applications were due by February 17, 2006.

In addition to applications, the Commission requested comments from the public on issues related to the assignment of a state 2-1-1 coordinating agency. Comments addressing aspects of 2-1-1 service were due by February 17, 2006. Comments addressing the qualifications of the applicants were due by February 27, 2006.

On February 16, 2006, Michigan 2-1-1 filed an application pursuant to MCL 484.2214(5) for designation as the state 2-1-1 coordinating agency. In support of its application, Michigan 2-1-1 states that it is a Michigan nonprofit corporation with I.R.C. § 501(c)(3) tax exempt status, organized for the purpose of serving as the central entity for the 2-1-1 telephone system, with its primary office in Lansing, Michigan. Michigan 2-1-1 states that it was created in 2004 by the

---

<sup>1</sup> Those centers include: Volunteer Center of Battle Creek, Heart of West Michigan United Way, Gryphon Place, First Call of Ottawa County, First Call for Help of Jackson County, Community Access Line of the Lakeshore, Inc., United Way for Southwest Michigan, and UPCAP Services, Inc.

<sup>2</sup> Those counties include: Calhoun, Kent, Kalamazoo, Ottawa, Jackson, Muskegon, Wayne, Oakland, Macomb, Mackinac, Chippewa, Luce, Schoolcraft, Alger, Delta, Marquette, Menominee, Dickinson, Iron, Baraga, Houghton, Keweenaw, Ontonogon, and Gogebic counties.

Michigan Association of United Ways and the then existing 2-1-1 call centers to be the vehicle to implement 2-1-1 statewide. The Michigan Association of United Ways is involved in the financial management of Michigan 2-1-1.

Michigan 2-1-1 states that it has the financial and management ability to be the state 2-1-1 coordinating agency. Michigan 2-1-1 states that it has access to a vast network of personnel and funding resources. Michigan 2-1-1 attached a number of exhibits to its application, including the most recent federal Internal Revenue Service Form 990 for the Michigan Association of United Ways, its business plan, affidavits from four current directors, and its by-laws. Michigan 2-1-1 states that 56% of the state's population now has access to 2-1-1, and it believes it can achieve 75% coverage within 12 months, and 100% coverage within 24 months.

Michigan 2-1-1 states that it is primarily managed by its Board of Directors, which has between seven and fifteen members. It states that the majority of directors are representatives from operational and certified 2-1-1 call centers. Directors serve for three year terms, and may serve two consecutive terms.

The Commission received no other applications.

On February 17, 2006, Verizon North Inc. and Contel of the South, Inc., d/b/a Verizon North Systems, MCImetro Access Transmission Services LLC, d/b/a Verizon Access Transmission Services, and MCI Communications Services, Inc., d/b/a Verizon Business Services (collectively Verizon) filed comments on aspects of 2-1-1 service. Verizon states that the new coordinating agency should establish a statewide 2-1-1 toll-free number. Verizon opines that the board of directors of the statewide coordinating agency should be diverse, and should not be limited to members that have expertise only in the service provided by the 2-1-1 agency, but also in how the 2-1-1 network operates. Verizon suggests that the coordinating agency should receive a three-year

contract. Verizon suggests that the entity chosen should be a neutral party with no association with any current or future 2-1-1 call center provider. Verizon suggests that the coordinating agency be required to report semi-annually to the public on the status of implementation and annually to providers on the technical requirement standards and implementation details.

On February 27, 2006, Michigan 2-1-1 filed a response to Verizon's comments. Michigan 2-1-1 points out that some of Verizon's comments are irrelevant to the selection of a statewide coordinating agency. Michigan 2-1-1 indicates that, while it would welcome support from any and all telecommunications providers in the state, the Commission should not dictate the composition of its board. Michigan 2-1-1 disputes the suggested three-year contract and reporting requirements as overly rigid. Michigan 2-1-1 points out that several other states have nonprofit corporations like itself acting as their 2-1-1 statewide coordinating agency with the involvement of local 2-1-1 call centers, and that to deprive the state of the involvement of the call centers would also deprive the state of the expertise and experience necessary for the task.

On February 27, 2006, the Telecommunications Association of Michigan (TAM) filed comments on the application of Michigan 2-1-1, stating concerns with respect to its business plan. TAM urges the Commission to adhere to its prior decisions finding that 2-1-1 designations should be made on an exchange or zone basis, rather than on a county basis; that service platform issues should initially be determined between 2-1-1 designees and telecommunications carriers; and that the Commission lacks jurisdiction to require wireless carriers to provide access to 2-1-1 service. TAM also posits that the responsibility for routing 2-1-1 calls to the open regional call center must be with Michigan 2-1-1, and that entity must be responsible for making appropriate platform arrangements.

The Commission does not agree with Verizon that the 2-1-1 coordinating agency should be a neutral third party. In general, 2-1-1 call centers address very specific information needs, and Michigan's current 2-1-1 call centers have provided Michigan citizens with professional services without the need for an outside organization. Procedures regarding individual call center designations will not be changed.

The Commission notes that the abbreviated dialing number, 2-1-1, is not an asset of this Commission. *See*, 47 USC 251(e)(1). The abbreviated dialing numbers<sup>3</sup> are under the jurisdiction of the Federal Communications Commission (FCC). The FCC is currently reviewing the nationwide use of 5-1-1 and 2-1-1 as part of a five-year process.<sup>4</sup> Therefore, this Commission's delegated responsibility may be altered at the conclusion of this review.

Nevertheless, the Commission currently bears responsibility for providing Michigan citizens with the ability to call 2-1-1 for human services in designated areas. The current call centers have taken on the responsibility for payment of the telecommunications carrier costs individually. The business plan of Michigan 2-1-1 incorporates the current call centers into seven regions of the state and takes over the expenses of the regional call centers, at an estimated cost of \$44.8 million for the first five years. However, the business plan proposed by Michigan 2-1-1 relies on uncommitted state funding. Without the assurance of funding, the Commission is concerned that carriers will have to abandon 2-1-1 abbreviated dialing.

---

<sup>3</sup>2-1-1 (Human Services), 3-1-1 (Non-Emergency), 4-1-1 (Directory Assistance), 5-1-1 (Transportation), 6-1-1 (Repair Issues), 7-1-1 (Hearing Impaired), 8-1-1(MISS-DIG), and 9-1-1 (Emergency Services).

<sup>4</sup>FCC, Public Notice, *Parties Asked to Refresh Record Regarding Reconsideration Of The Designation by the Commission of 211 and 511 as Abbreviated Dialing Codes*, DA 04-3129, October 8, 2004.

In accordance with Section 214(5), and because there were no other applicants, the Commission designates Michigan 2-1-1 to serve as the statewide 2-1-1 coordinating agency from April 1, 2006 to March 31, 2007. Additionally, the Commission grants Michigan 2-1-1 the right to continue to serve as the statewide 2-1-1 coordinating agency for two one-year renewal periods, for a total of three years, subject to review and approval by the Commission. The Commission is concerned that the funding commitments described in the application are uncertain.<sup>5</sup> This review and renewal process will enable Michigan 2-1-1 to actively seek long-term funding sources and to more fully develop interdependent relationships with all human service providers within the state. It will also provide the Commission with opportunities to ensure that Michigan 2-1-1 remains viable and effective, and is capable of garnering sufficient financial resources to continue to act as the statewide 2-1-1 coordinating agency. By February 1, 2007, Michigan 2-1-1 shall present the Commission with current information on funding, advances made in 2-1-1 availability in Michigan, and any changes from its original application. As long as Michigan 2-1-1 evidences significant progress in achieving permanent funding and 2-1-1 availability goals, the Commission will renew Michigan 2-1-1's designation without consideration of any other applications that may be submitted during the three-year period.

This assignment does not allow Michigan 2-1-1 to designate 2-1-1 call centers in Michigan, as that responsibility remains with the Commission. MCL 484.2214(1). Regional call centers must undergo the same application process as current call centers, including a determination of geographic areas. The Commission has historically designated specific exchanges to call centers,

---

<sup>5</sup>Continued funding uncertainty will be viewed negatively and may be cause for repeal of Michigan 2-1-1's designation as the state 2-1-1 coordinating agency. The Commission is concerned, in particular, with the financial ability of Michigan 2-1-1 to carry out the business plan, which "requires a significant long-term commitment from state government to pay at least 50% of the total annual operating support . . ." Application, Exhibit B, p. 7.

allowing for changes by application. As regional call centers are developed, current call centers will need to formally relinquish their designation. MCL 484.2214(3).

The Commission FINDS that:

a. Jurisdiction is pursuant to 1991 PA 179, as amended, MCL 484.2101 *et seq.*; 1969 PA 306, as amended, MCL 24.201 *et seq.*; and the Commission's Rules of Practice and Procedure, as amended, 1999 AC, R 460.17101 *et seq.*

b. Michigan 2-1-1 should be designated to serve as the statewide 2-1-1 coordinating agency from April 1, 2006 to March 31, 2007.

THEREFORE, IT IS ORDERED that:

A. Michigan 2-1-1 is designated as the statewide 2-1-1 coordinating agency from April 1, 2006 to March 31, 2007.

B. By February 1, 2007, Michigan 2-1-1 shall file current information on funding, advances made in 2-1-1 availability in Michigan, and any changes from its original application.

The Commission reserves jurisdiction and may issue further orders as necessary.

Any party desiring to appeal this order must do so by the filing of a claim of appeal in the Michigan Court of Appeals within 30 days of the issuance of this order, pursuant to MCL 484.2203(12).

MICHIGAN PUBLIC SERVICE COMMISSION

/s/ J. Peter Lark

Chairman

( S E A L )

/s/ Laura Chappelle

Commissioner

/s/ Monica Martinez

Commissioner

By its action of March 14, 2006.

/s/ Mary Jo Kunkle

Its Executive Secretary

Any party desiring to appeal this order must do so by the filing of a claim of appeal in the Michigan Court of Appeals within 30 days of the issuance of this order, pursuant to MCL 484.2203(12).

MICHIGAN PUBLIC SERVICE COMMISSION

---

Chairman

---

Commissioner

---

Commissioner

By its action of March 14, 2006.

---

Its Executive Secretary

# P R O O F O F S E R V I C E

STATE OF MICHIGAN )

Case No. U-14725

County of Ingham )

Patricia A. Fronta being duly sworn, deposes and says that on March 14<sup>th</sup> 2006, A.D. she served a copy of the attached Commission order by first class mail, postage prepaid, or by inter-departmental mail, to the persons as shown on the attached service list.

---

Patricia Fronta

Subscribed and sworn to before me  
this 14<sup>th</sup> day of March 2006

---

Notary Public, Eaton County, Michigan  
Acting in Ingham, County, Michigan  
**My Commission expires June 5, 2007**

**SUBSCRIPTION LIST  
ALL COMMUNICATION ORDERS**

MR. DON EITNIEAR  
DIT – TELECOMMUNICATIONS DIV.  
HANNA BUILDING, FIRST FLOOR  
LANSING MI **ID MAIL**

MR. MICHAEL BYRNE  
SENATE DEMOCRATIC STAFF  
ROMNEY BUILDING  
LANSING MI **ID MAIL**

MR. JOHN PESTLE  
VARNUM, RIDDERING, SCHMIDT & HOWLETT  
BRIDGEWATER PLACE  
P.O. BOX 352  
GRAND RAPIDS MI 49501-0352

# P R O O F O F S E R V I C E

STATE OF MICHIGAN )

Case No. U-14725

County of Ingham )

April M. Arman being duly sworn, deposes and says that on March 14, 2006 A.D. she served a copy of the attached Commission orders via E-Mail, to the persons as shown on the attached service list.

---

April M. Arman

Subscribed and sworn to before me  
this 14th day of March 2006

---

Gloria Pearl Jones  
Notary Public, Eaton County, MI  
Acting in Ingham County, MI  
My Commission Expires June 5, 2007

## TELECOMMUNICATIONS

<a href="mailto:ben@CLOSECALL.COM">ben@CLOSECALL.COM</a>	(No Name Available)
<a href="mailto:bill.braun@RECONEX.COM">bill.braun@RECONEX.COM</a>	1-800-reconex, Inc.
<a href="mailto:bkinsella@TRUCOMM.NET">bkinsella@TRUCOMM.NET</a>	(No Name Available)
<a href="mailto:cforst@360.NET">cforst@360.NET</a>	360networks (USA), Inc.
<a href="mailto:bshires@LDMI.COM">bshires@LDMI.COM</a>	Ldmi -
<a href="mailto:bkerkes@PLANETACCESS.TV">bkerkes@PLANETACCESS.TV</a>	Planet Access
<a href="mailto:kkaiser@PLANETACCESS.TV">kkaiser@PLANETACCESS.TV</a>	Planet Access
<a href="mailto:mzengerle@PLANETACCESS.TV">mzengerle@PLANETACCESS.TV</a>	Planet Access
<a href="mailto:jim.cornblatt@ALTICOMM.COM">jim.cornblatt@ALTICOMM.COM</a>	Alticom, Inc.
<a href="mailto:dbronson@BLANCHARDTEL.COM">dbronson@BLANCHARDTEL.COM</a>	Telephone Association, Inc.
<a href="mailto:francesbrown@ATT.COM">francesbrown@ATT.COM</a>	AT&T Communications of MI
<a href="mailto:robin.brown@FUSIONBROADBAND.COM">robin.brown@FUSIONBROADBAND.COM</a>	Fusion Broadband, Inc
<a href="mailto:mburzych@FOSTERSWIFT.COM">mburzych@FOSTERSWIFT.COM</a>	Mark Burzych
<a href="mailto:jsnyder@BTC-BCI.COM">jsnyder@BTC-BCI.COM</a>	Bloomington Telephone Co., Inc.
<a href="mailto:tholeman@CASS.NET">tholeman@CASS.NET</a>	Deerfield Farmers Telephone Co.
<a href="mailto:tnamy@CLEARRATE.COM">tnamy@CLEARRATE.COM</a>	Clear Rate Comm, Inc.
<a href="mailto:jdelahanty@TELEPACIFIC.COM">jdelahanty@TELEPACIFIC.COM</a>	Telepacific Comm
<a href="mailto:sclay@NEWACCESS.CC">sclay@NEWACCESS.CC</a>	Emergent Communications LLC and New Access Comm.
<a href="mailto:border@NETNET.NET">border@NETNET.NET</a>	Borderland Communications
<a href="mailto:emcdonald@CHOICEONECOM.COM">emcdonald@CHOICEONECOM.COM</a>	One Communications
<a href="mailto:cjr@DAYSTARR.NET">cjr@DAYSTARR.NET</a>	DayStarr Communications
<a href="mailto:bcobb@COVAD.COM">bcobb@COVAD.COM</a>	DIECA Communications, Inc.
<a href="mailto:jmorris@FIRSTCOMM.COM">jmorris@FIRSTCOMM.COM</a>	First Communications, LCC
<a href="mailto:mcegelski@FIRSTCOMM.COM">mcegelski@FIRSTCOMM.COM</a>	First Communications, LCC
<a href="mailto:stalley@FOCAL.COM">stalley@FOCAL.COM</a>	Focal Communications
<a href="mailto:prebey@FOCAL.NET">prebey@FOCAL.NET</a>	Focal Communications
<a href="mailto:clockett@INTRADO.COM">clockett@INTRADO.COM</a>	Intrado Communications, Inc.
<a href="mailto:johng@LIGHTYEARCOM.COM">johng@LIGHTYEARCOM.COM</a>	Lightyear Communications, Inc.
<a href="mailto:lindah@LIGHTYEARCOM.COM">lindah@LIGHTYEARCOM.COM</a>	Lightyear Communications, Inc.
<a href="mailto:mark@NOMADINTER.NET">mark@NOMADINTER.NET</a>	Media Gate Communications, Inc.
<a href="mailto:sfenker1@EARTHLINK.NET">sfenker1@EARTHLINK.NET</a>	Nexus Communications
<a href="mailto:rhardin@NOS.COM">rhardin@NOS.COM</a>	NOS Communications, Inc.
<a href="mailto:Rvalle@NOS.COM">Rvalle@NOS.COM</a>	NOS Communications
<a href="mailto:wwright@NOS.COM">wwright@NOS.COM</a>	NOS Communications
<a href="mailto:judy.messeng@PAETEC.COM">judy.messeng@PAETEC.COM</a>	PaeTec Communications, Inc.
<a href="mailto:dpacker@PNGMAIL.COM">dpacker@PNGMAIL.COM</a>	PowerNet Global Communications

[JBrown@QUANTUMSHIFT.COM](mailto:JBrown@QUANTUMSHIFT.COM)  
[aharris@800GOQUICK.COM](mailto:aharris@800GOQUICK.COM)  
[erobinson@TNCII.COM](mailto:erobinson@TNCII.COM)  
[tseat@Z-TEL.COM](mailto:tseat@Z-TEL.COM)  
[springle@COMMSOUTH.NET](mailto:springle@COMMSOUTH.NET)  
[abender@METROTELCO.COM](mailto:abender@METROTELCO.COM)  
[ealicea@METROTELCO.COM](mailto:ealicea@METROTELCO.COM)  
[tgregson@METROTELCO.COM](mailto:tgregson@METROTELCO.COM)  
[mike.osborne@ALLCOM.CC](mailto:mike.osborne@ALLCOM.CC)  
[pwstark@UP.NET](mailto:pwstark@UP.NET)  
[refisher@MEI.NET](mailto:refisher@MEI.NET)  
[teri@CARRINTER.NET](mailto:teri@CARRINTER.NET)  
[chapintel@POWER-NET.NET](mailto:chapintel@POWER-NET.NET)  
[jbrogan3@JAMADOTS.COM](mailto:jbrogan3@JAMADOTS.COM)  
[rrouch@CINERGYCOM.COM](mailto:rrouch@CINERGYCOM.COM)  
[gcollver@CTSTELECOM.COM](mailto:gcollver@CTSTELECOM.COM)  
[pubsercomm@CTSTELECOM.COM](mailto:pubsercomm@CTSTELECOM.COM)  
[drenthe@DRENTHE.NET](mailto:drenthe@DRENTHE.NET)  
[wayne@DRENTHE.NET](mailto:wayne@DRENTHE.NET)  
[jbrogan@JAMADOTS.NET](mailto:jbrogan@JAMADOTS.NET)  
[jcribbs@KALTELNET.NET](mailto:jcribbs@KALTELNET.NET)  
[kaltelco@KALTELNET.NET](mailto:kaltelco@KALTELNET.NET)  
[pbowman@POWER-NET.NET](mailto:pbowman@POWER-NET.NET)  
[linda@CASS.NET](mailto:linda@CASS.NET)  
[corie@OGDENTEL.COM](mailto:corie@OGDENTEL.COM)  
[jack@PENDEL.NET](mailto:jack@PENDEL.NET)  
[ehe@AVCI.NET](mailto:ehe@AVCI.NET)  
[marge@CASS.NET](mailto:marge@CASS.NET)  
[Janet@SPRINGCOM.COM](mailto:Janet@SPRINGCOM.COM)  
[wfh@SPRINGCOM.COM](mailto:wfh@SPRINGCOM.COM)  
[kenneth.schifman@SPRINT.COM](mailto:kenneth.schifman@SPRINT.COM)  
[bbshoven@USSIGNALCOM.COM](mailto:bbshoven@USSIGNALCOM.COM)  
[bdcobra@ALPHACOMM.NET](mailto:bdcobra@ALPHACOMM.NET)  
[mark@WALDRONTEL.COM](mailto:mark@WALDRONTEL.COM)  
[dfox@POWER-NET.NET](mailto:dfox@POWER-NET.NET)  
[ljenkins@POWER-NET.NET](mailto:ljenkins@POWER-NET.NET)  
[Paul.Hartman@ALLBAND.ORG](mailto:Paul.Hartman@ALLBAND.ORG)  
[anewell@JATO.NET](mailto:anewell@JATO.NET)

Quantum Shift Communications  
Quick Communications  
TransNational Communications  
Z-Tel Communications, Inc.  
Comm South Companies, Inc.  
Metro Teleconnect Companies  
Metro Teleconnect Companies  
Metro Teleconnect Companies  
Allendale Telephone Company  
Baraga Telephone Company  
Barry County Telephone Company  
Carr Telephone Company  
Chapin Telephone Company  
Chippewa County Telephone Company  
Cinergy Communications Company  
Climax Telephone Company  
Climax Telephone Company  
Drenthe Telephone Company  
Drenthe Telephone Company  
Hiawatha Telephone Company  
Kaleva Telephone Company  
Kaleva Telephone Company  
Lennon Telephone Company  
Ogden Telephone Company  
Ogden Telephone Company  
Peninsula Telephone Company  
Pigeon Telephone Company  
Sand Creek Telephone Company  
Springport Telephone Company  
Springport Telephone Company  
Sprint Communications Company, L.P.  
U.S. Signal Company, LLC  
Upper Peninsula Telephone Company  
Waldron Telephone Company  
Westphalia Telephone Company  
Winn Telephone Company  
Allband Communications Cooperative  
JATO Operating Two Corp.

[wminella@NEWROCTEL.COM](mailto:wminella@NEWROCTEL.COM)  
[crystal.herbertson@QWEST.COM](mailto:crystal.herbertson@QWEST.COM)  
[dick.kolb@VERIZON.COM](mailto:dick.kolb@VERIZON.COM)  
[dkehoe@VERTEXBROADBAND.COM](mailto:dkehoe@VERTEXBROADBAND.COM)  
[mash@MPOWERCOM.COM](mailto:mash@MPOWERCOM.COM)  
[pati@RANGETELE.COM](mailto:pati@RANGETELE.COM)  
[edkilb@TRUCOMM.NET](mailto:edkilb@TRUCOMM.NET)  
[dchoover@CORVUSINC.COM](mailto:dchoover@CORVUSINC.COM)  
[diane.peters@GLOBALCROSSING.COM](mailto:diane.peters@GLOBALCROSSING.COM)  
[dave@NETEXP.COM](mailto:dave@NETEXP.COM)  
[reg@ONESTARLD.COM](mailto:reg@ONESTARLD.COM)  
[dave@CASS.NET](mailto:dave@CASS.NET)  
[lkfelic@MICHIGAN.GOV](mailto:lkfelic@MICHIGAN.GOV)  
[daveslomo@YAHOO.COM](mailto:daveslomo@YAHOO.COM)  
[chopkins@GRID4.COM](mailto:chopkins@GRID4.COM)  
[regulatory@GRID4.COM](mailto:regulatory@GRID4.COM)  
[sandramb@CAMPUSCOMMGROUP.COM](mailto:sandramb@CAMPUSCOMMGROUP.COM)  
[scott\\_beer@ICGCOMM.COM](mailto:scott_beer@ICGCOMM.COM)  
[rdpetty@OCG.COM](mailto:rdpetty@OCG.COM)  
[darnott@IG2.COM](mailto:darnott@IG2.COM)  
[prountree@DUNDEE.NET](mailto:prountree@DUNDEE.NET)  
[regulatory@BULLSEYETELECOM.COM](mailto:regulatory@BULLSEYETELECOM.COM)  
[slondon@BULLSEYETELECOM.COM](mailto:slondon@BULLSEYETELECOM.COM)  
[puc@CIMCO.NET](mailto:puc@CIMCO.NET)  
[bruce.bennett@CORECOMM.COM](mailto:bruce.bennett@CORECOMM.COM)  
[regulatory@INTRADO.COM](mailto:regulatory@INTRADO.COM)  
[jmertz@KMCTELECOM.COM](mailto:jmertz@KMCTELECOM.COM)  
[klawrence@PRIMUSTEL.COM](mailto:klawrence@PRIMUSTEL.COM)  
[francie@TALK.COM](mailto:francie@TALK.COM)  
[jfinefrock@TALK.COM](mailto:jfinefrock@TALK.COM)  
[stthomas@TALK.COM](mailto:stthomas@TALK.COM)  
[tweiksnar@UNIVERSALACCESS.NET](mailto:tweiksnar@UNIVERSALACCESS.NET)  
[Gregg.diamond@VERIZON.COM](mailto:Gregg.diamond@VERIZON.COM)  
[paul.fuglie@VERIZON.COM](mailto:paul.fuglie@VERIZON.COM)  
[jswift@CI2.COM](mailto:jswift@CI2.COM)  
[dwallier@CCITELECOM.COM](mailto:dwallier@CCITELECOM.COM)  
[legal@PRIMUSTEL.COM](mailto:legal@PRIMUSTEL.COM)  
[bfillinger@BIRCH.COM](mailto:bfillinger@BIRCH.COM)

New Rochelle Telephone Corp.  
Qwest Communications Corp.  
Verizon Avenue Corp.  
Vertex Broadband Corp.  
Mpower Communications Corporation  
Range Corporation  
Tru Comm Corporation  
Corvus, Inc.  
Global Crossing  
Net Express d/b/a Advent Telecom  
OneStar Long Distance, Inc.  
Deerfield Farmers' Telephone Co.  
Lisa Felice  
Call Giant, Inc.  
Grid4 Communications Inc.  
Grid4 Communications, Inc.  
Campus Communications Group, Inc.  
ICG Telecom Group, Inc.  
Omniplex Communications Group, LLC  
IG2, Inc.  
Bilan Communications Inc.  
Bulls Eye Telecom Inc.  
Bulls Eye Telecom Inc.  
CIMCO Communications Inc.  
CoreComm Michigan Inc.  
Intrado Communications Inc.  
KMC Telecom II Inc.  
Primus Telecommunications Inc.  
Talk America Inc.  
Talk America Inc.  
Talk America Inc.  
Universal Access Inc.  
Verizon North Inc.  
Verizon North Inc.  
Computer Intelligence 2 Inc. (CI2)  
CAT Communications International, Inc.  
Kathleen Kerr-Lawrence  
Birch Telecom of the Great Lakes

[bill.hunt@LEVEL3.COM](mailto:bill.hunt@LEVEL3.COM)  
[greg.rogers@LEVEL3.COM](mailto:greg.rogers@LEVEL3.COM)  
[ron.p.johnson@CENTURYTEL.COM](mailto:ron.p.johnson@CENTURYTEL.COM)  
[shobbs@DSL.NET](mailto:shobbs@DSL.NET)  
[mduke@KMCTELECOM.COM](mailto:mduke@KMCTELECOM.COM)  
[bslaughter@NEWACCESS.CC](mailto:bslaughter@NEWACCESS.CC)  
[byuille@800GOQUICK.COM](mailto:byuille@800GOQUICK.COM)  
[steve@LUCRE.NET](mailto:steve@LUCRE.NET)  
[anne.lynch@RECONEX.COM](mailto:anne.lynch@RECONEX.COM)  
[dan.meldazis@BROADWING.COM](mailto:dan.meldazis@BROADWING.COM)  
[rod.cox@TDSMETRO.COM](mailto:rod.cox@TDSMETRO.COM)  
[sara.cole@TDSMETRO.COM](mailto:sara.cole@TDSMETRO.COM)  
[mitchell.proctor@TDSTELECOM.COM](mailto:mitchell.proctor@TDSTELECOM.COM)  
[info@COGENTCO.COM](mailto:info@COGENTCO.COM)  
[Richard\\_Wolfe@CABLE.COMCAST.COM](mailto:Richard_Wolfe@CABLE.COMCAST.COM)  
[ron.williams@FRONTIERCORP.COM](mailto:ron.williams@FRONTIERCORP.COM)  
[glen@LECFMI.COM](mailto:glen@LECFMI.COM)  
[aeconomou@METTEL.NET](mailto:aeconomou@METTEL.NET)  
[daronow@METTEL.NET](mailto:daronow@METTEL.NET)  
[truskowski@ACECOMGROUP.COM](mailto:truskowski@ACECOMGROUP.COM)  
[stephanie.kurlan@ALGX.COM](mailto:stephanie.kurlan@ALGX.COM)  
[vickie.norris@CENTURYTEL.COM](mailto:vickie.norris@CENTURYTEL.COM)  
[shamula@WVFIBERNET.NET](mailto:shamula@WVFIBERNET.NET)  
[sbohler@CZN.COM](mailto:sbohler@CZN.COM)  
[sathanson@NATIONSLINE.COM](mailto:sathanson@NATIONSLINE.COM)  
[rg1467@SBC.COM](mailto:rg1467@SBC.COM)  
[tpowell@XO.COM](mailto:tpowell@XO.COM)  
[kfryover@MICHTEL.COM](mailto:kfryover@MICHTEL.COM)  
[amarman@MICHIGAN.GOV](mailto:amarman@MICHIGAN.GOV)  
[mjkunkl@MICHIGAN.GOV](mailto:mjkunkl@MICHIGAN.GOV)  
[camurray@ESCHELON.COM](mailto:camurray@ESCHELON.COM)  
[toddg@ISERV.NET](mailto:toddg@ISERV.NET)  
[bob.baranek@AFNLTD.COM](mailto:bob.baranek@AFNLTD.COM)  
[rob.heath@AFNLTD.COM](mailto:rob.heath@AFNLTD.COM)  
[kathy.hough@WILTEL.COM](mailto:kathy.hough@WILTEL.COM)  
[pbullock@INFOHIGHWAY.COM](mailto:pbullock@INFOHIGHWAY.COM)  
[sbogdan@BROADVIEWNET.COM](mailto:sbogdan@BROADVIEWNET.COM)  
[dgonos@FLASH.NET](mailto:dgonos@FLASH.NET)

Level 3 Communications, LLC  
Level 3  
Century Tel Solutions LLC  
DSLnet Communications LLC  
KMC Data LLC  
New Access Communications LLC  
Atlas Communications LTD.  
Lucre, Inc.  
Anne lynch 1-800-Reconex  
Broadwing Meldazis  
TDS Metrocom, LLC  
TDS Metrocom, LLC  
TDS MetroCom, Inc.  
Cogent Comm of MI  
Comcast Telecommunications of MI  
Frontier Comm. of MI, Inc.  
Local Exchange Carriers of MI  
Metropolitan Telecomm of MI  
Metropolitan Telecomm of MI  
Ace Telephone Company of Michigan, Inc.  
Allegiance Telecom of Michigan  
Century Tel of Michigan, Inc.  
Fivernet of Michigan  
Frontier Communications of Michigan, Inc.  
NationsLine Michigan, Inc.  
SBC Ameritech Michigan  
XO Michigan, Inc.  
MichTel, Inc.  
April Arman - MPSC  
Mary Jo Kunkle - MPSC  
Catherine Murray  
Eagle Net, Inc.  
American Fiber Network, Inc.  
American Fiber Network, Inc.  
WilTel Local Network, LLC  
A.R.C. Networks, Inc.  
Broadview Networks  
GVC Networks, LLC

[kbradley@GVCWINSTAR.NET](mailto:kbradley@GVCWINSTAR.NET)  
[bseely@JASNETWORKS.NET](mailto:bseely@JASNETWORKS.NET)  
[david.vehslage@VERIZON.COM](mailto:david.vehslage@VERIZON.COM)  
[nelson.patty@VERIZON.COM](mailto:nelson.patty@VERIZON.COM)  
[markj@ACCESSONEINC.COM](mailto:markj@ACCESSONEINC.COM)  
[cfoster@CALLONE.NET](mailto:cfoster@CALLONE.NET)  
[rlambert@CALLONE.NET](mailto:rlambert@CALLONE.NET)  
[mmcdermott@PATHNET.NET](mailto:mmcdermott@PATHNET.NET)  
[Michael.Donahue@TELCOVE.COM](mailto:Michael.Donahue@TELCOVE.COM)  
[amagee@BUDGETPHONE.COM](mailto:amagee@BUDGETPHONE.COM)  
[amy@EZPHONEUSA.COM](mailto:amy@EZPHONEUSA.COM)  
[jason@ARIALINK.COM](mailto:jason@ARIALINK.COM)  
[dgonos@ACNINC.COM](mailto:dgonos@ACNINC.COM)  
[bstewart@EASTONTELECOM.COM](mailto:bstewart@EASTONTELECOM.COM)  
[jkolezynski@EASTONTELECOM.COM](mailto:jkolezynski@EASTONTELECOM.COM)  
[james.denniston@MCI.COM](mailto:james.denniston@MCI.COM)  
[jredman-carter@MCLEODUSA.COM](mailto:jredman-carter@MCLEODUSA.COM)  
[dana.fassbinder@ONFIBER.COM](mailto:dana.fassbinder@ONFIBER.COM)  
[jbooth@ONFIBER.COM](mailto:jbooth@ONFIBER.COM)  
[johnk@DATAVO.COM](mailto:johnk@DATAVO.COM)  
[alex.valencia@PHONESFORALL.COM](mailto:alex.valencia@PHONESFORALL.COM)  
[jennifer.martin@TELEGENT.COM](mailto:jennifer.martin@TELEGENT.COM)  
[kris.shulman@XO.COM](mailto:kris.shulman@XO.COM)  
[blair.housley@FRANCETELECOM.COM](mailto:blair.housley@FRANCETELECOM.COM)  
[dpuskala@SUPERIORSPECTRUM.COM](mailto:dpuskala@SUPERIORSPECTRUM.COM)  
[tfriley@SURETEL.NET](mailto:tfriley@SURETEL.NET)  
[jet@T2COMM.NET](mailto:jet@T2COMM.NET)  
[joe@TC3TELECOM.COM](mailto:joe@TC3TELECOM.COM)  
[schoen.kevin@ACDTELECOM.NET](mailto:schoen.kevin@ACDTELECOM.NET)  
[Djoseph@SSI-INC.COM](mailto:Djoseph@SSI-INC.COM)  
[cshneider@BULLSEYETELECOM.COM](mailto:cshneider@BULLSEYETELECOM.COM)  
[allen\\_dole@DOM.COM](mailto:allen_dole@DOM.COM)  
[amercer@SAGETELECOM.NET](mailto:amercer@SAGETELECOM.NET)  
[stimko@SAGETELECOM.NET](mailto:stimko@SAGETELECOM.NET)  
[scott@UNITEDTELECOM.ORG](mailto:scott@UNITEDTELECOM.ORG)  
[jenniferh@UNIVERSALTELECOM.COM](mailto:jenniferh@UNIVERSALTELECOM.COM)  
[bgibson@VARTEC.NET](mailto:bgibson@VARTEC.NET)  
[regulatory@CLEARTEL.COM](mailto:regulatory@CLEARTEL.COM)

GVC Networks, LLC  
JAS Networks, Inc.  
Verizon North  
Verizon North  
Access One, Inc.  
Call One  
Call One  
Pathnet Operating, Inc.  
TelCove Operations, Inc  
Budget Phone, Inc.  
EZ Phone  
Jason Schreiber  
AVN Comm. Services, Inc.  
Easton Telecom Services, L.L.C.  
Easton Telecom Services, Inc.  
MCI Metro Access Services, Inc.  
McLeodUSA Telecommunications Services  
OnFiber Carrier Services  
OnFiber Carrier Services  
Pacific Centrex Services, Inc.  
Perferred Carriers Services  
Teligent Services, Inc.  
XO Communications Services, Inc.  
France Telecom Corp. Solutions, LLC  
Superior Spectrum, Inc.  
Suretel, Inc.  
T2 Communications, LLC  
TC3 Telecom Inc.  
ACD Telecom, Inc.  
Affinity Telecom  
BullsEye Telecom, Inc.  
Dominion Telecom, Inc.  
Sage Telecom, Inc.  
Sage Telecom, Inc.  
United Telecom, Inc.  
Universal Telecom, Inc.  
VarTec Telecom, Inc. & Excel Telecommunications  
Cleartel Telecommunications, Inc.

[arlee.holt@MIDWESTERN.NET](mailto:arlee.holt@MIDWESTERN.NET)  
[jerry.holt@MIDWESTERN.NET](mailto:jerry.holt@MIDWESTERN.NET)  
[mikem@NAVTEL.COM](mailto:mikem@NAVTEL.COM)  
[bbolinger@DPITELECONNECT.COM](mailto:bbolinger@DPITELECONNECT.COM)  
[ranthony@JAMADOTS.COM](mailto:ranthony@JAMADOTS.COM)  
[sctelco@CASS.NET](mailto:sctelco@CASS.NET)  
[askus@BUCKEYE-TELESYSTEM.COM](mailto:askus@BUCKEYE-TELESYSTEM.COM)  
[kitm@ACCUTEL.NET](mailto:kitm@ACCUTEL.NET)  
[whaas@MCLEODUSA.COM](mailto:whaas@MCLEODUSA.COM)  
[lcox@MUNI.CBPU.COM](mailto:lcox@MUNI.CBPU.COM)  
[mviten@KMCTELECOM.COM](mailto:mviten@KMCTELECOM.COM)  
[jeff.wirtzfeld@QWEST.COM](mailto:jeff.wirtzfeld@QWEST.COM)  
[mark.iannuzzi@TELNETWW.COM](mailto:mark.iannuzzi@TELNETWW.COM)

Midwestern Telecommunications, Inc.  
Midwestern Telecommunications, Inc.  
Navigator Telecommunications  
dPi Teleconnect, LLC  
Chippewa County Telephone  
Sand Creek Telephone  
Buckeye Telesystem, Inc.  
Accu Tel of Texas, Inc.  
McLeod USA  
Coldwater Telecomm Utility  
KMC Telecom V & KMC Data  
Wirtzfeld, Jeffrey  
Telnet Worldwide, Inc.

\*

\* Total number of users subscribed to the list: 201

\* Total number of local host users on the list: 0