

Currently, the state of Michigan has eight 2-1-1 call centers¹ involving 24 of the 83 Michigan counties.²

Request for Applications

The first step is to request applications from entities desiring to be considered for state 2-1-1 coordinating agency. Applications should include a brief history of the entity's experience with 2-1-1 abbreviated dialing and development of human resource call centers. The applications should also include evidence of financial and management ability to take on the task as the state 2-1-1 coordinating agency, the proposed plan for coordinating efforts across the state seamlessly, and the corporate structure of the entity, including its governing board.

Due to the short time frame of the legislation, applications must be submitted to the Commission no later than February 17, 2006.

Request for Comments

In addition to applications, the Commission is requesting comments from the public on issues related to the assignment of a state 2-1-1 coordinating agency. Comments must be submitted no later than February 17, 2006 to be considered, and may include discussion of the following:

1. Duties that should accompany this assignment,
2. Specific abilities necessary to meet the duties of this assignment,
3. Renewal period for this assignment (e.g., every year, every **3** years),

¹Those centers include: Volunteer Center of Battle Creek, Heart of West Michigan United Way, Gryphon Place, First Call of Ottawa County, First Call for Help of Jackson County, Community Access Line of the Lakeshore, Inc., United Way for Southwest Michigan, and UPCAP Services, Inc.

²Those counties include: Calhoun, Kent, Kalamazoo, Ottawa, Jackson, Muskegon, Wayne, Oakland, Macomb, Mackinac, Chippewa, Luce, Schoolcraft, Alger, Delta, Marquette, Menominee, Dickinson, Iron, Baraga, Houghton, Keweenaw, Ontonogon, and Gogebic Counties.

4. Whether current 2-1-1 call centers have input on this assignment, and
5. The effect that current corporate standing (non-profit, for profit, governmental agency) of an applicant may have on an entity's ability to perform the required functions.
6. What, if any, reporting requirements should be necessary.

Further, the Commission will accept comments by interested parties concerning the qualifications of the applicants. Those comments must be submitted no later than February 27, 2006.

The Commission has selected this case for participation in its Electronic Filings Program. The Commission recognizes that some residential customers may not have the computer equipment necessary to submit documents electronically. Therefore, residential customers may submit documents in the traditional paper format and mail them to the: Executive Secretary, Michigan Public Service Commission, 6545 Mercantile Way, P.O. Box 30221, Lansing, Michigan 48909. Otherwise, all documents filed in this case must be submitted in both paper and electronic versions. An original and four paper copies and an electronic copy in the portable document format (PDF) should be filed with the Commission. Requirements for filing electronic documents can be found in the Electronic Filings Users Manual at: <http://efile.mpsc.cis.state.mi.us/efile/usersmanual.pdf> . You may contact the Commission Staff at 517.241.6170 or by e-mail at mpscfilecases@michigan.gov with any questions and to obtain access privileges prior to filing.

The Commission FINDS that:

- a. Jurisdiction is pursuant to 1991 PA 179, as amended, MCL 484.2101 *et seq.*; 1969 PA 306, as amended, MCL 24.201 *et seq.*; and the Commission's Rules of Practice and Procedure, as amended, 1999 AC, R 460.17101 *et seq.*

b. Applications for designation as state 2-1-1 coordinator should be accepted no later than February 17, 2006.

c. Interested persons should be permitted to submit comments concerning the issues outlined in this order no later than February 17, 2006.

d. Interested persons should be permitted to submit comments on the applicants' qualifications for designation as the 2-1-1 coordinating agency no later than February 27, 2006.

THEREFORE, IT IS ORDERED that:

A. Applications for designation as the state 2-1-1 coordinator may be filed no later than February 17, 2006.

B. Interested persons may submit comments concerning the issues outlined in this order no later than February 17, 2006.

C. Interested persons may submit comments on the applicants' qualifications for designation as the state 2-1-1 coordinating agency no later than February 27, 2006.

The Commission reserves jurisdiction and may issue further orders as necessary.

Any party desiring to appeal this order must do so in the appropriate court within 30 days after issuance and notice of this order, pursuant to MCL 462.26.

MICHIGAN PUBLIC SERVICE COMMISSION

/s/ J. Peter Lark
Chairman

(S E A L)

/s/ Laura Chappelle
Commissioner

/s/ Monica Martinez
Commissioner

By its action of December 20, 2005.

/s/ Mary Jo Kunkle
Its Executive Secretary

Any party desiring to appeal this order must do so in the appropriate court within 30 days after issuance and notice of this order, pursuant to MCL 462.26.

MICHIGAN PUBLIC SERVICE COMMISSION

Chairman

Commissioner

Commissioner

By its action of December 20, 2005.

Its Executive Secretary

P R O O F O F S E R V I C E

STATE OF MICHIGAN)

Case No. U-14725

County of Ingham)

Patricia A. Fronta being duly sworn, deposes and says that on December 20th 2005, A.D. she served a copy of the attached Commission order by first class mail, postage prepaid, or by inter-departmental mail, to the persons as shown on the attached service list.

Patricia Fronta

Subscribed and sworn to before me
this 20th day of December 2005

Notary Public, Eaton County, Michigan
Acting in Ingham, County, Michigan
My Commission expires June 5, 2007

**SUBSCRIPTION LIST
ALL COMMUNICATION ORDERS**

MR. DON EITNIEAR
DIT – TELECOMMUNICATIONS DIV.
HANNA BUILDING, FIRST FLOOR
LANSING MI **ID MAIL**

MR. MICHAEL BYRNE
SENATE DEMOCRATIC STAFF
ROMNEY BUILDING
LANSING MI **ID MAIL**

MR. JOHN PESTLE
VARNUM, RIDDERING, SCHMIDT & HOWLETT
BRIDGEWATER PLACE
P.O. BOX 352
GRAND RAPIDS MI 49501-0352

P R O O F O F S E R V I C E

STATE OF MICHIGAN)

Case No. U-14725

County of Ingham)

April M. Arman being duly sworn, deposes and says that on December 20, 2005 A.D. she served a copy of the attached Commission orders via E-Mail, to the persons as shown on the attached service list.

April M. Arman

Subscribed and sworn to before me
this 20th day of December 2005

Gloria Pearl Jones
Notary Public, Eaton County, MI
Acting in Ingham County, MI
My Commission Expires June 5, 2007

Communications

cforst@360.NET	cforst - 360networks (USA), Inc.
bshires@LDMI.COM	Ldmi -
jfinefro@LDMI.COM	Ldmi -
bkerkes@PLANETACCESS.TV	Planet Access
kkaiser@PLANETACCESS.TV	Planet Access
mzengerle@PLANETACCESS.TV	Planet Access
jim.cornblatt@ALTICOMM.COM	Alticomm, Inc.
dbronson@BLANCHARDTEL.COM	Blanchard Telephone Association, Inc.
francesbrown@ATT.COM	AT&T Communications of MI
mburzych@FOSTERSWIFT.COM	Mark Burzych
jsnyder@BTC-BCI.COM	Bloomington Telephone Co., Inc.
tholeman@CASS.NET	Deerfield Farmers Telephone Co.
bbshoven@USSIGNALCOM.COM	US Signal Co., LLC
tnamy@CLEARRATE.COM	Clear Rate Comm, Inc.
jdelahanty@TELEPACIFIC.COM	Telepacific Comm
sclay@NEWACCESS.CC	Emergent Communications LLC and New Access Comm.
border@NETNET.NET	Borderland Communications
emcdonald@CHOICEONECOM.COM	Choice One Communications
cjr@DAYSTARR.NET	DayStarr Communications
bcobb@COVAD.COM	DIECA Communications, Inc.
jmorris@FIRSTCOMM.COM	First Communications, LCC
mcegelski@FIRSTCOMM.COM	First Communications, LCC
stalley@FOCAL.COM	Focal Communications
prebey@FOCAL.NET	Focal Communications
clockett@INTRADO.COM	Intrado Communications, Inc.
lindah@LIGHTYEARCOM.COM	Lightyear Communications, Inc.
mark@NOMADINTER.NET	Media Gate Communications, Inc.
sfenker1@EARTHLINK.NET	Nexus Communications
Rvalle@NOS.COM	NOS Communications
wwright@NOS.COM	NOS Communications
judy.messeng@PAETEC.COM	PaeTec Communications, Inc.
JBrown@QUANTUMSHIFT.COM	Quantum Shift Communications
aharris@800GOQUICK.COM	Quick Communications
erobinson@TNCII.COM	TransNational Communications
tseat@Z-TEL.COM	Z-Tel Communications, Inc.
springle@COMMSOUTH.NET	Comm South Companies, Inc.
abender@METROTELCO.COM	Metro Teleconnect Companies
ealicea@METROTELCO.COM	Metro Teleconnect Companies
tgregson@METROTELCO.COM	Metro Teleconnect Companies
mike.osborne@ALLCOM.CC	Allendale Telephone Company
pwstark@UP.NET	Baraga Telephone Company
refisher@MEI.NET	Barry County Telephone Company
teri@CARRINTER.NET	Carr Telephone Company
chapintel@POWER-NET.NET	Chapin Telephone Company
jbrogan3@JAMADOTS.COM	Chippewa County Telephone Company
gcollver@CTSTELECOM.COM	Climax Telephone Company

pubsercomm@CTSTELECOM.COM
drenthe@DRENTHE.NET
wayne@DRENTHE.NET
jcribbs@KALTELNET.NET
pbowman@POWER-NET.NET
linda@CASS.NET
jack@PENTEL.NET
che@AVCI.NET
marge@CASS.NET
Janet@SPRINGCOM.COM
wfh@SPRINGCOM.COM
bdcobra@ALPHACOMM.NET
mark@WALDRONTEL.COM
dfox@POWER-NET.NET
ljenkins@POWER-NET.NET
wminella@NEWROCTEL.COM
crystal.herbertson@QWEST.COM
pati@RANGETELE.COM
edkilb@TRUCOMM.NET
dchoover@CORVUSINC.COM
diane.peters@GLOBALCROSSING.COM
dave@NETEXP.COM
reg@ONESTARLD.COM
dave@CASS.NET
lkfelic@MICHIGAN.GOV
chopkins@GRID4.COM
regulatory@GRID4.COM
prountree@DUNDEE.NET
regulatory@BULLSEYETELECOM.COM
slondon@BULLSEYETELECOM.COM
puc@CIMCO.NET
bruce.bennett@CORECOMM.COM
regulatory@INTRADO.COM
jmertz@KMCTELECOM.COM
klawrence@PRIMUSTEL.COM
stthomas@TALK.COM
tweiksnar@UNIVERSALACCESS.NET
Gregg.diamond@VERIZON.COM
jswift@CI2.COM
bfillinger@BIRCH.COM
greg.rogers@LEVEL3.COM
ron.p.johnson@CENTURYTEL.COM
shobbs@DSL.NET
mduke@KMCTELECOM.COM
byuille@800GOQUICK.COM
anne.lynch@RECONEX.COM
dan.meldazis@BROADWING.COM
mitchell.proctor@TDSTELECOM.COM
info@COGENTCO.COM
Richard_Wolfe@CABLE.COMCAST.COM

Climax Telephone Company
Drenthe Telephone Company
Drenthe Telephone Company
Kaleva Telephone Company
Lennon Telephone Company
Ogden Telephone Company
Peninsula Telephone Company
Pigeon Telephone Company
Sand Creek Telephone Company
Springport Telephone Company
Springport Telephone Company
Upper Peninsula Telephone Company
Waldron Telephone Company
Westphalia Telephone Company
Winn Telephone Company
New Rochelle Telephone Corp.
Qwest Communications Corp.
Range Corporation
Tru Comm Corporation
Corvus, Inc.
Global Crossing
Net Express d/b/a Advent Telecom
OneStar Long Distance, Inc.
Deerfield Farmers' Telephone Co.
Lisa Felice
Grid4 Communications Inc.
Grid4 Communications, Inc.
Bilan Communications Inc.
Bulls Eye Telecom Inc.
Bulls Eye Telecom Inc.
CIMCO Communications Inc.
CoreComm Michigan Inc.
Intrado Communications Inc.
KMC Telecom II Inc.
Primus Telecommunications Inc.
Talk America Inc.
Universl Access Inc.
Verizon North Inc.
Computer Intelligence 2 Inc. (CI2)
Birch Telecom of the Great Lakes
Level 3
Century Tel Solutions LLC
DSLnet Communications LLC
KMC Data LLC
Atlas Communications LTD.
Anne lynch 1-800-Reconex
Broadwing Meldazis
TDS MetroCom, Inc.
Cogent Comm of MI
Comcast Telecommunications of MI

ron.williams@FRONTIERCORP.COM
glen@LECFMI.COM
aeconomou@METTEL.NET
daronow@METTEL.NET
dschroeder@ACEGROUP.CC
stephanie.kurlan@ALGX.COM
vickie.norris@CENTURYTEL.COM
shamula@WVFIBERNET.NET
rg1467@SBC.COM
tpowell@XO.COM
amarman@MICHIGAN.GOV
mjkunkl@MICHIGAN.GOV
camurray@ESCHELON.COM
toddg@ISERV.NET
bob.baranek@AFNLTD.COM
rob.heath@AFNLTD.COM
kathy.hough@WILTEL.COM
pbullock@INFOHIGHWAY.COM
sbogdan@BROADVIEWNET.COM
bseely@JASNETWORKS.NET
david.vehslage@VERIZON.COM
nelson.patty@VERIZON.COM
Paul.fuglie@VERIZON.COM
markj@ACCESSONEINC.COM
cfoster@CALLONE.NET
rlambert@CALLONE.NET
amagee@BUDGETPHONE.COM
amy@EZPHONEUSA.COM
jason@ARIALINK.COM
dgonos@ACNINC.COM
jkolezynski@EASTONTELECOM.COM
james.denniston@MCI.COM
dana.fassbinder@ONFIBER.COM
jbooth@ONFIBER.COM
alex.valencia@PHONESFORALL.COM
jennifer.martin@TELEGENT.COM
terry.romine@TELCOVE.COM
charles.hartman@FTNA.COM
dpuskala@SUPERIORSPECTRUM.COM
tfriley@SURETEL.NET
jet@T2COMM.NET
joe@TC3TELECOM.COM
schoen.kevin@ACDTELECOM.NET
Djoseph@SSI-INC.COM
allen.dole@DOM.COM
amercer@SAGETELECOM.NET
scott@UNITEDTELECOM.ORG
jenniferh@UNIVERSALTELECOM.COM
ecbolles@VARTEC.NET
arlee.holt@MIDWESTERN.NET

Frontier Comm. of MI, Inc.
Local Exchange Carriers of MI
Metropolitan Telecomm of MI
Metropolitan Telecomm of MI
Ace Telephone Company of Michigan, Inc.
Allegiance Telecom of Michigan
Century Tel of Michigan, Inc.
Fivernet of Michigan
SBC Ameritech Michigan
XO Michigan, Inc.
April Arman - MPSC
Mary Jo Kunkle - MPSC
Catherine Murray
Eagle Net, Inc.
American Fiber Network, Inc.
American Fiber Network, Inc.
WilTel Local Network, LLC
A.R.C. Networks, Inc.
Broadview Networks
JAS Networks, Inc.
Verizon North
Verizon North
Verizon North, Inc.
Access One, Inc.
Call One
Call One
Budget Phone, Inc.
EZ Phone
Jason Schreiber
AVN Comm. Services, Inc.
Easton Telecom Services, Inc.
MCI Metro Access Services, Inc.
OnFiber Carrier Services
OnFiber Carrier Services
Perferred Carriers Services
Teligent Services, Inc.
Adelphia Business Solutions
France Telecom Corp. Solutions, LLC
Superior Spectrum, Inc.
Suretel, Inc.
T2 Communications, LLC
TC3 Telecom Inc.
ACD Telecom, Inc.
Affinity Telecom
Dominion Telecom, Inc.
Sage Telecom, Inc.
United Telecom, Inc.
Universal Telecom, Inc.
VarTec Telecom, Inc.
Midwestern Telecommunications, Inc.

mikem@NAVTEL.COM
ranthony@JAMADOTS.COM
sctelco@CASS.NET
askus@BUCKEYE-TELESYSTEM.COM
kitm@ACCUTEL.NET
whaas@MCLEODUSA.COM
lcox@MUNI.CBPU.COM

Navigator Telecommunications
Chippewa County Telephone
Sand Creek Telephone
Buckeye Telesystem, Inc.
Accu Tel of Texas, Inc.
McLeod USA
Coldwater Telecomm Utility

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- * Total number of users subscribed to the list: 153
- * Total number of local host users on the list: 0