

-----Original Message-----

**From:** Greg Dittenber [mailto:ditten@chartermi.net]

**Sent:** Sunday, July 11, 2004 10:41 PM

**To:** MPSC EFILE CASES

**Subject:** Case #U-14160 (CenturyTel rate increase)

Michigan Public Service Commission  
Case #U-14160 (CenturyTel Rate Increase)

To whom it may concern,

I would be 100% against giving CenturyTel a \$4.95 per month rate increase for the sake of extending the boundaries of our local calling area. This would not provide any value to us. The majority of us would be subsidizing the few who may benefit from this. All this amounts to is another way to increase the cost of basic phone service. Soon there will be somebody else that would like the boundaries extended just a little bit more, at another \$4.95 per month. Where will it end?

There are a lot of different phone plans available today to meet the needs of different people. Please make those who want special services - pay for them. Don't make the rest of us, who are happy with basic phone service, pay for something that we will never use.

Thank you,

Greg Dittenber  
[ditten@chartermi.net](mailto:ditten@chartermi.net)

-----Original Message-----

**From:** Sandi [mailto:cpp69681@centurytel.net]

**Sent:** Tuesday, July 06, 2004 2:06 PM

**To:** MPSC EFILE CASES

**Subject:** expanded calling area

To Whom it May Concern:

Reference Case No. U-14160

I wish to support the request by Century Telephone to expand their local calling area from the Chesaning Exchange to include Saginaw, Owosso, St. Charles, Chapin and Montrose. I understand that this would include an increased monthly rate and a 2,000-minute limit. Please grant permission to Century Tel for the proposed expanded calling area.

Thank you,

Sandi DuBarns  
Sovis Insurance  
(989) 845-4060  
[sandid@sovisins.com](mailto:sandid@sovisins.com)

-----Original Message-----

**From:** KENNETH GALE [mailto:marglar1@msn.com]

**Sent:** Saturday, July 10, 2004 1:29 PM

**To:** MPSC EFILE CASES

**Subject:** Case # U-14160

We are **NOT** in favor of the local calling area expansion in the Hadley area!!  
We have lived in  
this area for sixteen years with the current system..... with the new telephone  
technology of cell  
phones as well as available calling cards for flat fees that access all areas, we do  
not feel the need  
for this expansion is warranted. All it will do is put additional monies in the  
Centurytel administrators'  
pockets. Had this option been available sixteen, even eight, years ago, it would  
have been a welcome  
relief. Furthermore, if this additional charge is approved and is passed on to  
ALL customers, whether  
they want it or not, we will probably, most likely, discontinue our line service with  
Centurytel and use  
another type of telephone access; refer to above. Our opinion is the Federal  
Government should never  
have deregulated the phone companies as our Basic phone service has more than  
doubled in sixteen years  
for the same service we had sixteen years ago; i.e., no better, no worse!!!!

Kenneth & Patricia Gale  
5074 Hadley Road  
Goodrich, MI 48438

-----Original Message-----

**From:** Marcia Garber [mailto:cpp69669@centurytel.net]

**Sent:** Tuesday, July 06, 2004 9:20 AM

**To:** MPSC EFILE CASES

**Subject:**

Reference Case No. U-14160

I wish to support the request by Century Telephone to expand their local calling area from the Chesaning Exchange to include Saginaw, Owosso, St. Charles, Chapin and Montrose. I understand that this would include an increased monthly rate and a 2,000-minute limit. Please grant permission to Century Tel for the proposed expanded calling area.

Marcia Garber

Financial/Automation Consultant

Sovis Insurance Agency

615 W. Broad St. - Chesaning, MI 48616

Direct Line (989) 845-4064

-----Original Message-----

**From:** Pat [mailto:cpp69673@centurytel.net]

**Sent:** Tuesday, July 06, 2004 12:41 PM

**To:** MPSC EFILE CASES

**Subject:** Chesaning local calling area

Reference Case No. U-14160

I wish to support the request by Century Telephone to expand their local calling area from the Chesaning Exchange to include Saginaw, Owosso, St. Charles, Chapin and Montrose. I understand that this would include an increased monthly rate and a 2,000-minute limit. Please grant permission to Century Tel for the proposed expanded calling area.

Thank you,

Patricia Goodrich

(989)845-6075

14570 W. Brady Rd.

Chesaning, MI 48616

-----Original Message-----

**From:** Konenski@aol.com [mailto:Konenski@aol.com]

**Sent:** Thursday, July 08, 2004 11:25 AM

**To:** mpscefilecases@michigan.gov..

**Subject:** u-14160

**dont let centurytel rip us off again. they charge way to much for what they offer now. this should be no charge for this so called service which only afew people would use.**

-----Original Message-----

**From:** Konenski@aol.com [mailto:Konenski@aol.com]

**Sent:** Wednesday, July 07, 2004 3:05 PM

**To:** mpscefilecase@michigan.gov.

**Subject:** case no. u-14160

centurytel. what a rip off . \$4.95 per line for something you should get free. when is this commission going to do something for the consumer. if it isnt consumers wanting a rate increase its someone else. this local calling thing is a sham. a couple people would use it and everyone else would pay. ameritech did this and didnt charge extra but of course they are high anyhow.  
[KONENSKI@AOL.COM](mailto:KONENSKI@AOL.COM) COME ON PEOPLE DO SOMETHING FOR THE WORKING MAN FOR A CHANGE. CENTURYTEL MOVED ALOT OF JOBS OUT OF MICHIGAN

-----Original Message-----

From: Harold Lentz [mailto:harold\_lentz@hotmail.com]  
Sent: Wednesday, July 07, 2004 9:01 PM  
To: MPSC EFILE CASES  
Subject: Case No. U-14160

I dislike the proposed expansion of the local calling area by CenturyTel for Au Gres, MI. I feel this expansion is just an excuse to raise rates. Our rates are high enough now, this increase will put us over \$30 a month without even making a long distance call. Please do not approve this proposed expansion for CenturyTel.

Sincerely,

Harold Lentz

---

MSN Life Events gives you the tips and tools to handle the turning points in your life. <http://lifeevents.msn.com>

-----Original Message-----

**From:** Tuni [mailto:cpp69677@centurytel.net]

**Sent:** Tuesday, July 06, 2004 9:35 AM

**To:** MPSC EFILE CASES

**Subject:** Reference Case No. U-14160

Reference Case No. U-14160

I wish to support the request by Century Telephone to expand their local calling area from the Chesaning Exchange to include Saginaw, Owosso, St. Charles, Chapin and Montrose. I understand that this would include an increased monthly rate and a 2,000-minute limit. Please grant permission to Century Tel for the proposed expanded calling area.

Tuni Meyers

[tunim@sovisins.com](mailto:tunim@sovisins.com)

Sovis Insurance Agency

615 W Broad St, PO Box 385, Chesaning, MI 48616

989-845-4054 or 888-845-9620 fax 989-845-2630

-----Original Message-----

**From:** Dale Miller [mailto:[hunt@chartermi.net](mailto:hunt@chartermi.net)]

**Sent:** Monday, July 12, 2004 8:14 AM

**To:** MPSC EFILE CASES

**Subject:** public comment

This comment is concerning case No. U-14160, where Century Tel proposes to expand local calling areas for Goodrich and Hadley.

For Goodrich, they propose a \$5.50 per month increase while eliminating toll charges which would allow calling to Holly, Davison, Ortonville, and Hadley. Why is it that Davison has been able to call Goodrich toll free for many months with no raise in their rates to do so and Century has to have more money?

Furthermore, how will calling out of area codes work without a toll charge. Goodrich, Davison, and Hadley are in the 810 area code, Holly and Ortonville are in the 248 area?

I feel Goodrich should be able to call bordering Davison and Hadley toll free anyway. I feel this is just another way of Century-Tel trying to get a rate increase. It would appear that Verizon in Davison gives better service.

Sincerely,

Dale Miller  
7422 Henderson Road  
Goodrich, Mi. 48438  
[hunt@chartermi.net](mailto:hunt@chartermi.net)

-----Original Message-----

From: Diana Millikan [mailto:dmillikan@yahoo.com]  
Sent: Tuesday, July 06, 2004 1:00 PM  
To: MPSC EFILE CASES  
Subject: expanded local calling

Michigan Public Service Commission:

I do not support the plan for Century Tel to expand local calling from Chesaning exchange to areas including Flint, Montrose, Owosso, Flushing and Lennon for a \$4.95 increase per month per line.

Last year when my high school senior daughter was living in Chesaning but attending Saginaw Arts and Science Academy in Saginaw I had to call the school a lot which was long distance. But now she has graduated high school and going to college in Ann Arbor, so I will not be calling Saginaw. I do not have to usually call the other cities mentioned either.

Please accept this information as true and factual. I pay a very high fee for basic Century Tel phone service...\$30.00 per month. There is no competition with other phone companies in my area, so I am at their rate mercy. I would like only to use my cell phone, but I need my name in CT phone book.

Respectfull yours,

Diana Millikan  
200 Brady Street  
Chesaning, MI 48616

-----Original Message-----

From: Joy and Tony Moll [mailto:tandj33@yahoo.com]  
Sent: Monday, July 12, 2004 11:40 AM  
To: MPSC EFILE CASES  
Subject: Expanded Calling Area

To whom it may concern:

I am emailing you after reading an article in The Citizen, our local paper, regarding expanded calling for the Goodrich/Hadley area.

I am a CenturyTel customer who is strongly supportive of this plan. I am more than happy to pay an additional \$5.50 a month on my phone bill in order to be able to make unlimited calls to the Holly, Davison, Ortonville and Hadley areas.

When we moved to Goodrich nearly 3 years ago, I was appalled at the size of my phone bill each month. I make almost no out of state calls, and very few local "toll" calls, yet on average my phone bill was \$25 higher than it had been when I was an Ameritech customer in St. Clair Shores, Michigan! I have a sister who lives in Ortonville that I talk to on an almost daily basis, who can call me at no charge, while I must pay per minute charges to call her!

Initially I signed up for a plan that for \$15 a month allowed me to make unlimited calls to these areas. But to me, \$15 a month on my phone bill is a large amount to call just miles down the road! I eventually cancelled this plan and signed up for a cell phone which I now use whenever I need to call these areas. When I want to make an out of state call, I use a calling card to avoid paying monthly plan fees. At one time I even considered getting rid of my home phone through CenturyTel entirely and solely using my cell.

I would love to be able to simply pick up my phone and call without worrying about a per minute charge and support CenturyTel expanding our calling area.

Thank you for your time and attention.

Sincerely  
Joy E. Moll  
(810) 636-2379

---

Do you Yahoo!?  
Yahoo! Mail Address AutoComplete - You start. We finish.  
[http://promotions.yahoo.com/new\\_mail](http://promotions.yahoo.com/new_mail)

-----Original Message-----

**From:** Don Reece [mailto:donaldreece@hotmail.com]

**Sent:** Sunday, July 11, 2004 3:19 PM

**To:** MPSC EFILE CASES

**Subject:** Case - 14160

I would like to make known my unfavorable comments concerning CenturyTel's request to expand their local coverage area. I have spoken to my neighbors who agree this is not in the best interest of all CenturyTel customers.

Very few individuals have a phone plan that cost more than 7 cents per minute to make a call outside what is currently known as their 'local' calling area. Based on the new proposed rate increase if this plan is approved, I would have to make more than 60 minutes of additional calls to these new areas in order to break even cost wise, taking into account the additional taxes. It's highly unlikely, based on my past phone records that I will ever make that many calls.

It is my opinion, and that my neighbors, that this plan will only benefit the CenturyTel phone company by making up for revenues they are loosing to customers who are using their cellular phones for all but local calls.

I do not approve of this new plan and recommend it be denied.

Don Reece  
3274 Baldwin Rd  
Metamora, MI 48455

-----Original Message-----

**From:** Ronald Schweiger [mailto:rschweiger@centurytel.net]

**Sent:** Wednesday, July 14, 2004 12:52 PM

**To:** MPSC EFILE CASES

**Subject:** case No U-14160

To Whom It May Concern

I am a resident of Atlas township (Goodrich) and seldom make telephone calls to Oxford, Davison, Metamora or Ortonville.

Centurytel's proposed plan would increase my monthly phone bill approx. \$5.50 per month. I am retired & on a fixed income and do not need any needless added expenses. Paying for a call to the areas covered on a "as needed" basis would be more economical . Other seniors I talked to feel the same way.

Respectfully

Ronald Schweiger

10192 Dar Lane

Goodrich Mi 48438

-----Original Message-----

From: Stickel, June [mailto:juniebugg@chartermi.net]  
Sent: Tuesday, July 06, 2004 12:08 PM  
To: MPSC Webmaster  
Subject: Century Tel

To Whom it may concern,

Please allow Century Tel to expand their service areas  
in Michigan. Case # U-14160. Thank You

June Stickel  
11572 Ditch Rd  
Oakley, Mi 48649  
989/845-3286

-----Original Message-----

**From:** Sarah [mailto:cpp69676@centurytel.net]

**Sent:** Monday, July 12, 2004 7:46 AM

**To:** MPSC EFILE CASES

**Subject:** U-14160

Reference Case No. U-14160

I wish to support the request by Century Telephone to expand their local calling area from the Chesaning Exchange to include Saginaw, Owosso, St. Charles, Chapin and Montrose. I understand that this would include an increased monthly rate and a 2,000-minute limit. Please grant permission to Century Tel for the proposed expanded calling area.

Sarah L. Thompson, Agent

Personal Lines Coordinator

1-989-845-4056

saraht@sovisins.com

-----Original Message-----

**From:** HARLEYGUY4519@aol.com [mailto:HARLEYGUY4519@aol.com]

**Sent:** Monday, July 12, 2004 9:56 PM

**To:** MPSC EFILE CASES

**Subject:** CenturyTel expanded service

I do believe that the area should be expanded & it's about time But, at NO, I repeat NO additional expense to us the customers. Jerry J. Ward, 10344 Dar Lane, Goodrich,MI. 48438.

-----Original Message-----

**From:** Kim White [mailto:cpp69675@centurytel.net]

**Sent:** Tuesday, July 06, 2004 10:35 AM

**To:** MPSC EFILE CASES

**Subject:** CenturyTel Local Calling

Reference Case No. U-14160

Per a recent article in the local paper, I wish to support the request by Century Telephone to expand their local calling area from the Chesaning Exchange to include Saginaw, Owosso, St. Charles, Chapin and Montrose. I understand that this would include an increased monthly rate and a 2,000-minute limit. Please grant permission to Century Tel for the proposed expanded calling area.

I have Centurytel for my home phone, as well as my place of work. Much of our calling is placed in the calling areas being addressed. Currently Owosso can call Chesaning as a local number, and it would be very beneficial if Chesaning could also call Owosso as a local call.

Kim White

(989) 845-3734