



Michigan Gas Utilities Corporation

899 South Telegraph Road
Monroe, MI 48161

www.michigangasutilities.com

May 30, 2025

Ms. Lisa Felice
Executive Secretary
Michigan Public Service Commission
7109 W. Saginaw Highway
Lansing, MI 48917

Re: Michigan Gas Utilities Corporation
Case No. U-20959

Dear Ms. Felice:

In accordance with Case No. U-20959, Order dated April 10, 2025, a new filing date of May 30, 2025 was set for the March 31, 2025 reports listed below. Michigan Gas Utilities ("MGUC") is submitting the following:

- 1) Green Button Progress Report (in docket)
- 2) Annual Data Disclosure Report (in docket and Excel version via e-mail)

If you should have any questions regarding this transmittal, please contact Shannon Burzycki at 734-457-6111 or shannon.burzycki@wecenergygroup.com.

Sincerely,

A handwritten signature in blue ink, appearing to read "Rich Stasik", with a stylized flourish at the end.

Rich Stasik
Director State Regulatory Affairs



TO: Michigan Public Service Commission

FROM: WEC Energy Group, Inc., Michigan Gas Utilities parent company

DATE: May 30, 2025

SUBJECT: Case No. U-20959: Green Button-sourced technology

This memorandum is to provide the current state of Green Button-sourced technology at Michigan Gas Utilities Corporation (Company), a subsidiary of WEC Energy Group, Inc.

The Company has evaluated options for enhanced customer energy data presentment across multiple service territories including Green Button-sourced or interoperable with Green Button technology. At this time, there is no active Green Button-sourced technology tool in operation.

The Company recognizes the potential value of this data and analytical tools for its customers, and the Company is continuing to explore the most cost effective method to provide Green Button-sourced technology while maintaining customer privacy.

**Disclosure Reporting Template
(MPSC Case No. U-20959)**

Summary of business needs by contractors with which customer data has been shared to conduct primary utility business	Benefit(s) the Company and/or customer will receive as a result of the business need	For each of the business needs being met by contractors, the following shall be provided				The categories of customer data being shared:	Number of Affiliated Companies supporting business need	Number of Unaffiliated Companies supporting business need	Summary of confidentiality requirements in place that protect data and restrict its use should be included.
		The primary purpose(s) that are being supported:							
		(1) provide, bill, or collect for, regulated electric or natural gas service;	(2) provide for system, grid, or operational needs	(3) provide services as required by state or federal law or as specifically authorized by an order of the Commission	(4) plan, implement, or evaluate, energy assistance, demand response, energy management, energy efficiency, or renewable energy programs by the Company or under contract with the Commission, or as part of a Commission-authorized program conducted by an entity under the supervision of the Commission, or pursuant to state or federal statutes governing energy assistance				
Support for field work and customer contact as needed. They also support multiple systems with a (Software as a Service) SAAS contract	Accurate meter reading / billing practices	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Customer name, address, phone number, meter ID, usage, etc.	N/A	N/A	We have established agreements which contain confidentiality language and can execute NDA's as needed.
Support for field work and customer contact as needed. They also support multiple systems with a SAAS contract	Customer support / operations management	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Customer name, address, phone number, meter ID, usage, etc.	N/A	N/A	We have established agreements which contain confidentiality language and can execute NDA's as needed.
Support for field work and customer contact as needed.	Customer support / operations management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Customer name, address, phone number, meter ID, usage, etc.	N/A	N/A	We have established agreements which contain confidentiality language and can execute NDA's as needed.
Support for field work, meter reading and customer contact as needed.	Operations support	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Customer name, address, phone number, meter ID, usage, etc.	N/A	N/A	We have established agreements which contain confidentiality language and can execute NDA's as needed.
New service installations and main extensions	Operations support / safety	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Name, address, and phone number on work packets given to contractor	N/A	N/A	Online training on customer information confidentiality
Posting of check payments	Payment processing	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Vendor has limited view only access to customer identification fields including account data, billing and balance information. SSN is masked.	1	0	Subject to company's corporate data privacy and security policies
Collection Agency	Revenue management	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Vendor does not have access to our customer system. Data is exchanged through a secure interface. Included data contains customer identification fields, account data and balance information. SSN is provided.	1	0	Subject to company's corporate data privacy and security policies
Collection Agency	Revenue management	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Vendor does not have access to our customer system. Data is exchanged through a secure interface. Included data contains customer identification fields, account data and balance information. SSN is provided.	1	0	Subject to company's corporate data privacy and security policies
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Collection Agency	Revenue management	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Vendor does not have access to our customer system. Data is exchanged through a secure interface. Included data contains customer identification fields, account data and balance information. SSN is provided.	1	0	Subject to company's corporate data privacy and security policies
Customer ID Authentication	Verification of customer identity	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Vendor does not have access to our customer system. Data is exchanged through a secure interface. Included data contains customer identification fields, account data and SSN.	1	0	Subject to company's corporate data privacy and security policies
Energy Assistance	Potential use reduction / effeicent use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Vendor has limited view only access to customer identification fields including account data, billing and balance information. Vendor is not able to see SSN but SSN can be entered by vendor to confirm match.	13	0	Subject to company's corporate data privacy and security policies
Energy Assistance	Potential use reduction / effeicent use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Vendor has limited view only access to customer identification fields including account data, billing and balance information. Vendor is not able to see SSN but SSN can be entered by vendor to confirm match.	1	0	Subject to company's corporate data privacy and security policies