

STATE OF MICHIGAN

BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

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In the matter, on the Commission's own motion, )  
to commence formal basic local exchange service )  
license revocation proceedings against ) Case No. U-21868  
**COMTECH21, LLC; OSIRUS** )  
**COMMUNICATIONS, INC.; CRYSTAL** )  
**AUTOMATION SYSTEMS, INC., d/b/a** )  
**CASAIR, INC.; and MCC TELEPHONY OF THE** )  
**MIDWEST, LLC.** )

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In the matter of the application of )  
**COMTECH 21, LLC**, for a license to provide basic )  
local exchange service throughout the ) Case No. U-13994  
state of Michigan in the zone and exchange areas )  
currently served by Verizon North Inc. and )  
Contel of the South, Inc., d/b/a Verizon North )  
Systems, and SBC Michigan. )

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In the matter of the application of )  
**OSIRUS COMMUNICATIONS, INC.**, for a license )  
to provide basic local exchange service in the areas ) Case No. U-14494  
currently served by Verizon North Inc. and Contel of )  
the South, Inc., d/b/a Verizon North Systems, )  
CenturyTel of Michigan Inc., CenturyTel )  
Midwest-Michigan, Inc., CenturyTel of Northern )  
Michigan, Inc., CenturyTel of Upper Michigan, )  
Inc., and SBC Michigan. )

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In the matter of the application of )  
**CRYSTAL AUTOMATION SYSTEMS, INC., d/b/a** )  
**CASAIR, INC.**, for a license to provide basic ) Case No. U-16812  
local exchange service. )

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In the matter of the application of	)	
<b>MCC TELEPHONY OF THE MIDWEST, LLC,</b>	)	
for temporary and permanent licenses to	)	Case No. U-18365
provide basic local exchange service throughout the	)	
state of Michigan in the zone and exchange areas	)	
served by AT&T Michigan, Frontier North Inc., and	)	
Frontier Midstates Inc.	)	
_____	)	

At the September 11, 2025 meeting of the Michigan Public Service Commission in Lansing, Michigan.

PRESENT: Hon. Daniel C. Scripps, Chair  
Hon. Katherine L. Peretick, Commissioner  
Hon. Shaquila Myers, Commissioner

**ORDER REVOKING LICENSES**

In each of the above separately captioned proceedings, the Commission granted the named applicant a license to provide basic local exchange service (BLES) in the state of Michigan pursuant to the licensing provisions set forth in Public Act 179 of 1991, the Michigan Telecommunications Act, MCL 484.2101 *et seq.* Acquisition of a license to provide BLES carries with it certain responsibilities, including, but not limited to, the duty to “[c]omply with all federal and state requirements regarding truth in billing, E 9-1-1 services, and basic local exchange service.” MCL 484.2305b(c). Moreover, providers of BLES are obligated to obey the lawful orders of the Commission and to respond promptly to reasonable requests from the Commission Staff (Staff).

The providers listed in the case captions of this proceeding have been deficient in attending to the statutory and regulatory responsibilities of licensed BLES providers. MCL 484.2601(d) authorizes the Commission to revoke a provider’s license to provide BLES in Michigan.

However, a formal action to revoke a license must be preceded by an informal notice to the licensee of the intended action and an opportunity for the licensee “to show compliance with all lawful requirements for retention of the license....” MCL 24.292(1); *Rogers v Mich State Bd of Cosmetology Board*, 68 Mich App 751; 244 NW2d 20 (1976) (*Rogers*).

On January 30, 2025, Ryan McAnany, the Director of the Commission’s Telecommunications Division, sent a letter by certified mail (January 30 letter) to each of the four providers that were deficient in their statutory compliance and regulatory responsibilities as licensed providers of BLES in Michigan. The Staff also sent a copy of the January 30 letter via email to each provider. Several attempts were made by the Staff to contact each provider regarding their deficient requirements, but the providers were unresponsive to the Staff’s outreach. The providers were advised that the purpose of the January 30 letter was to “ascertain whether [the] company wishes to retain [its] license” to provide BLES in Michigan. In each letter, the provider was notified of past unsuccessful attempts by the Staff to contact the provider through regular mail, telephone, and/or e-mail. The January 30 letters also informed the providers to “respond to this inquiry no later than 30 days from the date of this letter and indicate if the company wishes to retain its license and is providing service and intends to come into compliance with its regulatory requirements, or has ceased operations.” Finally, each letter notified the provider that “[i]f no response is received, the Commission will take the necessary steps to commence the process of revoking [its] license.” No provider responded to this outreach from the Staff.

Finding that the preliminary steps for license revocations required by MCL 24.292 and *Rogers, supra*, had been completed, the Commission issued a Show Cause Order in Case Nos. U-21868 *et al.* on April 24, 2025, commencing formal proceedings to revoke the licenses of the providers listed in the captions of this proceeding (April 24 order). In the April 24 order, the

Commission directed each listed provider that wished to retain its license to provide BLES to file an intervention in Case No. U-21868 by May 20, 2025, and to appear at the June 10, 2025 joint hearing before Administrative Law Judge Lesley C. Fairrow (ALJ). In the April 24 order, the Commission further warned the listed providers that, if they failed to intervene and/or attend the hearing, then the ALJ would, after receipt of testimony and exhibits from the Staff, render a Proposal For Decision (PFD) with regard to the issue of whether each absent provider's license to provide BLES should be revoked immediately by the Commission.

A joint hearing was held on June 10, 2025, via telephone/video conference. Only the Staff appeared at the hearing; no provider either attended or was represented. At the hearing, the ALJ bound testimony from one witness into the record and admitted two exhibits from the Staff. The Staff's evidence indicated that all four of the listed providers are not providing BLES and/or no longer possess sufficient technical, financial, and managerial resources and abilities to provide BLES within Michigan and that they are deficient in their compliance with state requirements.<sup>1</sup> *See*, MCL 484.2302(1)(a); Case No. U-21868, filing #U-21868-0008, 1 Tr 9-17.

On July 10, 2025, the ALJ issued a PFD recommending that the Commission revoke the licenses to provide BLES held by the four listed providers. Exceptions to the PFD were due July 31, 2025. Replies to exceptions were due August 14, 2025. On July 28, 2025, Staff timely filed a letter advising the Commission that Staff would not be filing exceptions to the PFD. No other party filed exceptions to the PFD or replies to exceptions. The Commission finds the ALJ's decision to be well-reasoned and supported in the record and should be adopted. Further, the

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<sup>1</sup> Commission records show expired or inactive registrations with the Intrastate Telecommunications Service Providers registry for each provider. Further, each provider failed to file their annual public utility assessment forms for one or more years as required by Section 211 of the Michigan Telecommunications Act. PFD, p. 3.

Commission agrees that revocation of the licenses to provide BLES of the four providers discussed above is warranted pursuant to MCL 484.2101 *et seq.*

Therefore, the Commission finds that ComTech21, LLC.; Osirus Communications, Inc.; Crystal Automation Systems, Inc., d/b/a Casair, Inc.; and MCC Telephony of the Midwest, LLC failed to meet the statutory and regulatory responsibilities of providers of BLES, and the license of each listed provider is hereby revoked. In Case No. U-15356, the license of Osirus Communications, Inc. to provide BLES was amended to include eight additional service areas, pursuant to an order issued on October 9, 2007. The license revocation for Osirus Communications, Inc., thus includes its entire license and service areas previously granted in Case Nos. U-14494 and U-15356.

THEREFORE, IT IS ORDERED that:

A. The license to provide basic local exchange service for each of the following providers is revoked: ComTech21, LLC.; Osirus Communications, Inc.; Crystal Automation Systems, Inc., d/b/a Casair, Inc.; and MCC Telephony of the Midwest, LLC.

B. The Commission Staff shall work with the North American Numbering Plan Administrator to ensure that numbers currently assigned to the listed providers, if any, are properly reclaimed.

The Commission reserves jurisdiction and may issue further orders as necessary.

Any party desiring to appeal this order must do so in the appropriate court within 30 days after issuance and notice of this order, pursuant to MCL 484.2203(12). To comply with the Michigan Rules of Court's requirement to notify the Commission of an appeal, appellants shall send required notices to both the Commission's Executive Secretary and to the Commission's Legal Counsel. Electronic notifications should be sent to the Executive Secretary at [LARA-MPSC-Edockets@michigan.gov](mailto:LARA-MPSC-Edockets@michigan.gov) and to the Michigan Department of Attorney General - Public Service Division at [sheacl@michigan.gov](mailto:sheacl@michigan.gov). In lieu of electronic submissions, paper copies of such notifications may be sent to the Executive Secretary and the Attorney General - Public Service Division at 7109 W. Saginaw Hwy., Lansing, MI 48917.

MICHIGAN PUBLIC SERVICE COMMISSION

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Daniel C. Scripps, Chair

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Katherine L. Peretick, Commissioner

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Shaquila Myers, Commissioner

By its action of September 11, 2025.

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Lisa Felice, Executive Secretary

# PROOF OF SERVICE

STATE OF MICHIGAN )

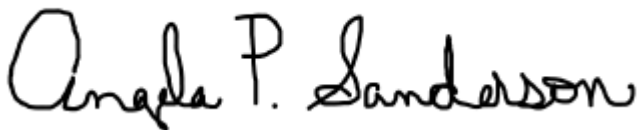
Case No. U-21868

County of Ingham )

Brianna Brown being duly sworn, deposes and says that on September 11, 2025 A.D. she electronically notified the attached list of this **Commission Order via e-mail transmission**, to the persons as shown on the attached service list (Listserv Distribution List).

  
Brianna Brown

Subscribed and sworn to before me  
this 11<sup>th</sup> day of September 2025.



Angela P. Sanderson  
Notary Public, Shiawassee County, Michigan  
As acting in Eaton County  
My Commission Expires: May 21, 2030

## **Service List for Case: U-21868**

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Lesley C. Fairrow	ALJs - MPSC	fairrow11@michigan.gov

**Service List for Case: U-16812**

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Serena Norris	Casair, Inc.	serena.norris@casair.net

**Service List for Case: U-18365**

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