

STATE OF MICHIGAN

BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

* * * * *

In the matter, on the Commission’s own motion,)
to process extreme weather condition policies filed in)
compliance with Mich Admin Code, R 460.134 for)
approval.)
_____)

Case No. U-20140

At the August 7, 2025 meeting of the Michigan Public Service Commission in Lansing,
Michigan.

PRESENT: Hon. Daniel C. Scripps, Chair
Hon. Katherine L. Peretick, Commissioner
Hon. Shaquila Myers, Commissioner

ORDER

On April 12, 2018, the Commission issued an order opening this docket and directing each regulated electric and natural gas utility to file an extreme weather condition policy in this docket by June 11, 2018 (later revised to July 13, 2018). The requirement for filing these policies resulted from the promulgation of Mich Admin Code, R 460.134 (Rule 34) of the Commission’s Consumer Standards and Billing Practices for Electric and Natural Gas Service, which provides as follows:

R 460.134 Extreme weather condition policy.

Rule 34. (1) Within 6 months of the effective date of this rule, a utility shall adopt and submit an extreme weather condition policy to the commission for approval that provides, at a minimum, both of the following:

(a) The criteria or factors a utility follows in suspending disconnection of service to residential customers during extreme hot and cold weather.

(b) Any preferential treatment given to certain classes of residential customers.

(2) In the event of any subsequent changes to the extreme weather condition policy, a utility shall submit those changes to the commission for its review and approval.

As alluded to in Rule 34, these extreme weather condition policies involve suspending disconnection of utility service to customers during extremely hot and extremely cold weather. After review of the filings, the Commission issued an order in this docket on August 28, 2018, approving the extreme weather condition policies filed by the regulated electric and natural gas utilities (August 28 order). The August 28 order also directed any regulated electric or natural gas utility that seeks to change its approved extreme weather condition policy in the future to timely file its proposed amendments in this docket for further review and approval in accordance with Rule 34(2).¹ No policy amendments have been proposed for approval.

As a result of global climate change, extreme weather has been occurring with greater frequency and with more serious consequences, and the Commission finds that the existing extreme weather condition policies are ripe for review. In the March 21, 2025 order in Case No. U-21585, p. 387, the Commission stated that it:

reiterates that protection of customers is of paramount importance and agrees that this record reflects that, nationally, heat-related deaths have substantially increased since the issuance of the August 28 order. *See*, Exhibit UCC-16, p. 4 [Case No. U-21585, filing #U-21585-0338]. Thus, the Commission finds that modifications to the current extreme weather condition policies should be considered comprehensively and with respect to all Michigan regulated electric and natural gas utilities. The Commission finds that this broader discussion should be conducted as part of Case No. U-20140, and an additional order providing further guidance on this matter will be forthcoming.

To that end, the Commission returns to this docket and seeks input from interested persons on the following topics:

- (1) The existing extreme weather condition policies vary by utility, with some suspending disconnections at a temperature threshold and others using National Weather Service (NWS) heat and cold advisory warnings. Are each utility's extreme weather condition policies appropriate for setting shutoff and customer protections? If not, what other

¹ On February 19, 2021, Consumers Energy Company filed a letter in this docket informing the Commission of a temporary change to its policy for 60 days.

thresholds should be considered? What is the most appropriate threshold for utilities in Michigan?

- (2) Should the extreme weather condition policies be consistent across utilities or continue to vary by utility?
- (3) How long should protections be in place after an extreme weather event? For example, should utilities be prohibited from instituting shutoffs for 72 hours after the event if the high/low temperature threshold or NWS heat/cold advisory warning is forecasted for any time in the 48 hours following the event?
- (4) What protections do other states with similar climates have in place during extreme weather that the Commission should consider? How effective are they? What extreme weather thresholds are used?
- (5) What process improvements might be considered for extreme weather condition policies?
- (6) Should utilities provide more data or file reports on a regular basis related to extreme weather condition policies? If so, how often and what should be included? What purpose would the reports serve?
- (7) Should the extreme weather condition policies be updated or evaluated on a specific timeline, to ensure they remain effective and responsive to changing weather patterns and emerging challenges? Or should another trigger (other than time) be used for the update or reevaluation?
- (8) If applicable, what public engagement process should utilities utilize to update their respective extreme weather condition policies?
- (9) Should utilities be required to notify the Commission when their extreme weather protections are triggered?
- (10) What assistance measures are utilities providing to customers during extreme weather (e.g., information on cooling/heating centers and resilience hubs, pallets of water bottles, etc.)? How is this assistance communicated to customers? What other entities are utilities coordinating with? Are there additional assistance measures that should be considered?
- (11) What else should utilities and the Commission consider when reviewing and updating the extreme weather condition policies?

Any person may submit written initial and reply comments on the enumerated issues. All comments should be paginated and must reference Case No. U-20140. Initial comments must be received no later than 5:00 p.m. (Eastern time (ET)) on September 18, 2025, and reply comments

must be received no later than 5:00 p.m. (ET) on October 16, 2025. Written comments should be mailed to: Executive Secretary, Michigan Public Service Commission, P.O. Box 30221, Lansing, Michigan 48909. Comments submitted in electronic format may be filed via the Commission's E-Dockets website or, for those persons without an E-Dockets account, via e-mail to LARA-MPSC-Edockets@michigan.gov. Any person requiring assistance prior to filing comments may contact the Commission Staff (Staff) at (517) 284-8090. All filed comments will become public information available on the Commission's E-dockets website (either under the Filings or Case Comments section of the website) and will be subject to disclosure.

In addition, the Commission directs the Staff to host a technical conference at the conclusion of the comment period to further discuss the topics listed herein. The conference should take place no later than December 1, 2025. The Commission further directs the Staff to file a report in this docket summarizing the results of the comments and the technical conference and recommending changes to the existing extreme weather condition policies, if any, no later than 5:00 p.m. (ET) on February 17, 2026.

THEREFORE, IT IS ORDERED that:

A. Any person may submit written initial and reply comments on the enumerated issues. All comments should be paginated and must reference Case No. U-20140. To be considered, initial comments must be received no later than 5:00 p.m. (Eastern time) on September 18, 2025, and reply comments must be received no later than 5:00 p.m. (Eastern time) on October 16, 2025.

B. The Commission Staff shall host a technical conference on the enumerated issues no later than December 1, 2025, and shall thereafter file a report summarizing the results of the comments and the technical conference and recommending changes to the existing extreme weather condition policies, if any, no later than 5:00 p.m. (Eastern time) on February 17, 2026.

The Commission reserves jurisdiction and may issue further orders as necessary.

Any party desiring to appeal this order must do so in the appropriate court within 30 days after issuance and notice of this order, pursuant to MCL 462.26. To comply with the Michigan Rules of Court's requirement to notify the Commission of an appeal, appellants shall send required notices to both the Commission's Executive Secretary and to the Commission's Legal Counsel.

Electronic notifications should be sent to the Executive Secretary at LARA-MPSC-Edockets@michigan.gov and to the Michigan Department of Attorney General - Public Service Division at SheaCI@michigan.gov. In lieu of electronic submissions, paper copies of such notifications may be sent to the Executive Secretary and the Attorney General - Public Service Division at 7109 W. Saginaw Hwy., Lansing, MI 48917.

MICHIGAN PUBLIC SERVICE COMMISSION

Daniel C. Scripps, Chair

Katherine L. Peretick, Commissioner

I abstain.

Shaquila Myers, Commissioner

By its action of August 7, 2025.

Lisa Felice, Executive Secretary

PROOF OF SERVICE

STATE OF MICHIGAN)

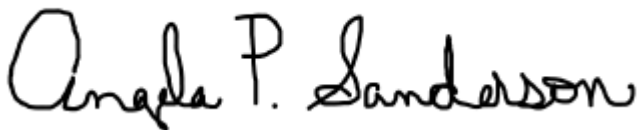
Case No. U-20140

County of Ingham)

Brianna Brown being duly sworn, deposes and says that on August 7, 2025 A.D. she electronically notified the attached list of this **Commission Order via e-mail transmission**, to the persons as shown on the attached service list (Listserv Distribution List).


Brianna Brown

Subscribed and sworn to before me
this 7th day of August 2025.



Angela P. Sanderson
Notary Public, Shiawassee County, Michigan
As acting in Eaton County
My Commission Expires: May 21, 2030

GEMOTION DISTRIBUTION SERVICE LIST

kabraham@mpower.org	Abraham,Katie - MMEA
mkuchera@AEPENERGY.COM	AEP Energy
mfurmanski@algerdelta.com	Alger Delta Cooperative
akellen@wppienergy.org	Alger Delta Cooperative
kd@alpenapower.com	Alpena Power
dgreen@alpenapower.com	Alpena Power
VSTRetailReg@VistraCorp.com	Ambit Midwest, LLC
kerdmann@atcllc.com	American Transmission Company
acotter@atcllc.com	American Transmission Company
john.calhoun@ardentnaturalgas.com	Ardent Natural Gas, LLC
awebster@baycitymi.gov	Bay City Electric Light & Power
sara.anderson@bayfieldelectric.com	Bayfield Electric
rbishop@BISHOPENERGY.COM	Bishop Energy
braukerL@MICHIGAN.GOV	Brauker, Linda
cherie.fuller@bp.com	BP Energy Retail Company, LLC
christine.hughey@bp.com	BP Energy Retail Company LLC
greg.bass@calpinesolutions.com	Calpine Energy Solutions
lachappelle@varnumlaw.com	Chappelle, Laura
manderson@wpsci.com	Cherryland Electric
mengels@wpsci.com	Cherryland Electric
cdrys@wpsci.com	Cherryland Electric
ljohnson@wpsci.com	Cherryland Electric
rjohnson@cherrylandelectric.coop	Cherryland Electric Cooperative
frucheyb@DTEENERGY.COM	Citizens Gas Fuel Company
crystalfallsmgr@HOTMAIL.COM	City of Crystal Falls
gpirkola@escanaba.org	City of Escanaba
jolson@gladstonemi.gov	City of Gladstone
kmaynard@cityofmarshall.com	City of Marshall
tdavlin@portland-michigan.org	City of Portland
cwilson@cloverland.com	Cloverland Electric
mheise@cloverland.com	Cloverland Electric
todd.mortimer@CMSENERGY.COM	CMS Energy
Kenneth.Johnston@cmsenergy.com	Consumers Energy
Yong.Keyes@cmsenergy.com	Consumers Energy
chibuzo.obikwelu@cmsenergy.com	Consumers Energy
sarah.jorgensen@cmsenergy.com	Consumers Energy Company
Michael.torrey@cmsenergy.com	Consumers Energy Company
CANDACE.GONZALES@cmsenergy.com	Consumers Energy Company
mpsc.filings@CMSENERGY.COM	Consumers Energy Company
mpsc.filings@CMSENERGY.COM	Consumers Energy Company
david.fein@CONSTELLATION.COM	Constellation Energy
kate.stanley@CONSTELLATION.COM	Constellation Energy
kate.fleche@CONSTELLATION.COM	Constellation New Energy

GEMOTION DISTRIBUTION SERVICE LIST

choicecompliance@constellation.com	Constellation New Energy Inc
lpage@dickinsonwright.com	Dickinson Wright
shaundillon@dillonenergy.com	Dillon Energy Services
info@dillonpower.com	Dillon Power, LLC
Neal.fitch@nrg.com	Direct Energy
Kara.briggs@nrg.com	Direct Energy
Ryan.harwell@nrg.com	Direct Energy
bryce.mckenney@nrg.com	Direct Energy
stephen.lindeman@dteenergy.com	DTE Energy
karl.lievense@dteenergy.com	DTE Energy
konstantin.korolyov@dteenergy.com	DTE Energy
mpscfilings@DTEENERGY.COM	DTE Energy
joyce.leslie@dteenergy.com	DTE Energy
karen.vucinaj@dteenergy.com	DTE Energy
customerservice@eligoenergy.com	Eligo Energy MI, LLC
regulatory@eligoenergy.com	Eligo Energy MI, LLC
frank.travaglione@vistracorp.com	Energy Harbor
rfawaz@energyintl.com	Energy International Power Marketing d/b/a PowerOne
sejackinchuk@varnumlaw.com	Energy Michigan
michael.reiss@engie.com	Engie Gas & Power LLC
customercare@plymouthenergy.com	ENGIE Gas & Power f/k/a Plymouth Energy
VSTRetailReg@VistraCorp.com	Everyday Energy, LLC d/b/a Energy Rewards
felice@MICHIGAN.GOV	Felice, Lisa
bgorman@FIRSTENERGYCORP.COM	First Energy
phil@allendaleheating.com	Forner, Phil
dburks@glenergy.com	Great Lakes Energy
manderson@wpsci.com	Great Lakes Energy
mengels@wpsci.com	Great Lakes Energy
cdrys@wpsci.com	Great Lakes Energy
ljohnson@wpsci.com	Great Lakes Energy
slamp@glenergy.com	Great Lakes Energy Cooperative
sculver@glenergy.com	Great Lakes Energy Cooperative
johnm@gogreenlightenergy.com	Greenlight Energy Inc.
lrgustafson@CMSENERGY.COM	Gustafson, Lisa
jhammel@hillsdalebpu.com	Hillsdale Board of Public Utilities
coneill@homeworks.org	HomeWorks Tri-County Electric Cooperative
psimmer@HOMWORKS.ORG	HomeWorks Tri-County Electric Cooperative
bmcbride@aep.com	Indiana Michigan Power
mgobrien@aep.com	Indiana Michigan Power Company
dan@megautilities.org	Integritys Group
daustin@IGSENERGY.COM	Interstate Gas Supply Inc
michael.nugent@igs.com	Interstate Gas Supply d/b/a IGS Energy
general@itctransco.com	ITC Holdings
cmarshall@itctransco.com	ITC Holdings
apascaris@itctransco.com	ITC Holdings

GEMOTION DISTRIBUTION SERVICE LIST

vanesetti@justenergy.com	Just Energy of Michigan Corporation
jgoodman@commerceenergy.com	Just Energy Solutions
krichel@DLIB.INFO	Krichel, Thomas
dbodine@LIBERTYPOWERCORP.COM	Liberty Power
ham557@GMAIL.COM	Lowell S.
tjlundgren@varnumlaw.com	Lundgren, Timothy
tcarpenter@mblp.org	Marquette Board of Light & Power
regulatory@medianenergy.com	Median Energy Corporation
suzy@megautilities.org	MEGA
dan@megautilities.org	MEGA
mmann@USGANDE.COM	Michigan Gas & Electric
VSTRetailReg@VistraCorp.com	Michigan Gas & Electric (US Gas & Electric)
shannon.burzycki@wecenergygroup.com	Michigan Gas Utilities Corporation
mrzwiwers@INTEGRYSGROUP.COM	Michigan Gas Utilities/Upper Penn Power/Wisconsin
kabraham@mpower.org	Michigan Public Power Agency
info@michigannaturalgasllc.com	Michigan Natural Gas, LLC
JHDillavou@midamericanenergyservices.com	MidAmerican Energy Services, LLC
JCAltmayer@midamericanenergyservices.com	MidAmerican Energy Services, LLC
LMLann@midamericanenergyservices.com	MidAmerican Energy Services, LLC
manderson@wpsci.com	Midwest Energy
mengels@wpsci.com	Midwest Energy
cdrys@wpsci.com	Midwest Energy
ljohnson@wpsci.com	Midwest Energy
dave.allen@TEAMMIDWEST.COM	Midwest Energy Cooperative
terry.rubenthaler@teammidwest.com	Midwest Energy Cooperative
kerri.wade@teammidwest.com	Midwest Energy Cooperative
Marie-Rose.Gatete@teammidwest.com	Midwest Energy Cooperative
meghan.tarver@teammidwest.com	Midwest Energy Cooperative
d.motley@COMCAST.NET	Motley, Doug
rarchiba@FOSTEROIL.COM	My Choice Energy
customerservice@nordicenergy-us.com	Nordic Energy Services, LLC
regulatory@nordicenergy-us.com	Nordic Energy Services, LLC
karl.j.hoesly@xcelenergy.com	Northern States Power
sarah.m.fraze@xcelenergy.com	Northern States Xcel
kbeattie@ntherm.com	nTherm, LLC
daho@ontorea.com	Ontonagon County Rural
esoumis@ontorea.com	Ontonagon County Rural Electric
regulatory@indraenergy.com	PALMco Energy MI, LLC d/b/a Indra Energy
mpauley@GRANGER.NET	Pauley, Marc
mmpeck@fischerfranklin.com	Peck, Matthew
bschlansker@PREMIERENERGYLLC.COM	Premier Energy Marketing LLC
manderson@wpsci.com	Presque Isle

GEMOTION DISTRIBUTION SERVICE LIST

mengels@wpsci.com	Presque Isle
cdrys@wpsci.com	Presque Isle
ljohnson@wpsci.com	Presque Isle
MVanschoten@pieg.com	Presque Isle Electric & Gas Cooperative, INC
aberg@pieg.com	Presque Isle Electric & Gas Cooperative, INC
yesterdae@getprovision.com	Provision Power & Gas, LLC
johnbistranin@realgy.com	Realgy Corp.
BusinessOffice@REALGY.COM	Realgy Energy Services
akeilson@genieretail.com	Residents Energy LLC
btrombino@rpaenergy.com	RPA Energy d/b/a Green Choice Energy
mvorabout@ses4energy.com	Santana Energy
rabaey@SES4ENERGY.COM	Santana Energy
ttynes@ses4energy.com	Santanna Natural Gas Corporation
trish.mcfadin@southstarenergy.com	SouthStar d/b/a Grand Rapids Energy
kejoseph@sparkenergy.com	Spark Energy Gas, LP
cborr@WPSCI.COM	Spartan Renewable Energy, Inc. (Wolverine Power Marketing Corp)
jbelec@stephenson-mi.org	Stephenson Utilities Department
kay8643990@YAHOO.COM	Superior Energy Company
legal@symmetryenergy.com	Symmetry Energy Solutions, LLC
regulatory@texasretailenergy.com	Texas Retail Energy, LLC
agilbert@cleanskyenergy.com	Tital Gas, LLC d/b/a CleanSkyEnergy
bessenmacher@tecmi.coop	Thumb Electric Cooperative
president@tomorrowenergy.com	Tomorrow Energy Corporation
manderson@wpsci.com	Tri-County Electric
mengels@wpsci.com	Tri-County Electric
cdrys@wpsci.com	Tri-County Electric
ljohnson@wpsci.com	Tri-County Electric
mlindsay@uetllc.com	United Energy Trading d/b/a Kratos Gas & Power
colleen.sipiorski@wecenergygroup.com	Upper Michigan Energy Resources Corporation
djmier@integrysgroup.com	Upper Michigan Energy Resources Corporation
James.Beyer@wecenergygroup.com	Upper Michigan Energy Resources Corporation
Richard.Stasik@wecenergygroup.com	Upper Michigan Energy Resources Corporation
nbell@upppo.com	Upper Peninsula Power Company
jformol@upppo.com	Upper Peninsula Power Company
ghaehnel@upppo.com	Upper Peninsula Power Company
estocking@upppo.com	Upper Peninsula Power Company
manager@villageofbaraga.org	Village of Baraga
Villagemanager@villageofclinton.org	Village of Clinton
VSTRetailReg@VistraCorp.com	Viridian Energy PA, LLC
jeinstein@volunteerenergy.com	Volunteer Energy Services
leew@WVPA.COM	Wabash Valley Power
melissa.schauer@wecenergygroup.com	We Energies
andrew.miller1@wecenergygroup.com	We Energies
melissa.schauer@wecenergygroup.com	Wisconsin Public Service

GEMOTION DISTRIBUTION SERVICE LIST

andrew.miller1@wecenergygroup.com

tking@WPSCI.COM

jbaumann@wpsci.com

cborr@wpsci.com

ddecouer@wpsci.com

bvalice@wpsci.com

Amanda@misostates.org

Deborah.e.erwin@xcelenergy.com

Michelle.Schlosser@xcelenergy.com

bryce.mckenney@nrg.com

Wisconsin Public Service

Wolverine Power

Wolverine Power

Wolverine Power

Wolverine Power

Wolverine Power

Wood, Amanda

Xcel Energy

Xcel Energy

Xoom Energy Michigan, LLC d/b/a Xoom Energy