

STATE OF MICHIGAN
BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

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| In the matter of the application of |) | |
| THINK NATURAL GAS, LLC , for a license as an |) | |
| alternative gas supplier. |) | Case No. U-21807 |
| _____ |) | |

At the January 23, 2025 meeting of the Michigan Public Service Commission in Lansing, Michigan.

PRESENT: Hon. Daniel C. Scripps, Chair
Hon. Katherine L. Peretick, Commissioner
Hon. Alessandra R. Carreon, Commissioner

ORDER

On October 8, 2024, Think Natural Gas, LLC (TNG) applied for a license to operate as an alternative gas supplier (AGS) in Michigan pursuant to 2002 PA 634, MCL 460.9 *et seq.* (Act 634). As part of its application, TNG provided information to demonstrate compliance with the AGS license requirements set forth in Act 634 and the Commission’s March 12, 2003 order in Case No. U-13694 (March 12 order) establishing the AGS licensing procedure.

Act 634 requires an AGS to have the necessary financial, managerial, and technical capabilities to serve customers within the state of Michigan.¹ In accordance with the March 12 order, the Commission Staff (Staff) must review the application of the prospective AGS for conformance with Act 634 and with the Commission’s orders. The Staff then must recommend appropriate action regarding that application to the Commission.

¹ See, MCL 460.9b(3).

The Staff has reviewed TNG's license application and information, as well as the history of its affiliates. Based on this review, the Staff recommends that TNG be granted a license to operate as an AGS in Michigan.

TNG currently provides electricity to about 100,000 customers in in Connecticut, Pennsylvania, Massachusetts, Ohio, New Hampshire, Maryland, Illinois, New Jersey, Rhode Island, New York, Delaware, Texas,² and Washington, D.C.

Upon review of TNG's personnel descriptions and histories, the Staff observed that TNG's key personnel have extensive experience in the energy industry. The Staff also found that TNG is able to respond to customer inquiries and complaints in a timely manner through its current customer assistance group. Based on its review, the Staff has determined that TNG has sufficient experience and expertise to serve customers in Michigan's Gas Customer Choice Program. The Commission agrees.

TNG provided the Staff with a bond in the amount of \$100,000. Based on its review of the audited consolidated financial statements and the satisfied bond requirement, the Staff determined that TNG's financial capabilities and availability meet Act 634 requirements. The Commission agrees.

Act 634 requires TNG to maintain an office within the state of Michigan.³ TNG's Michigan office is located at 40600 Ann Arbor Road E, Suite 201, Plymouth, MI 48170. The Staff determined that TNG has met the office requirements for licensing. The Commission agrees.

² TNG is not a licensed retail electric provider (REP) in Texas. TNG is a subsidiary of Energywell Retail Holdings, LLC, which is also the parent company of Think Energy, LLC (Think Energy). Think Energy is a licensed REP in Texas. As an affiliate of Think Energy, TNG provides back-office services (such as billing, customer care, complaint handling, etc.) through a contractual relationship with Think Energy for Texas-based customers, which is why these customers are included in this residential customer equivalent count.

³ See, Act 634, MCL 460.9b(2).

The Staff's review of TNG's application also included a review of formal complaints or investigations, energy related penalties and fines, and any energy violations of law and business ethics in the other 12 states and Washington, D.C. where TNG holds a license to supply natural gas. Currently, there are no open lawsuits or formal complaints.

Based on TNG's submissions and the Staff's review, the Commission finds that TNG's request to be licensed as an AGS is reasonable and in the public interest, and that it should be approved. The Commission finds that the AGS license should be conditioned upon compliance with all of the applicable provisions of Act 634, the Commission's orders and administrative rules, and each of the delivering natural gas utilities' tariffs. Failure to comply with any of these provisions may result in revocation of the license or other penalties.

THEREFORE, IT IS ORDERED that:

A. Think Natural Gas, LLC, is granted a license as an alternative gas supplier, subject to the conditions contained in this order.

B. Think Natural Gas, LLC, shall comply with the regulatory requirements specified in Public Act 634 of 2002, MCL 460.9 *et seq.*; the Commission's orders and administrative rules; and each of the delivering natural gas utilities' tariffs.

The Commission reserves jurisdiction and may issue further orders as necessary.

Any party desiring to appeal this order must do so in the appropriate court within 30 days after issuance and notice of this order, pursuant to MCL 462.26. To comply with the Michigan Rules of Court's requirement to notify the Commission of an appeal, appellants shall send required notices to both the Commission's Executive Secretary and to the Commission's Legal Counsel.

Electronic notifications should be sent to the Executive Secretary at LARA-MPSC-Edockets@michigan.gov and to the Michigan Department of Attorney General - Public Service Division at sheacl@michigan.gov. In lieu of electronic submissions, paper copies of such notifications may be sent to the Executive Secretary and the Attorney General - Public Service Division at 7109 W. Saginaw Hwy., Lansing, MI 48917.

MICHIGAN PUBLIC SERVICE COMMISSION

Daniel C. Scripps, Chair

Katherine L. Peretick, Commissioner

Alessandra R. Carreon, Commissioner

By its action of January 23, 2025.

Lisa Felice, Executive Secretary

PROOF OF SERVICE

STATE OF MICHIGAN)

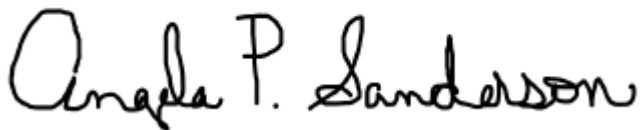
Case No. U-21807

County of Ingham)

Brianna Brown being duly sworn, deposes and says that on January 23, 2025 A.D. she electronically notified the attached list of this **Commission Order via e-mail transmission**, to the persons as shown on the attached service list (Listserv Distribution List).


Brianna Brown

Subscribed and sworn to before me
this 23rd day of January 2025.



Angela P. Sanderson
Notary Public, Shiawassee County, Michigan
As acting in Eaton County
My Commission Expires: May 21, 2030

Service List for Case: U-21807

| Name | On Behalf Of | Email Address |
|------------------------|------------------------|----------------------|
| Jonathan Rubenstein | Think Natural Gas, LLC | jr@energywell.com |
| Think Natural Gas, LLC | Think Natural Gas, LLC | care@thinkenergy.com |