

Michigan Public Service Commission  
PO Box 30221  
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The mission of the Michigan Public Service Commission is to **serve** the public by ensuring safe, reliable, and accessible energy and telecommunications services at reasonable rates.

MPSC added new fees for all residential customers from 3 PM to 7 PM because of failure to embrace the mission statement. Ensuring safe, reliable, and accessible energy and telecommunications services at **reasonable rates has not happened**. Just the opposite has happened! Throwing ratepayer money at the problem will not solve it.

Michigan Utilities are now talking about "Big Numbers add up to Big Reliability Improvements". The Utilities propaganda machines is working overtime. The Electric utilities failed to keep up with maintenance of the system!!! Utilities cannot hide the fact that they failed to put underground lines where possible in the electric Utilities end. Detroit Edison is near the bottom for reliability and near the top for very high Electric rates. The out pouring of customer complaints about the reliability of electric Utilities is finally getting Address. The public service commission is finally waking up to address the problem. Public pressure is pushing them to act. The fact is no matter how many switching relays and electronics in use it cannot make up for putting Electric lines where they should be, underground where possible. When above electrical wires and poles need replacing they should be replaced with underground lines where possible. Underground electric Lines last almost two times longer and are not prone to be hit by vehicles as above ground electric lines. Ice and wind storms, falling trees have very little effect on underground electric Lines. There is less exposure to electric shock to the general public when Electric is underground, not exposed to the elements. Tree trimming is a true waste of ratepayer money. It is a forever repeat performance! Tree trimming is not the answer for reliable Electric service. DTE wasted 60 million of tree trimming in one year!!! In fact all electrical Lines should be put underground where possible, not just subdivisions New technology with boring machines and new insulations makes it easy to run the lines underground without digging trenches. The only hole needed is to tie the service to the home. Gas, water and cable have installed their equipment underground for decades.

Regards

Robert E. Winter

  


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