

Bowers, Catherine (DLEG)

From: TONY AVELLANO [2the_rock@msn.com]
Sent: Thursday, July 22, 2004 3:08 PM
To: MPSC EFILE CASES
Subject: Case # U-14159

Dear Sir:

Century Tel Long Distance Expansion- Case U 14159

Levering to Cheboygan, Mackinaw City, Pellston and Harbor Springs

While we look forward to an expanded local service to the above cities, we question the cost increase of \$4.06 per month to accomplish this change. The basic phone service for a one party line is already \$21.37 a month. We suggest the expansion of local service should be at no cost increase.

Tony Avellano
231 537 2123
Carp Lake, MI

Bowers, Catherine (DLEG)

From: H. Michael Buhler [mike@coffeeguys.com]
Sent: Thursday, July 22, 2004 3:07 PM
To: MPSC EFILE CASES
Subject: Case No. U-14159

To the Commissioners:

I am writing to comment about the proposed change in local area calling in Leelanau County. It would be of no benefit to my business, nor to me personally.

Reviewing a typical month's calling, we call the 256- and 275- exchanges about 50 minutes. We currently pay about \$3.50 for those calls. Charging \$20/month for those four voice lines, plus another \$10/month on lines that are used for credit cards and the modem, shows us losing \$318 per year<money that will purely enrich CenturyTel at our expense.

Checking my home usage, in 2003 I have called those exchanges for a total of 22 minutes, having paid \$1.10. Thus, at home I would lose \$58.90<about two months of my current phone service<were this new plan implemented.

It is also estimated that 1/3 of the homes in Leelanau County are seasonal, so for several months these homes would be paying for additional service, and receive no benefit.

This is an ill-conceived plan, in my opinion, and I urge you to reject it. I believe that CenturyTel needs to craft an optional calling plan for those businesses and individuals who have a high calling pattern, but in no way should the rest of us be subsidizing them, or CenturyTel.

Sincerely,

Michael Buhler

--

H. Michael Buhler, Treasurer
Leelanau Coffee Roasting Company
800/424-5282
www.coffeeguys.com
"We're Roasting Up Here!"

Bowers, Catherine (DLEG)

From: Wldahlgren@aol.com
Sent: Friday, July 23, 2004 11:30 AM
To: MPSC EFILE CASES
Subject: Case No. U-14159

My name is Wilbert Dahlgren. I have a cabin at Sunny Lake, North of Glennie, Michigan. The phone number there is 1-989-735-2361. I would like to say that I am not interested in increasing my local calling area there. The phone is primarily for long distance calling. I do not desire to pay another \$4.06 for service which I have no need for. If anything, I would like to have a reduced cabin rate and/or Senior Rate, as we are both in our 70's. We also have a cell phone with a program that allows us to make calls from anywhere in the USA without a long distance or roaming charge, to anywhere! So we really don't even need the cabin service with the \$31.54 monthly charge. Also, if the cell phone doesn't happen to work, all we have to do is go out in the car and use the "ON STAR PHONE" which works anywhere!
So, plan carefully, you may be about to lose a customer!

W. Dahlgren
5326 Butternut Tree Ct.
Flint, MI 48532
Phone at home 1 810 732-5617

Bowers, Catherine (DLEG)

From: David Finch [leathersbydavid@voyager.net]
Sent: Thursday, July 22, 2004 6:05 PM
To: MPSC EFILE CASES
Subject: Case No. U-14159

I'm writing in reference to the new expanded calling plan for CenturyTel phone company. Case No.U-14159 I don't need to call any of those expanded areas and I feel only those wanting it should pay for it. Those who don't shouldn't have to pay. I have an extra line that I use for my computer and no other calls are made on it. Why should I have to pay an extra \$4.06 a month? Two lines that's \$8.12 a month for nothing. Please don't do this. **DON'T LET THEM PASS THIS INCREASE** or just let the ones pay for it that want it. Can't this be done???? You already charge \$6.50 a month for a line charge which is ridiculous. I have to pay \$13.00 a month for the two lines. When does all this quit? Soon people won't be able to afford to have a phone. We are getting close to retiring and will never be able to afford these rates on Social Security. Thank You Hope to hear from you soon with a response.
Donna Finch
leathersbydavid@voyager.net

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Bowers, Catherine (DLEG)

From: JMG [jmg_5252@yahoo.com]
Sent: Thursday, July 22, 2004 2:28 PM
To: MPSC EFILE CASES
Subject: increased rate for extended telephone service U-14159

To Whom It May Concern:

I am not willing to increase my phone bill any more than it already is. I have a plan with AT&T that includes my local long distance phone service in a one price plan. Should CenturyTel be able to implement this expanded feature I will have to pay two times a month on one phone bill. The other part is if I go over the 2000 minutes they want to allow you to make calls in the expanded area, I will have to pay the 3 cents a minute over the 2000 minutes given even though I am on a different plan. I think that is double dipping the customer isn't it? I feel that if they want to expand the calling area that is fine, but not to raise the rates or to put a cap on the number of minutes you can use.

Times are getting too tough now with the lack of jobs and the uncertainty of the jobs we now have, to increase a bill that just to have a phone in your house is upwards of \$45.00 or more a month. They will increase themselves right out of a company, and loose all their employees their jobs. Someone has to get a hold on this soon, or there won't be landlines left in homes anymore. Thank you for your understanding in this matter.

Sincerely,

Joelle M. Gelow
3813 Shaff Rd.
Gaylord, Mi 49735
231-546-3483

in regards to Case No. U-14159

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Bowers, Catherine (DLEG)

From: mark kenward [ae8844@wayne.edu]
Sent: Thursday, July 22, 2004 10:22 PM
To: MPSC EFILE CASES
Subject: re- Case No U-14159

Greetings.

I live in South Branch, Mi and am a customer of Centurytel.

Regarding the expansion of the "sixty Lakes" local calling area, Please allow the expansion BUT- increase the area ALSO to the East.

Sixty Lakes is adjacent to Hale which will be allowed under the new Plan to access the county seat and all large cities in the County Of Iosco as a local call.

The expansion for Sixty Lakes, as designed , is useless as it is in another county(Ogemaw) and will be areas that most of us will never call.

Please design the expansion for Sixty Lakes to include Oscoda, East Tawas, Lupton, Glennie, Prescott, and Rose City.

To do otherwise will still Leave Sixty lakes isolated by Centurytel and will cause calls which are CLOSER to us to be Long Distance when many farther distance calls are "local".
(remember Centurytel is at 10 cents per minute Long Distance)

This is the same Centurytel which will not allow Internet service providers into their area. By making Oscoda and East Tawas a local call for Sixty Lakes, we will have access to nearly 30 Internet Service Providers compared to the 2(TWO!) that we have access to now. (Not coincidentally- one is Centurytel)

I appreciate the chance to speak on this issue.

If any of my information needs clarification, please contact me.

Mark Kenward
7059 Chain Lake Drive
South Branch, mi
48761

ae8844@wayne.edu

Bowers, Catherine (DLEG)

From: Maple Valley Nursing Home [mvnh@charterinternet.com]
Sent: Friday, July 23, 2004 11:24 AM
To: MPSC EFILE CASES
Subject: Case Number U-14159

This is regarding centurytel's new expanded local calling area plan for northern Michigan. We already pay too much for our service right now, we don't need another rate increase to go along with this plan. I disagree with plan that centurytel has come up with. I don't think that we should be forced into this local calling plan. We as customers should have a choice not just put into this plan and have our rates go up. Why can't centurytel offer this as an option and if we want it subscribe and if not leave us in our current plan and price. If this goes through I will have no choice but to cancel my home phone service as my family cannot afford another rate increase. I hate to do it and lose my 911 service but I would have no choice. Thanks for your time, John Kasben Jr. If someone needs to talk more to me about this I can be reached at this email address or at 231-228-5895 9-4 weekdays or 231-228-3441 at home. Thanks again

Bowers, Catherine (DLEG)

From: Bonnie Misiak [bonnie.misiak@CenturyTel.com]
Sent: Thursday, July 22, 2004 4:13 PM
To: MPSC EFILE CASES
Subject: Expanded Local Calling

Michigan Public Service Commission

RE: Case # U14159

To whom it may concern,

I am a CenturyTel of Michigan customer and I live in the Pinconning exchange. I am writing in support of the Expanded Local Calling Area Plan filed by CenturyTel of Michigan.

Bonnie L. Misiak
169 E. Mt. Forest Rd.
Pinconning, MI 48650
(989)879-2352

Bowers, Catherine (DLEG)

From: PHADR [phadr2@yahoo.com]
Sent: Wednesday, July 21, 2004 12:55 PM
To: MPSC EFILE CASES
Subject: Re: Case No. U-14159



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MPSC.doc

Michigan Public Service Commission

P.O.Box 30221
Lansing, MI 48909
mpscefilecases@michigan.gov
Re: Case No. U-14159

Hello:

I recently received a letter from CenturyTel, my local telephone service provider, which began, "Many of you have contacted us to request an expanded local calling area." That is, no doubt, a true statement. Many of us in Lake City do want an expanded local calling area.

Currently, we are not allowed to call anyone outside the 839 exchange (local to Lake City) without long distance charges. We cannot call Cadillac, where many businesses are located with which we do business, and where almost all of the government agencies with which many of us often interact are located, which is less than fifteen miles away. We cannot call McBain or Falmouth, which are also less than fifteen miles from Lake City, without long distance charges. The people who live in Cadillac, McBain, and Falmouth, which are all served by another telephone service provider, can all call each other and Lake City without long distance charges. For them, Lake City is a local call, but for Lake City to call any of the others is long distance.

CenturyTel's letter went on to say that they are requesting an increase in the basic rate in the amount of \$4.06 per month. They are asking us to pay extra for a service that those in the surrounding cities receive for no extra charge. That is an insult!

We believe that we are being made victims of a monopoly system where it is apparent that not all of the companies who hold the monopolies are required to abide by the same rules. We believe that you (the Michigan Public Service Commission) should require CenturyTel to provide the expanded local calling areas as they have proposed without extra charge. We believe that if you allow CenturyTel to charge us for services that other service providers give their customers with no extra charge, it is only fair and right that you give us an opportunity to choose our own local telephone service provider. There are not many in Lake City who would chose CenturyTel, especially if they persist in trying to charge us for services that other companies provide for their customers (like our neighbors in Cadillac) at no extra charge.

Thank you for your attention to this matter.

Regards,

Philip H. Raker
Lake City, MI

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http://promotions.yahoo.com/new_mail

Bowers, Catherine (DLEG)

From: Karen and Charles Raths [raths@centurytel.net]
Sent: Friday, July 23, 2004 9:37 AM
To: MPSC EFILE CASES
Subject: Ref: Case # U-14159

To whom it may concern:

Re: Case # U-14159

We are very much in favor of having a wider local calling area from Centurytel. Our friends in neighboring communities have had more local area for several years. It is very inconvenient to have to request that people always call you back because they can call for free.

Thank you for your attention to this matter.

Sincerely,

Karen and Charles Raths
3901 Lee Hill Road
Mayville, MI 48744
989-672-2292

Bowers, Catherine (DLEG)

From: Dorothy [londolake@centurytel.net]
Sent: Thursday, July 22, 2004 6:52 PM
To: MPSC EFILE CASES
Subject: Case No. U-14159

We hereby express our displeasure with CenturyTel's proposed increase to their basic service rate. We live on a fixed retirement income & the rate increase will be a hardship. Sincerely, Mr. & Mrs. Albert Schenk - 2518 Woodland - Hale, MI 48739

Bowers, Catherine (DLEG)

From: Arthur Simons [arthur.simons@centurytel.com]
Sent: Friday, July 23, 2004 9:29 AM
To: MPSC EFILE CASES
Subject: expanded local calling area

Michigan Public Service Commission

Re: Case # U14159

To whom it may concern,

I am a CenturyTel of Michigan customer and I live in the Pinconning exchange. I am writing in support of the Expanded Local Calling Area Plan filed by CenturyTel of Michigan.

Signed

Arthur Simons
989-879-2282
5319 N. Shore Rd
Pinconning, MI 48650