

STATE OF MICHIGAN

BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

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In the matter, on the Commission's own motion,)	
of the investigation into the distribution reliability)	
of The Detroit Edison Company and Consumers)	Case No. U-14603
Energy Company.)	
_____)	

At the August 1 , 2005 meeting of the Michigan Public Service Commission in Lansing, Michigan.

PRESENT: Hon. J. Peter Lark, Chairman
Hon. Laura Chappelle, Commissioner
Hon. Monica Martinez, Commissioner

ORDER INITIATING INVESTIGATION

Previously, the Commission has conducted investigations into electric utility distribution reliability in Case No. U-9916 (order dated July 17, 1991), Case No. U-10908 (order dated July 31, 1995), and Case No. U-12269 (order dated January 3, 2000).

The Commission Staff (Staff) indicates that customer complaints regarding frequent outages or low voltage have increased by approximately 10% from last year. This is not necessarily a cause for concern because temperatures this summer are significantly higher than last year. For example, the National Weather Service reports that, in Lansing, cooling degree days¹ through July 26 were 505 this year compared to 264 last year.

However, a closer analysis demonstrates that complaints from just 22 ZIP codes (out of more than 1000 in Michigan) account for approximately 25% of all frequent outage and low voltage

¹The amount by which the average temperature for a day exceeds 65 degrees.

complaints received by the Commission. Nineteen of these areas are served by The Detroit Edison Company (Detroit Edison) and three are served by Consumers Energy Company (Consumers), as shown on Attachment A.

The significantly higher level of frequent outage and low voltage complaints from these areas may be indicative of a need for distribution improvements. The Commission is charged by law with the obligation to order such improvements where necessary to secure good service for Michigan's electric customers. MCL 460.555. Accordingly, the Commission finds that an investigation should be initiated into the quality of service being provided in these areas. By November 1, 2005, Detroit Edison and Consumers shall each file a report detailing the respective utility's: (1) review of outages and low voltage problems in the circuits serving the areas shown in Attachment A; (2) assessment of reasons for any abnormal level of outages or voltage problems; and (3) plans for necessary improvements. The Staff will review these reports and make recommendations for further Commission action, if needed.

The Commission has selected this case for participation in its Paperless Electronic Filings Program. The Commission recognizes that filers may not have the computer equipment or access to the Internet necessary to submit documents electronically. Therefore, filers may submit an original and one paper copy to the: Executive Secretary, Michigan Public Service Commission, 6545 Mercantile Way, P.O. Box 30221, Lansing, Michigan 48909. Otherwise, no paper documents will be required to be filed in this case. Requirements and instructions for filing electronic documents can be found in the Electronic Filings Users Manual at: <http://efile.mpsc.cis.state.mi.us/efile/usersmanual.pdf>. The application for account and letter of assurance are located at <http://efile.mpsc.cis.state.mi.us/efile/help>. You may contact Commission

Staff at (517) 241-6170 or by e-mail at mpscefilecases@michigan.gov with questions and to obtain access privileges prior to filing.

The Commission FINDS that:

a. Jurisdiction is pursuant to 1909 PA 106, as amended, MCL 460.551 *et seq.*; 1919 PA 419, as amended, MCL 460.51 *et seq.*; 1939 PA 3, as amended, MCL 460.1 *et seq.*; 1969 PA 306, as amended, MCL 24.201 *et seq.*; and the Commission's Rules of Practice and Procedure, as amended, 1999 AC, R 460.17101 *et seq.*

b. Detroit Edison and Consumers should each file a report on outage and voltage problems in their respective service areas shown on Attachment A.

THEREFORE, IT IS ORDERED that The Detroit Edison Company and Consumers Energy Company shall each file a report by November 1, 2005, detailing the respective utility's: (1) review of outages and low voltage problems in the circuits serving the areas shown in Attachment A; (2) assessment of the reasons for any abnormal level of outages or voltage problems; and (3) plans for necessary improvements.

The Commission reserves jurisdiction and may issue further orders as necessary.

MICHIGAN PUBLIC SERVICE COMMISSION

/s/ J. Peter Lark

Chairman

(S E A L)

/s/ Laura Chappelle

Commissioner

/s/ Monica Martinez

Commissioner

By its action of August 1, 2005.

/s/ Mary Jo Kunkle

Its Executive Secretary

The Commission reserves jurisdiction and may issue further orders as necessary.

MICHIGAN PUBLIC SERVICE COMMISSION

Chairman

Commissioner

Commissioner

By its action of August 1, 2005.

Its Executive Secretary

Attachment A

ZIP Code	Location	Utility
48103	Ann Arbor	Detroit Edison
48111	Belleville	Detroit Edison
48124	Dearborn	Detroit Edison
48125	Dearborn Heights	Detroit Edison
48131	Dundee	Detroit Edison
48146	Lincoln Park	Detroit Edison
48170	Plymouth	Detroit Edison
48174	Romulus	Detroit Edison
48187	Canton	Detroit Edison
48197	Ypsilanti	Detroit Edison
48227	Detroit	Detroit Edison
48228	Detroit	Detroit Edison
48230	Grosse Pointe	Detroit Edison
48235	Detroit	Detroit Edison
48302	Bloomfield Hills	Detroit Edison
48316	Shelby Township	Detroit Edison
48323	West Bloomfield	Detroit Edison
48390	Walled Lake	Detroit Edison
48465	Minden City	Detroit Edison
48504	Flint	Consumers Energy
49080	Plainwell	Consumers Energy
49301	Ada	Consumers Energy

P R O O F O F S E R V I C E

STATE OF MICHIGAN)

Case No. U-14603

County of Ingham)

Patricia A. Fronta being duly sworn, deposes and says that on August 3rd 2005, A.D. she served a copy of the attached Commission order by first class mail, postage prepaid, or by inter-departmental mail, to the persons as shown on the attached service list.

Patricia Fronta

Subscribed and sworn to before me
this 3rd day of August 2005

Notary Public, Eaton County
Acting in Ingham, County, Michigan
My Commission expires June 5, 2007

SERVICE LIST FOR DOCKET # U – 14603
DATE OF PREPARATION: 08/03/2005

CASE #

MR. MICHAEL VAN HEMERT
CONSUMERS ENERGY COMPANY
ONE ENERGY PLAZA
JACKSON MI 49201

MS. SUSAN BEALE
THE DETROIT EDISON COMPANY
2000 SECOND AVENUE
DETROIT MI 48226

MR. RAYMOND E. MCQUILLAN
CONSUMERS ENERGY COMPANY
ONE ENERGY PLAZA
JACKSON MI 49201

MR. MICHAEL J. SOLO
THE DETROIT EDISON COMPANY
2000 SECOND AVENUE
DETROIT MI 48226

**SUBSCRIPTION LIST
ALL ELECTRIC ORDERS**

MR. LARRY LEWIS
GENERAL SERVICES ADMINISTRATION
670 MORRISON ROAD, ROOM 209
COLUMBUS OH 43230

MR. MICHAEL PETERS
MICHIGAN ELECTRIC COOPERATIVES
2859 W. JOLLY ROAD
OKEMOS MI 48864

MR. PHILLIP CROSS
PUBLIC UTILITIES REPORTS, INC.
8229 BOONE BOULEVARD, SUITE 401
VIENNA VA 22182

MS. MONICA MARTINEZ
SENATE DEMOCRATIC STAFF
ROMNEY BUILDING
LANSING MI **ID MAIL**

MR. JOHN PESTLE
VARNUM, RIDDERING, SCHMIDT & HOWLETT
BRIDGEWATER PLACE
P.O. BOX 352
GRAND RAPIDS MI 49501 0352

P R O O F O F S E R V I C E

STATE OF MICHIGAN)

Case No. U-14603

County of Ingham)

Anita M. Castilla being duly sworn, deposes and says that on August 1, 2005, A.D. she served a copy of the attached Commission orders via E-Mail, to the persons as shown on the attached service list.

Anita M. Castilla

Subscribed and sworn to before me
this 1st day of August 2005

Gloria Pearl Jones
Notary Public, Eaton County, MI
Acting in Ingham County, MI
My Commission Expires June 5, 2007

Electric and Gas

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Michigan South Central Power Agency
The Ontonagon County Rea. Assoc.
Natural Gas Supply Association
City of Charlevoix
City of Chelsea
Tri-County Electric Co-Op
Tri-County Electric Co-Op
Tri-County Electric Co-Op
Tri-County Electric Co-Op
Tri-County Electric Co-Op
Tri-County Electric Co-Op
Comsumers Energy Company
Consumers Energy Company
Edison Sault Electric Company
Edison Sault Electric Company
Exelon Energy Company
Exelon Energy Company
Upper Peninsula Power Company
Alger Delta Cooperative
Cherryland Electric Cooperative
Cloverland Electric Cooperative
Cloverland Electric Cooperative
Great Lakes Energy Cooperative
Thumb Electric Cooperative
Wolverine Power Marketing Cooperative,
Inc.
Wisconsin Public Service Corp.
Michigan Electric Power Coord. Ctr
Escanaba Electric Department
Niles Utilities Department
Stephson Utilities Department
Nordic Electric, LLC
Presque Isle Electric & Gas
DTE Energy
DTE Energy
North American Energy, LLC
North American Energy, LLC
Quest Energy, LLC
Xcel Energy
City of Crystal Falls
Lisa Felice
City of South Haven
Bay City Electric Light & Power
Grand Haven Board of Light & Power
Lansing Board of Water and Light
Marquette Board of Light & Power
City of Saint Louis
Nordic Marketing, LLC
City of Marshall
Alex Morese
Anita Castilla - MPSC
April Arman - MPSC
Mary Jo Kunkle - MPSC
Lowell Light and Power

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* Total number of users subscribed to the list: 61

* Total number of local host users on the list: 0

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